

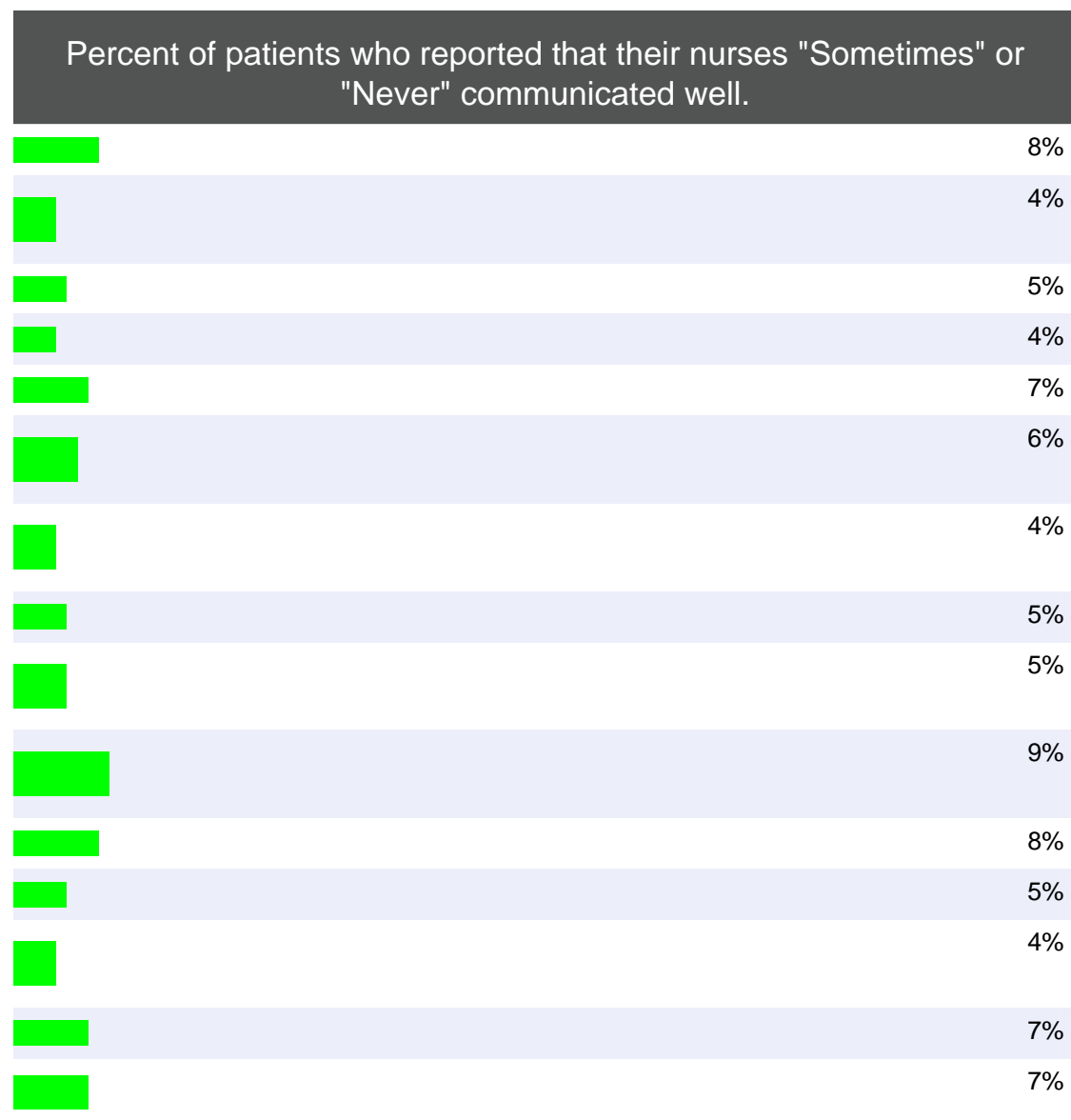
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

| Provider Number | Hospital Name | County Name |
|-----------------|--|-------------|
| 030001 | MARYVALE HOSPITAL | MARICOPA |
| 030002 | BANNER GOOD SAMARITAN MEDICAL CENTER | MARICOPA |
| 030006 | TUCSON MEDICAL CENTER | PIMA |
| 030007 | VERDE VALLEY MEDICAL CENTER | YAVAPAI |
| 030010 | CARONDELET ST MARYS HOSPITAL | PIMA |
| 030011 | CARONDELET ST JOSEPHS HOSPITAL | PIMA |
| 030012 | YAVAPAI REGIONAL MEDICAL CENTER | YAVAPAI |
| 030013 | YUMA REGIONAL MEDICAL CENTER | YUMA |
| 030014 | JOHN C LINCOLN NORTH MOUNTAIN HOSPITAL | MARICOPA |
| 030016 | CASA GRANDE REGIONAL MEDICAL CENTER | PINAL |
| 030022 | MARICOPA MEDICAL CENTER | MARICOPA |
| 030023 | FLAGSTAFF MEDICAL CENTER | COCONINO |
| 030024 | ST JOSEPH'S HOSPITAL AND MEDICAL CENTER | MARICOPA |
| 030030 | PHOENIX BAPTIST HOSPITAL | MARICOPA |
| 030033 | PAYSON REGIONAL MEDICAL | GILA |

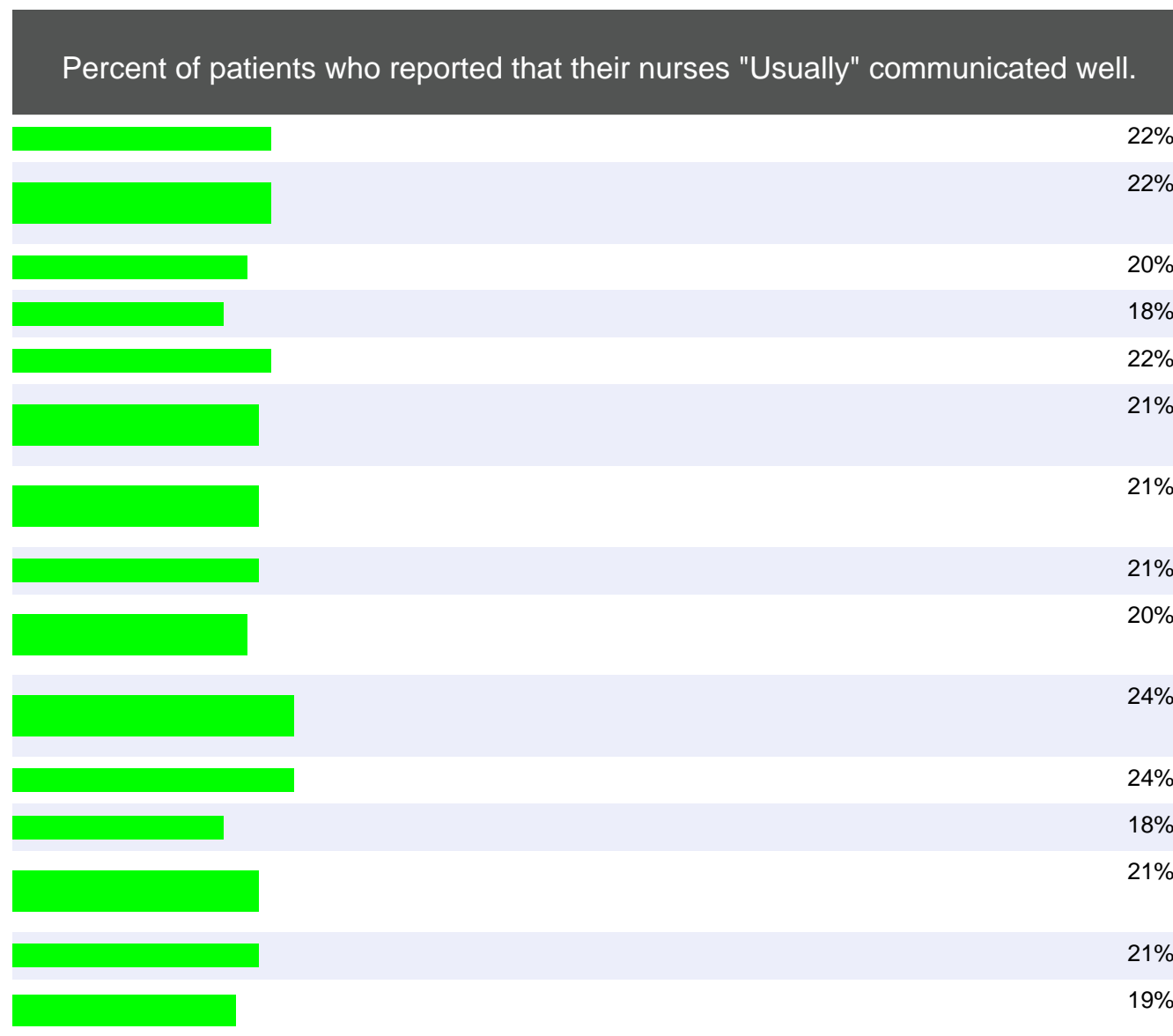
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



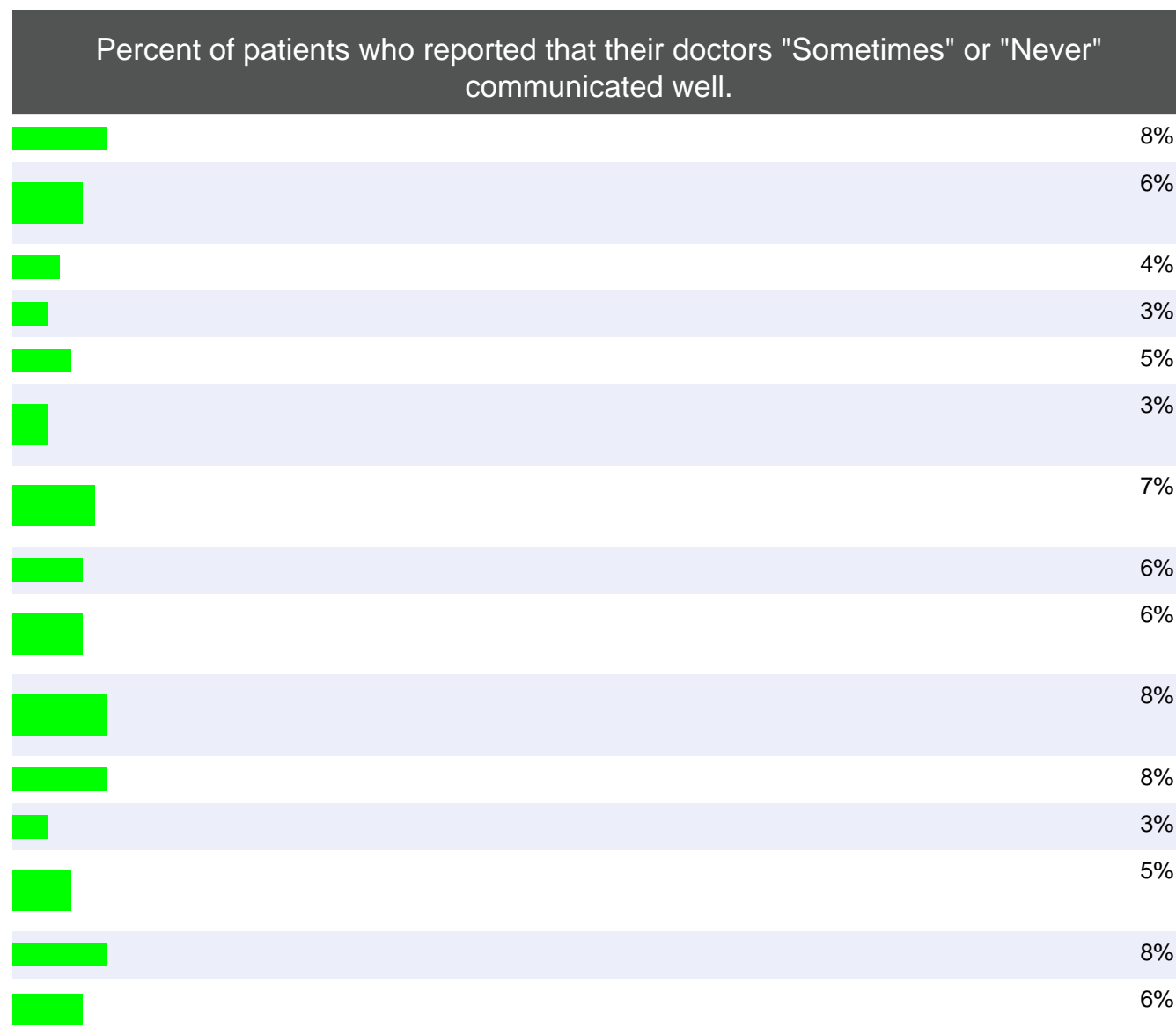
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



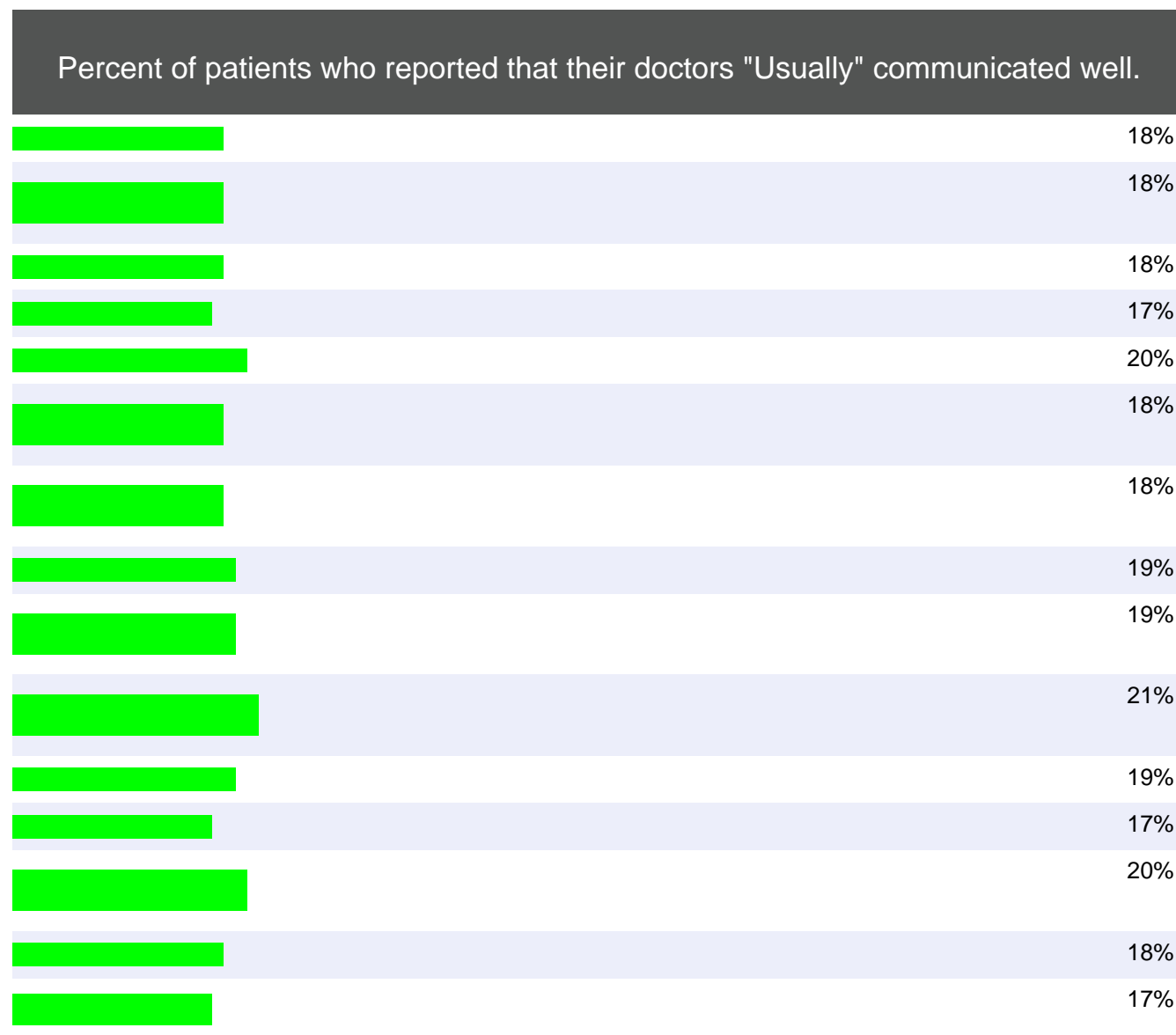
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

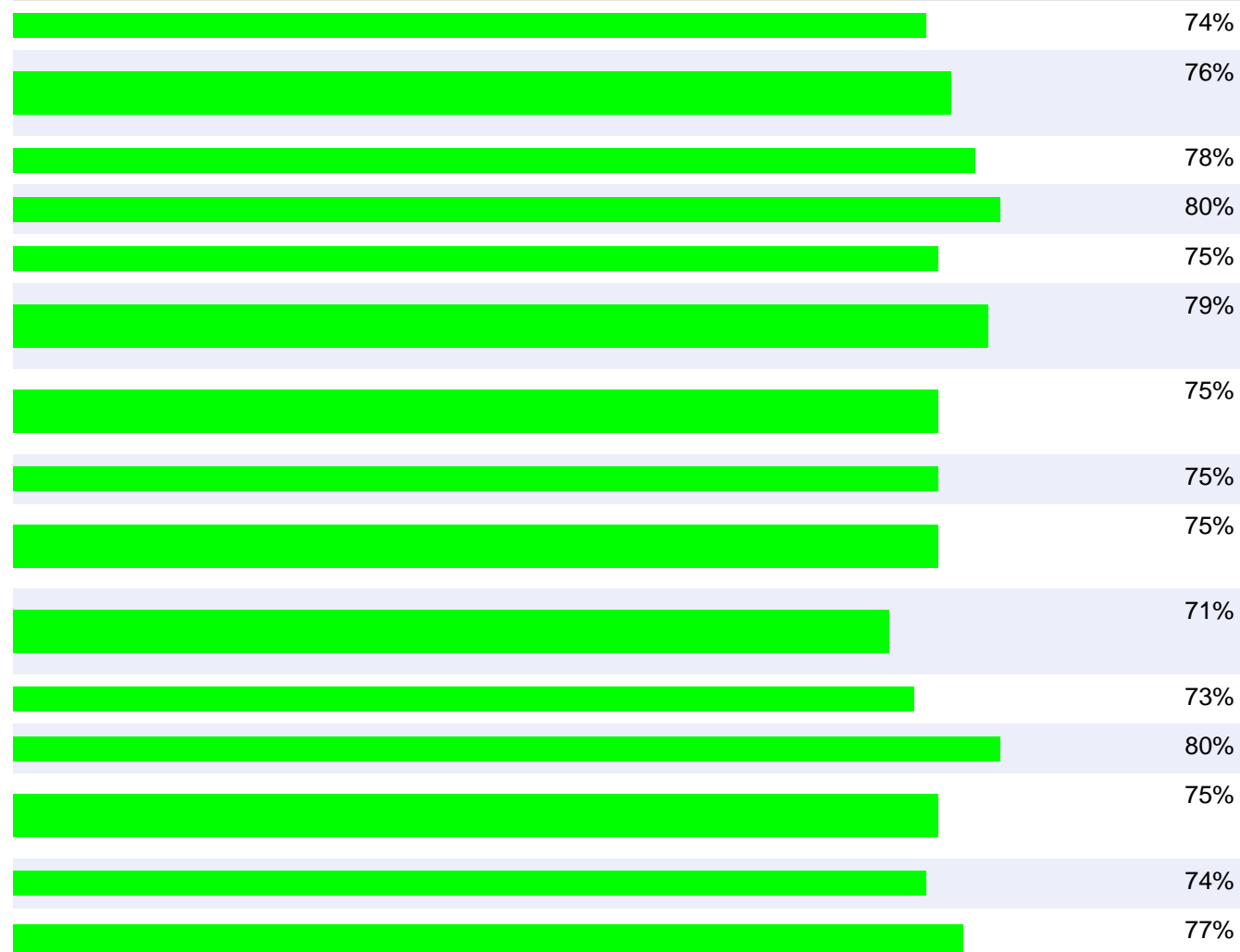
Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

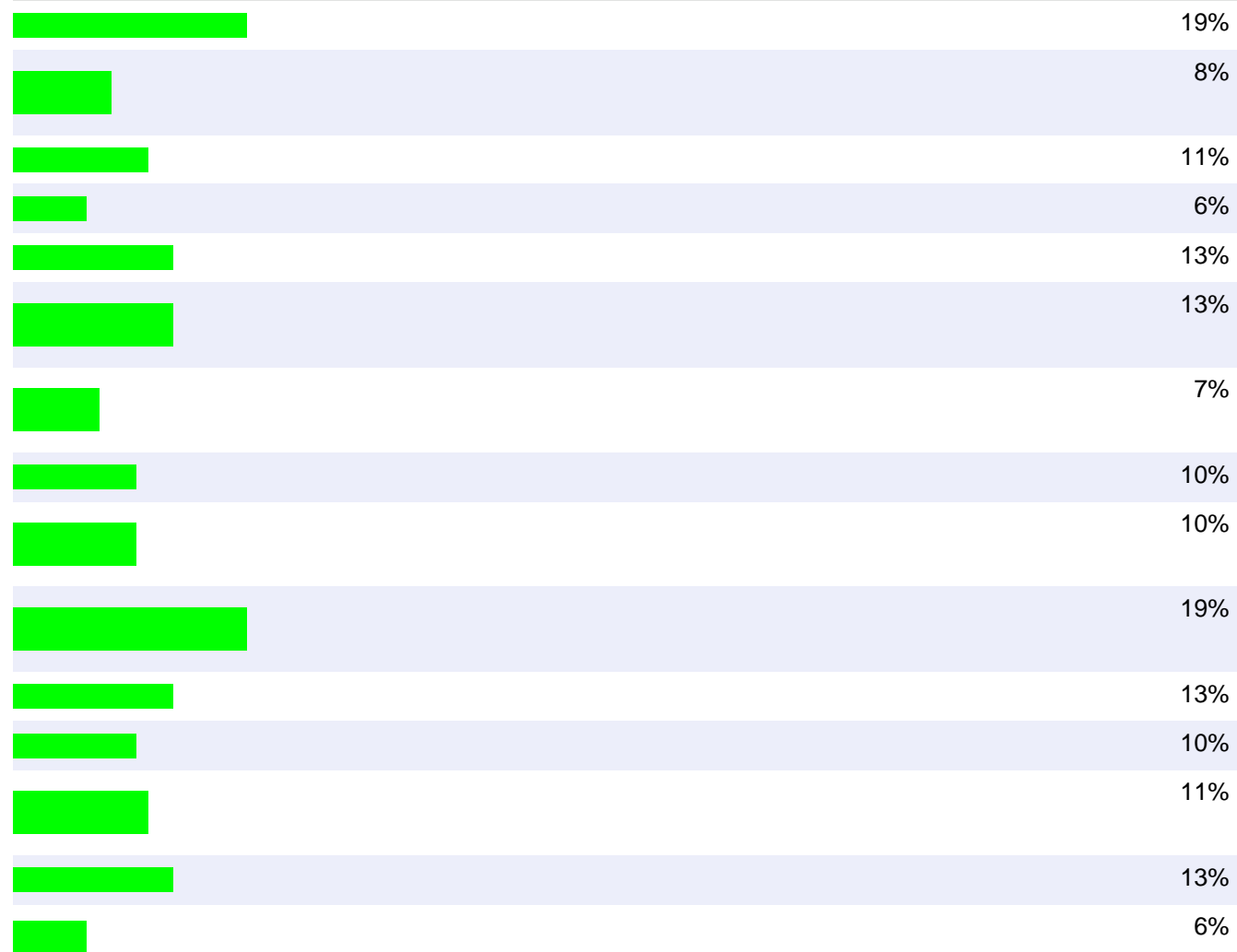
Percent of patients who reported that their doctors "Always" communicated well.



Patient Satisfaction per Hospital

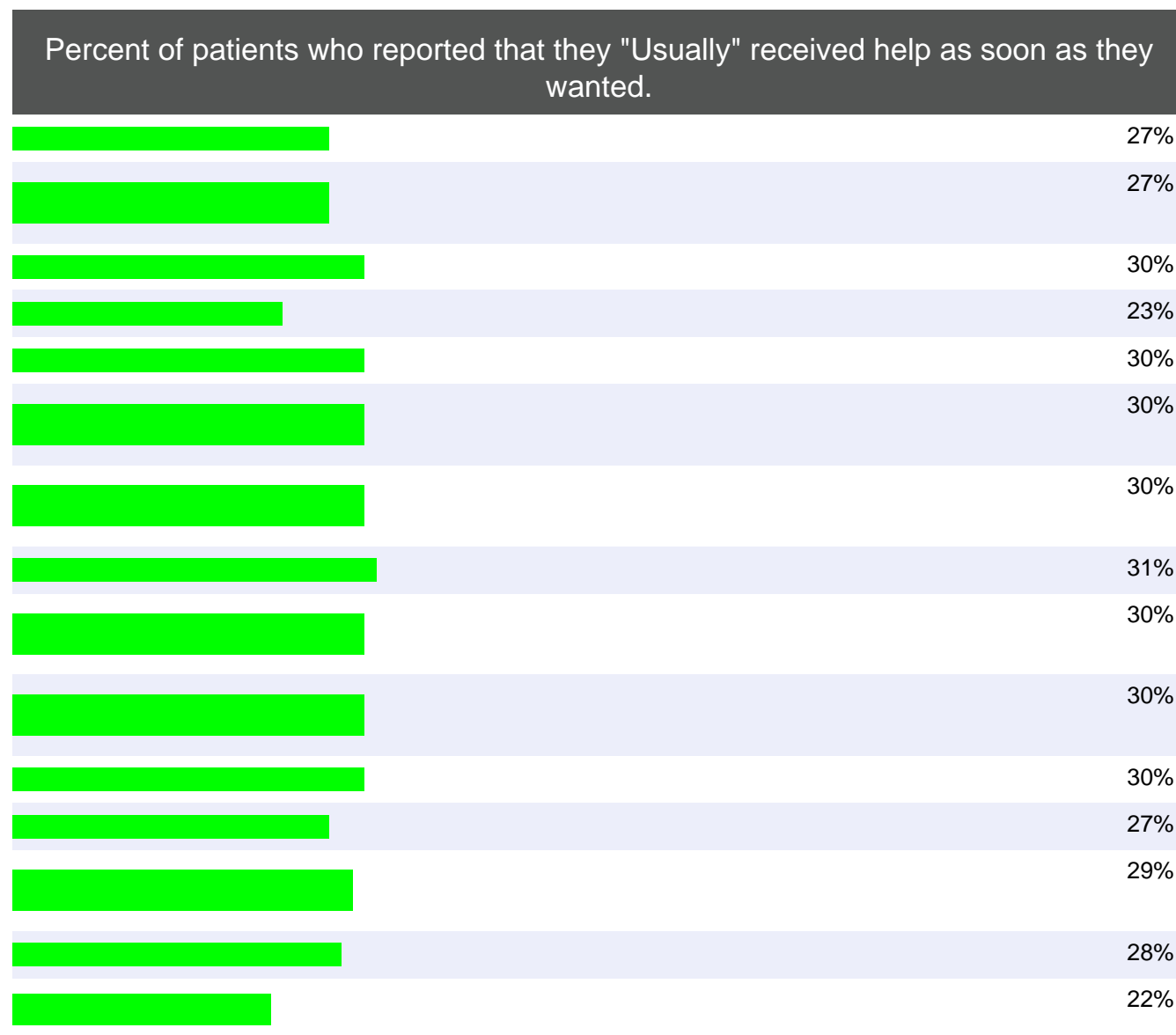
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



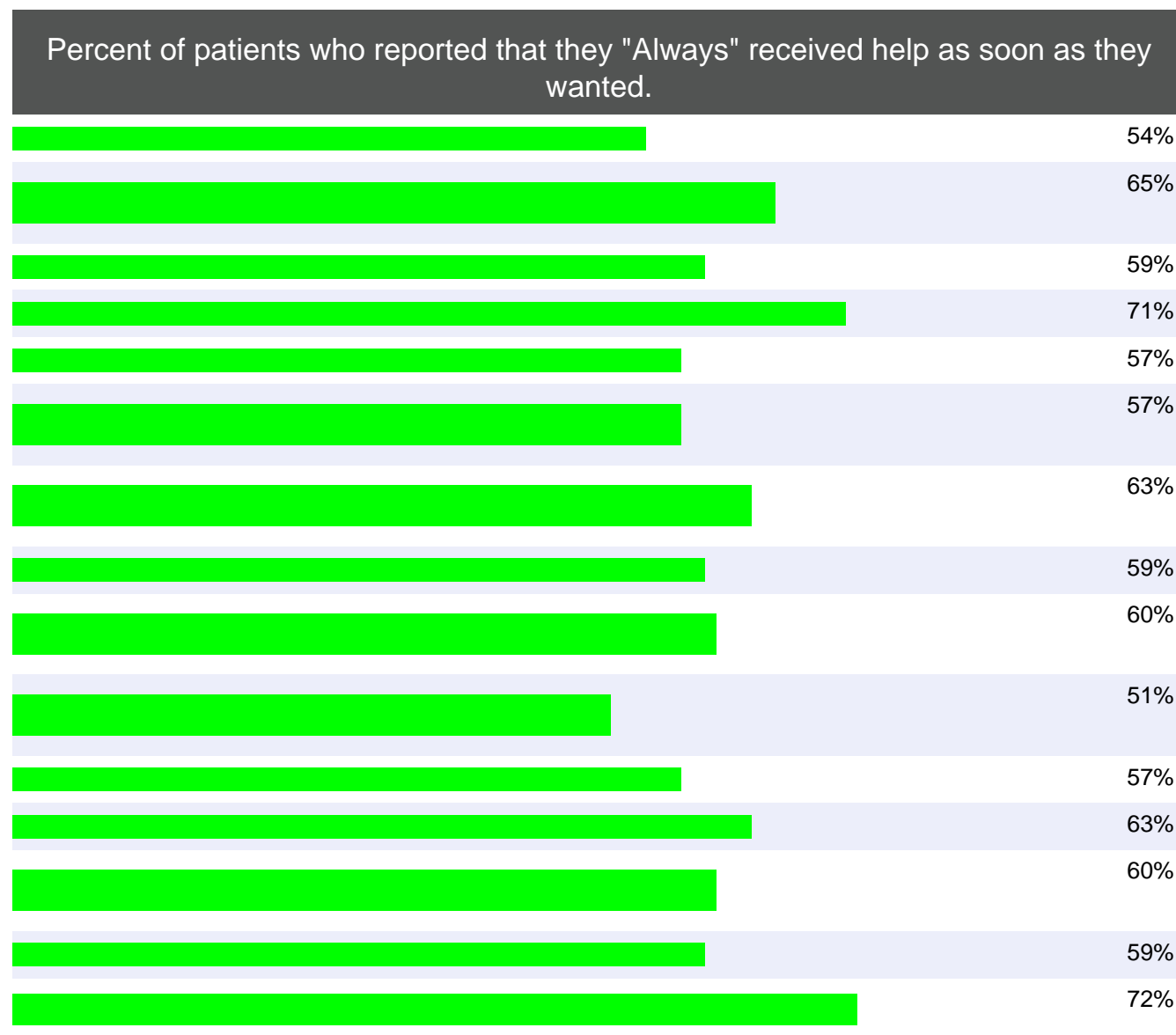
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



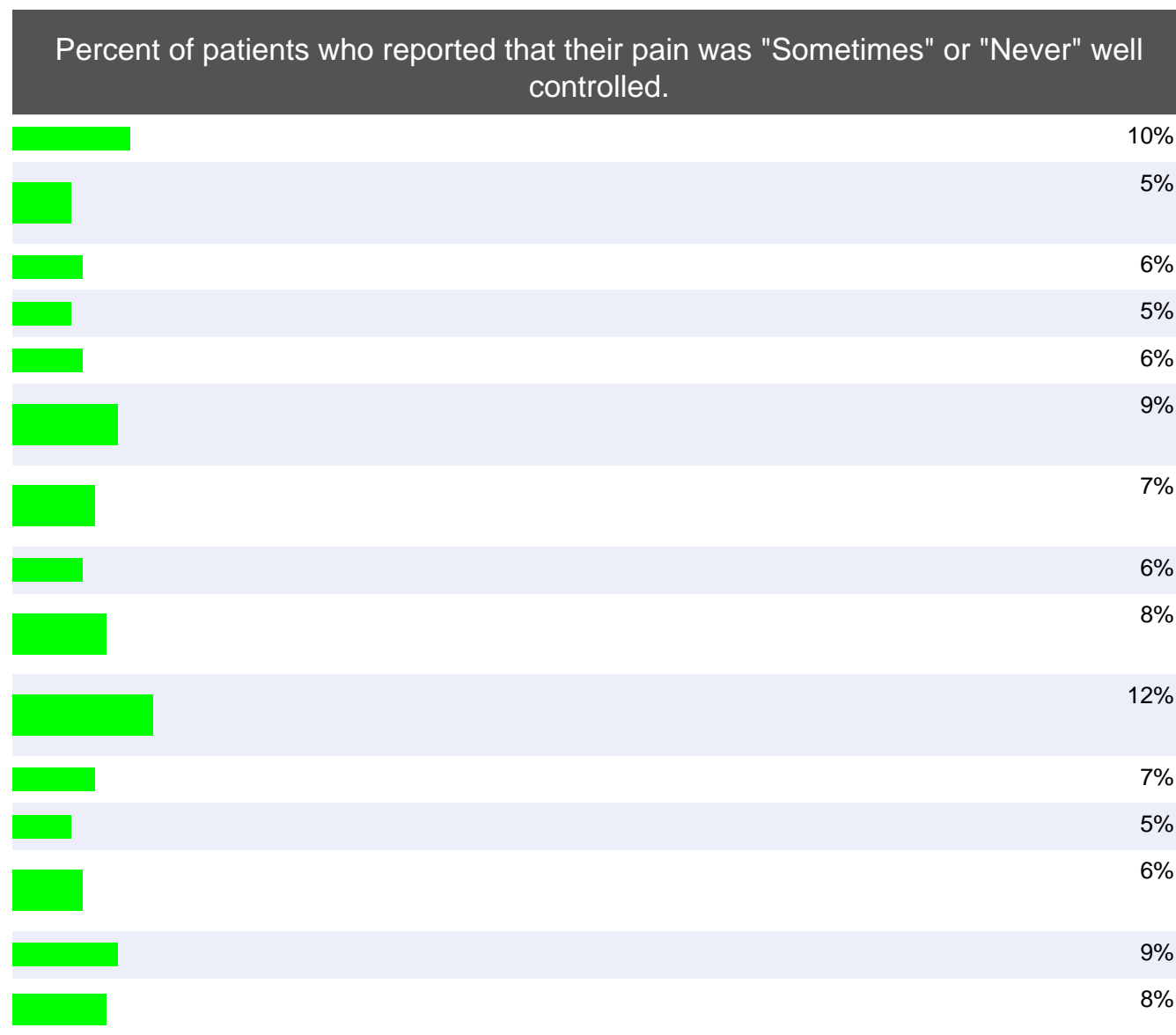
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



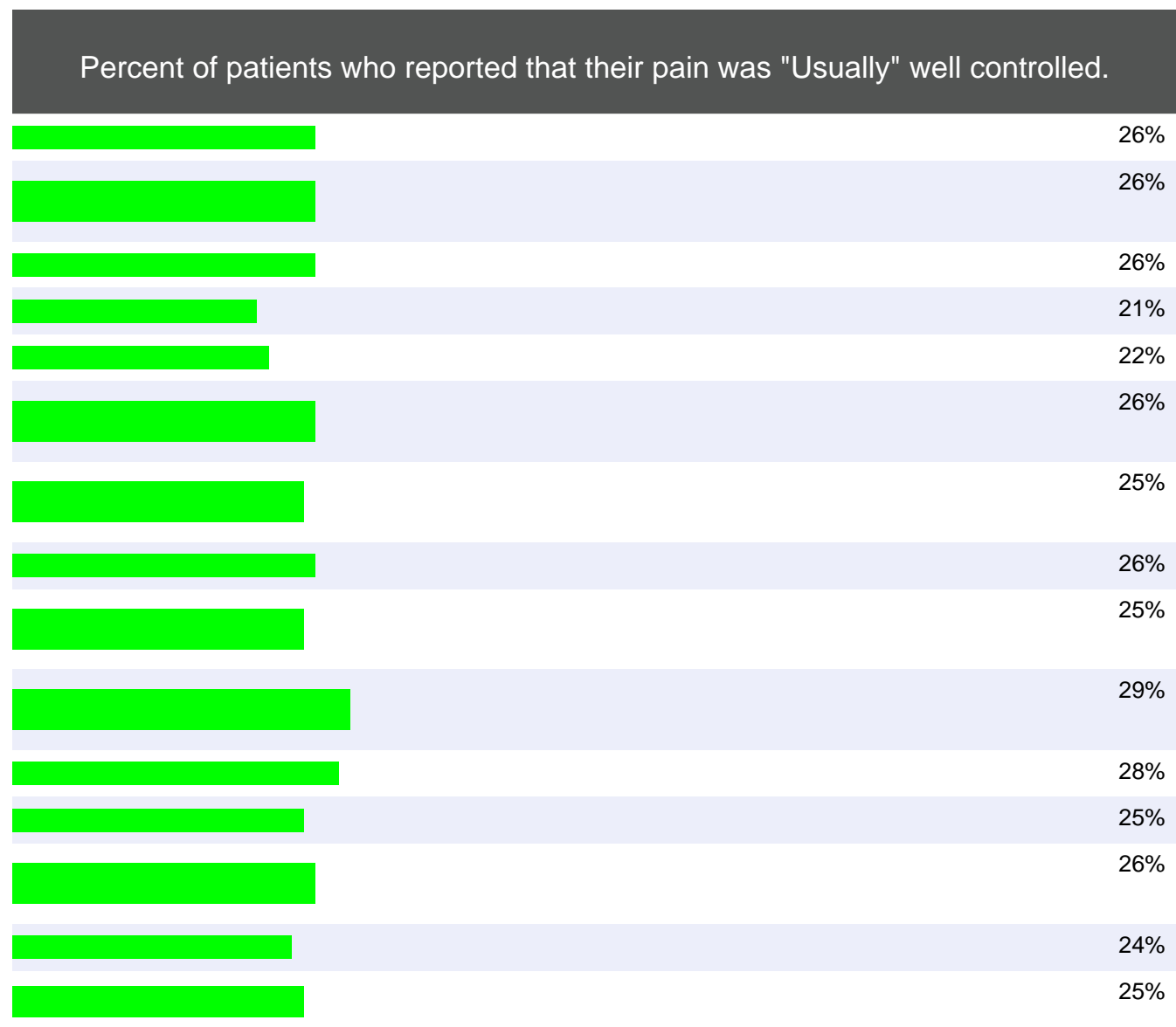
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



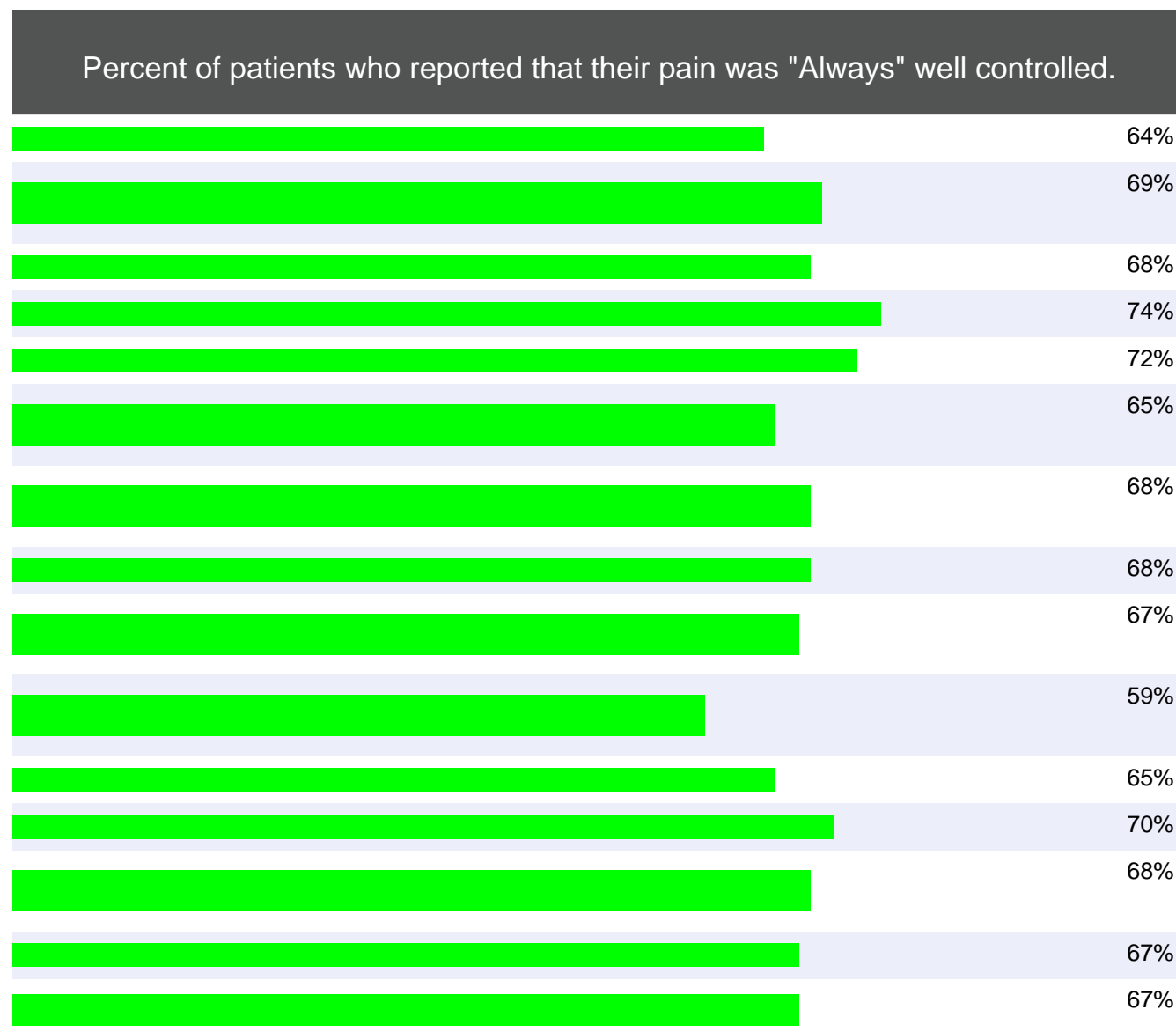
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

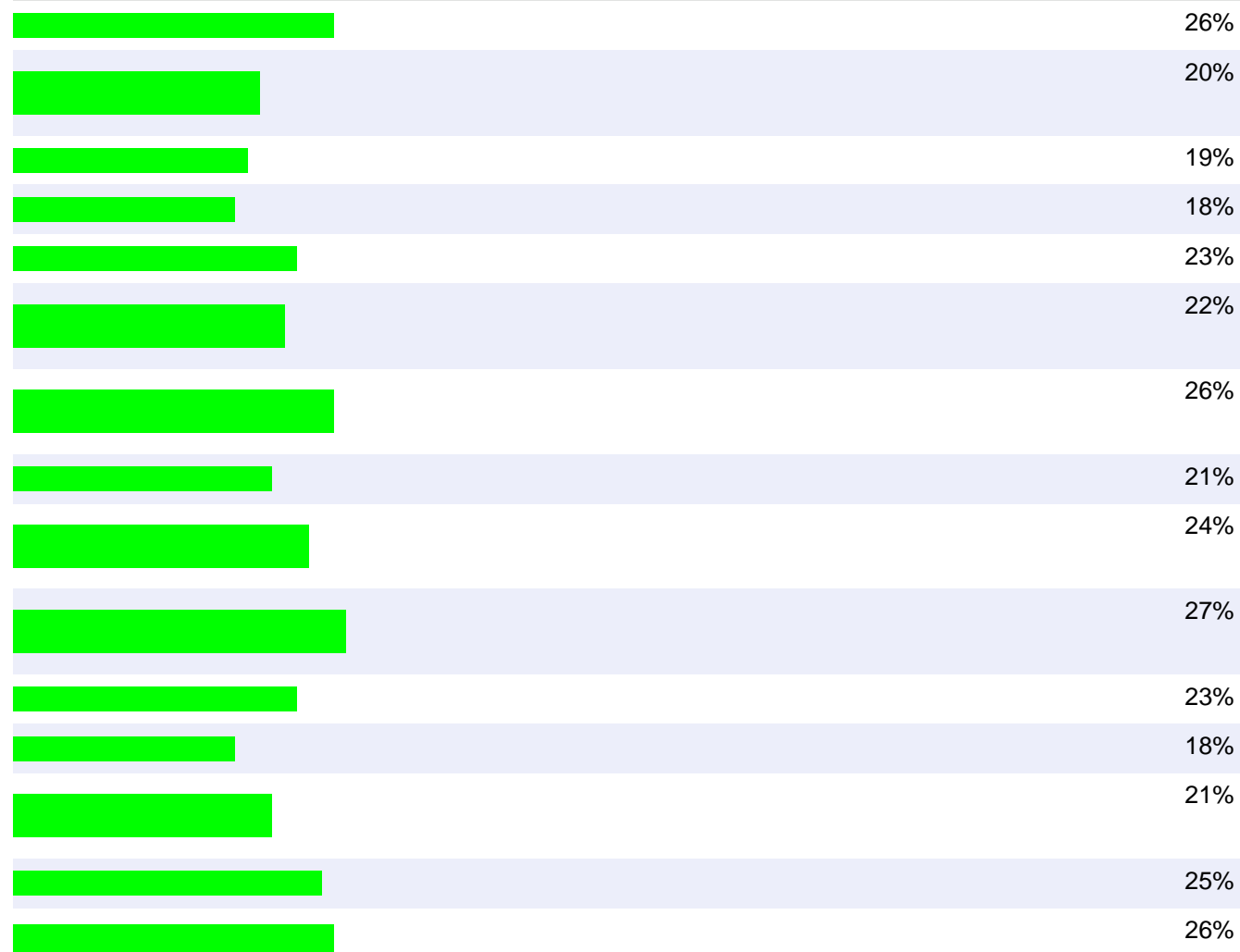
Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



Patient Satisfaction per Hospital

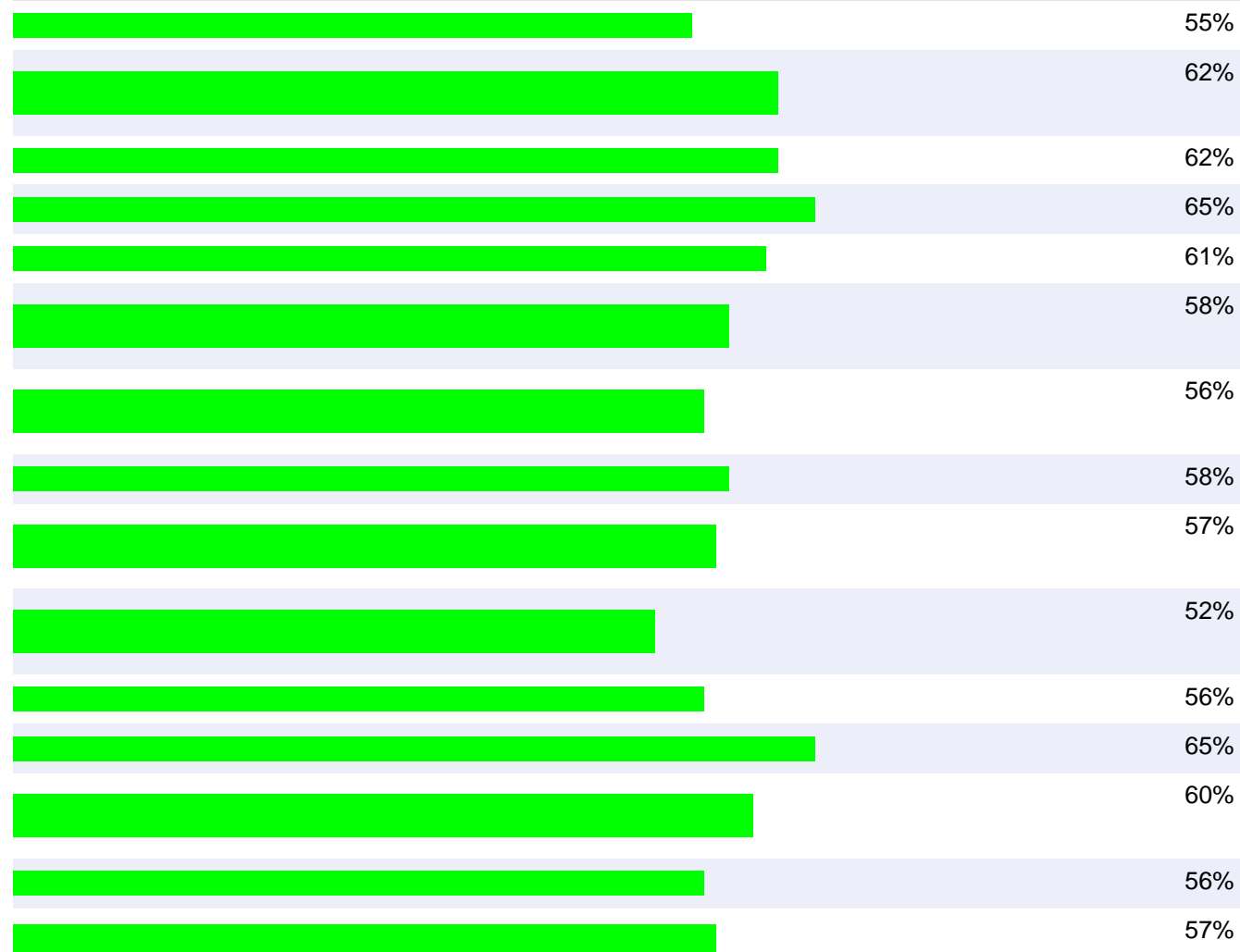
Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

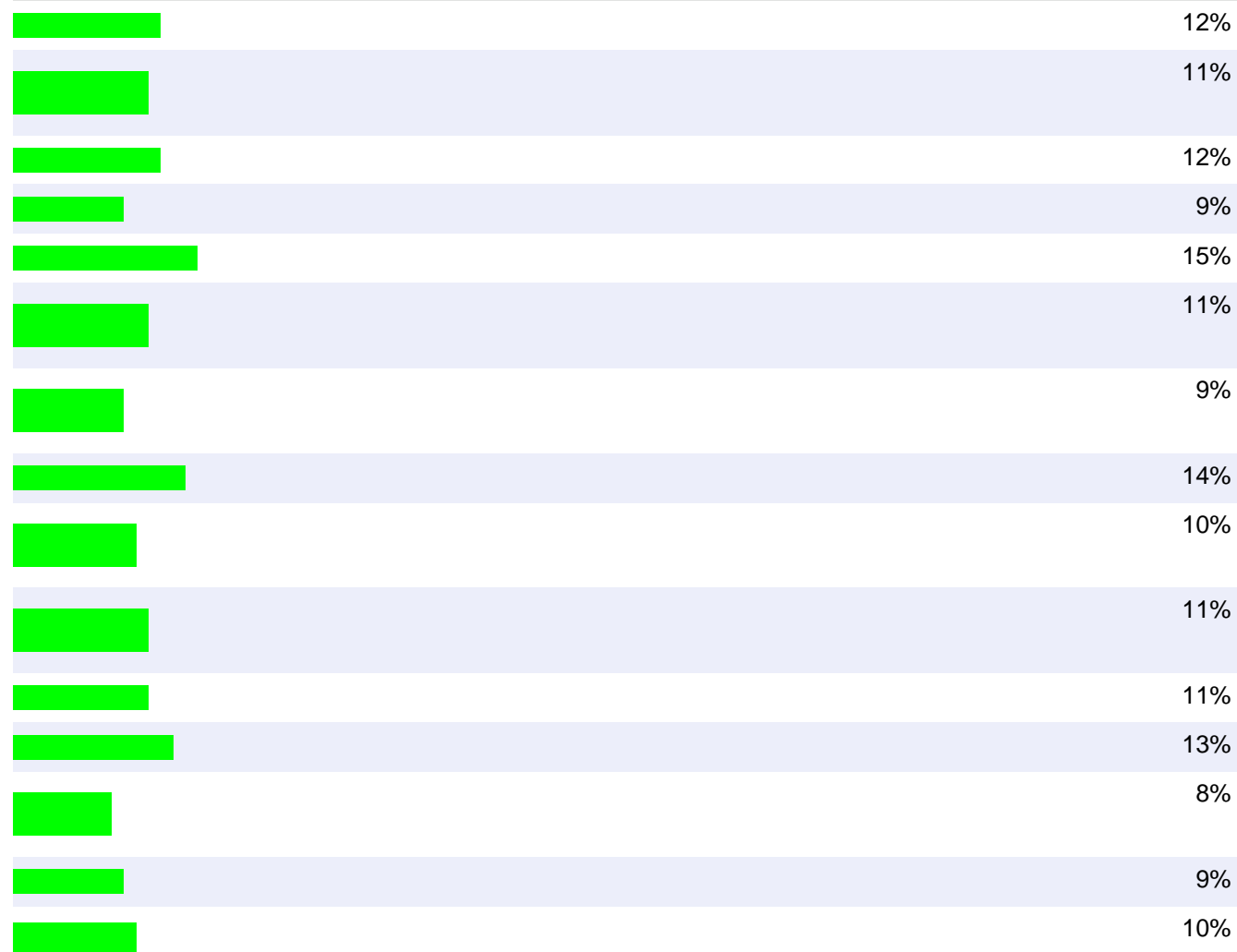
Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

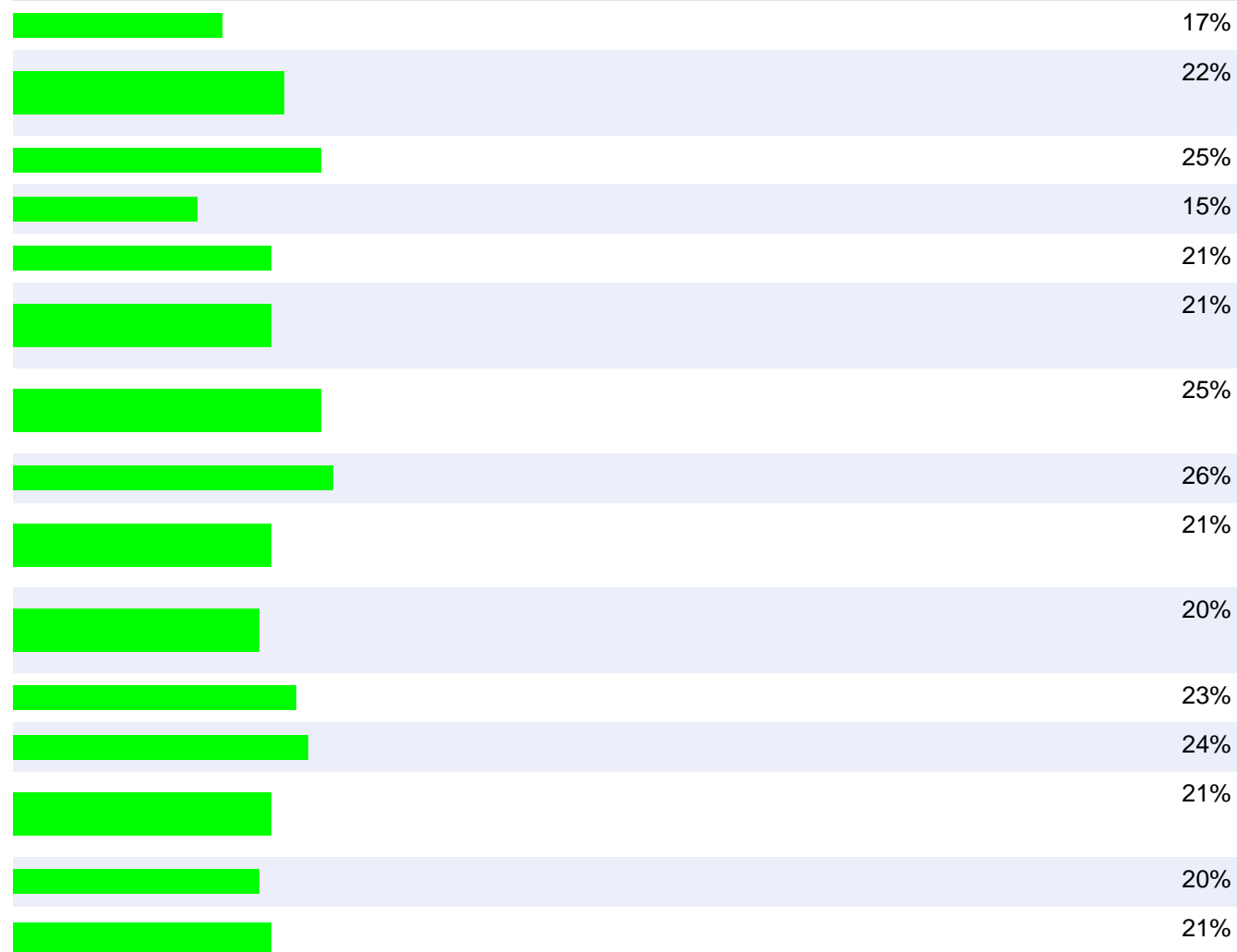
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

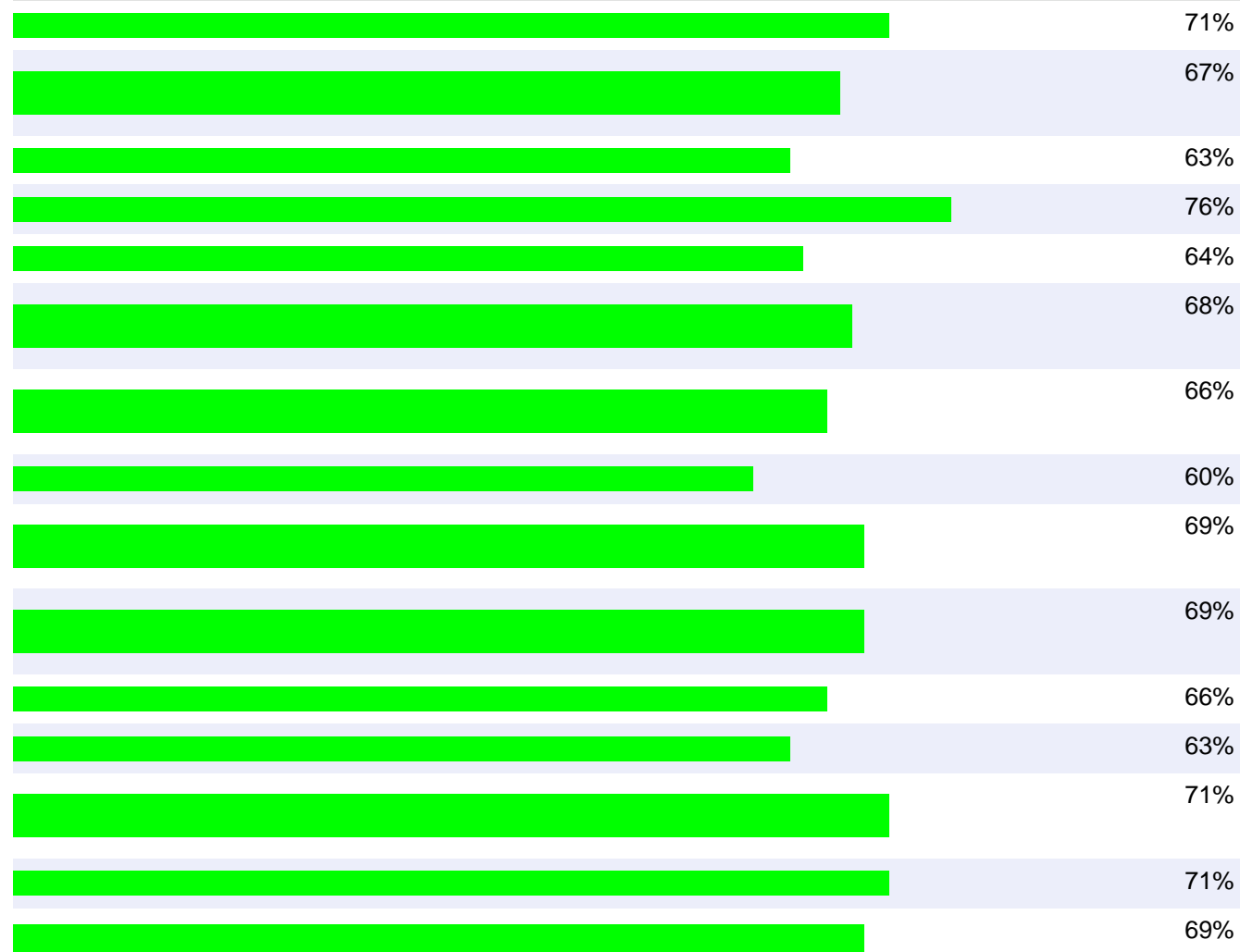
Percent of patients who reported that their room and bathroom were "Usually" clean.



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

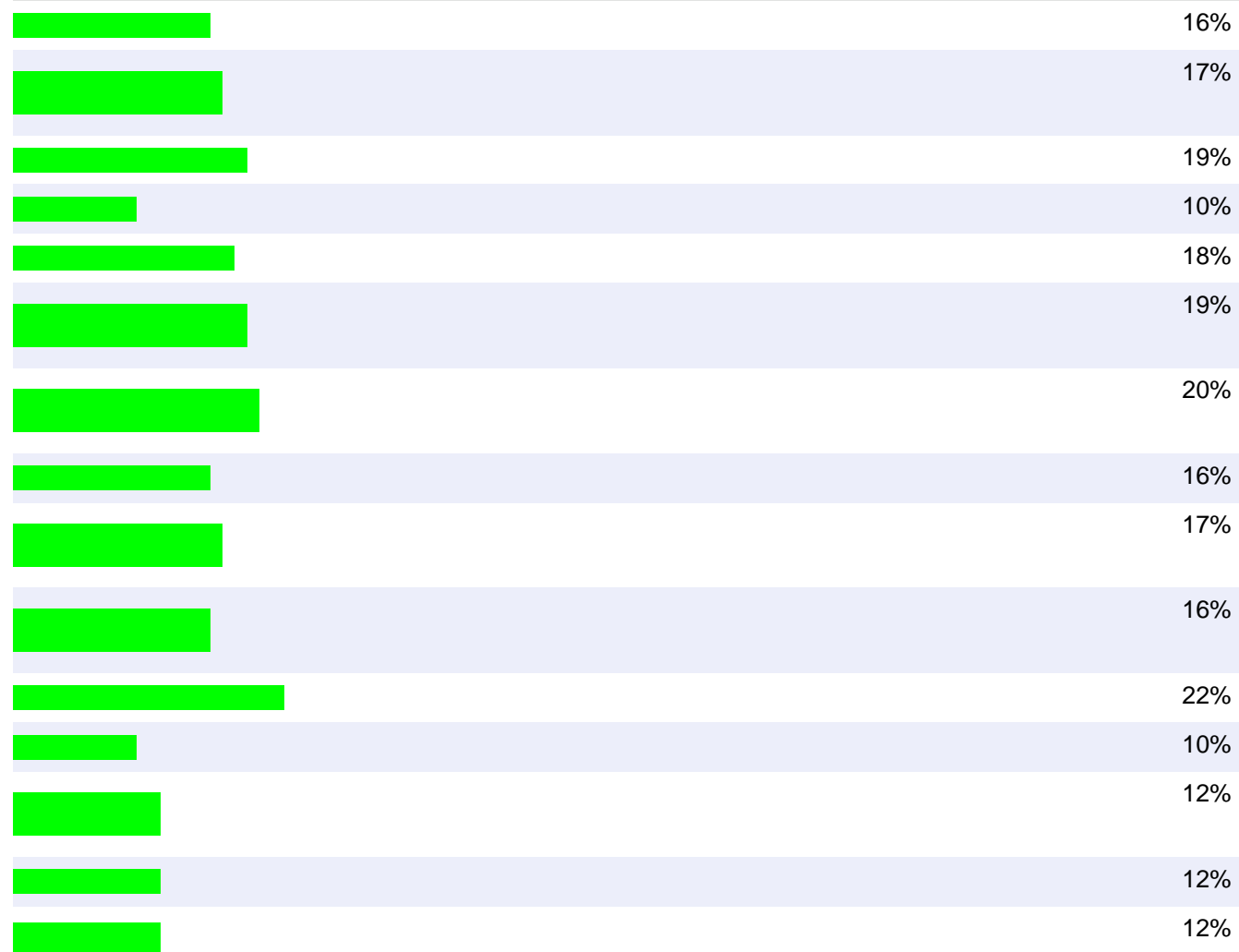
Percent of patients who reported that their room and bathroom were "Always" clean.



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

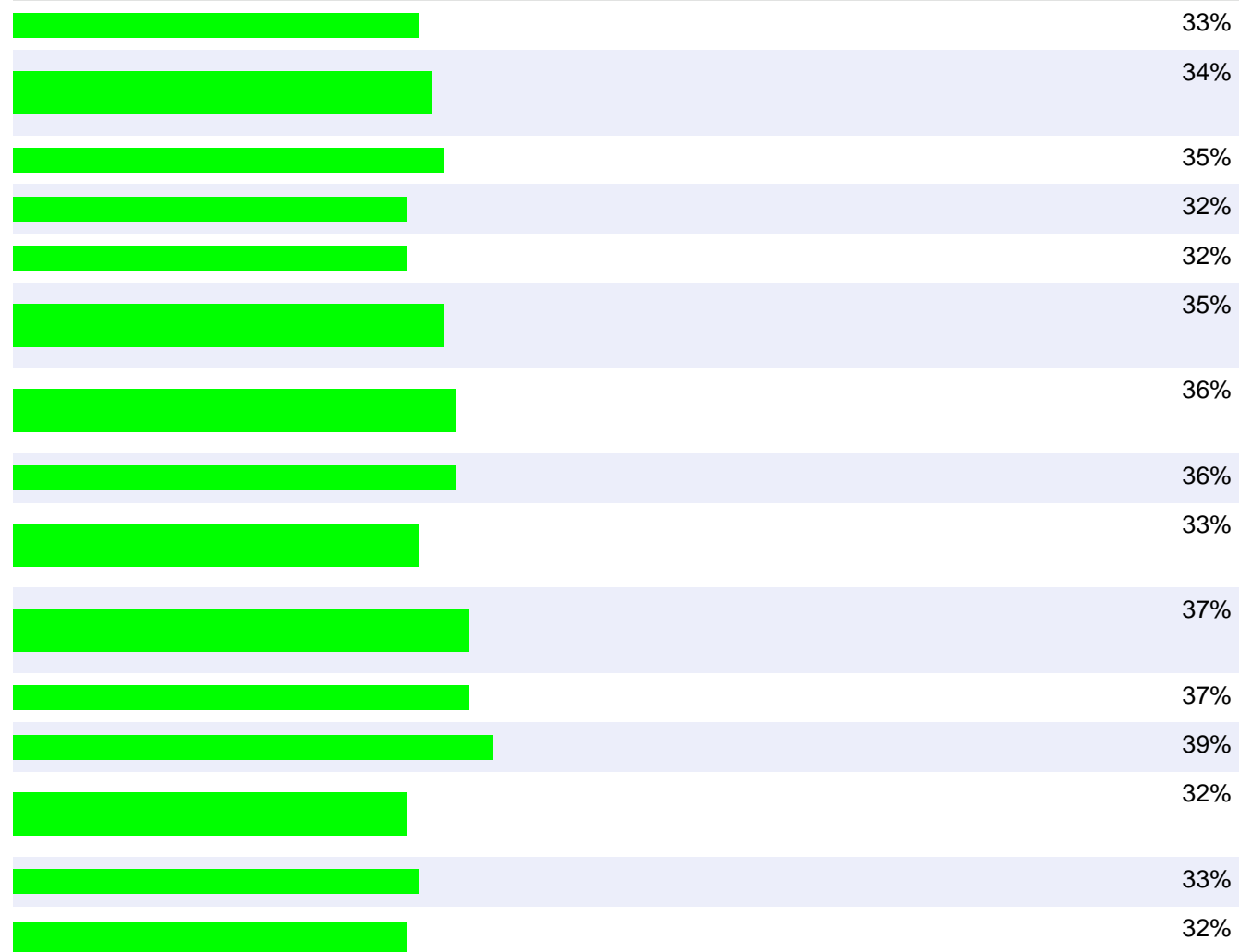
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

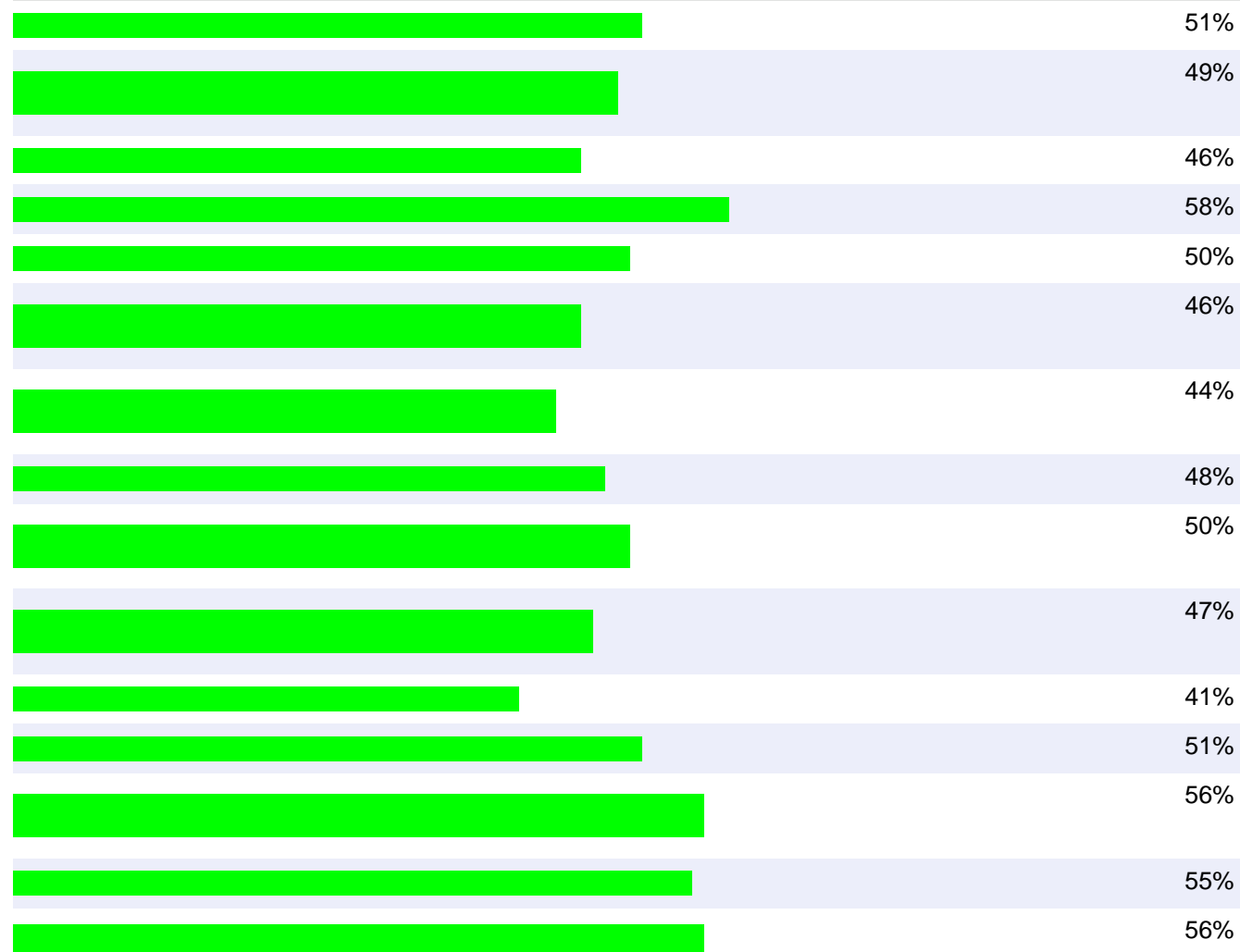
Percent of patients who reported that the area around their room was "Usually" quiet at night.



Patient Satisfaction per Hospital

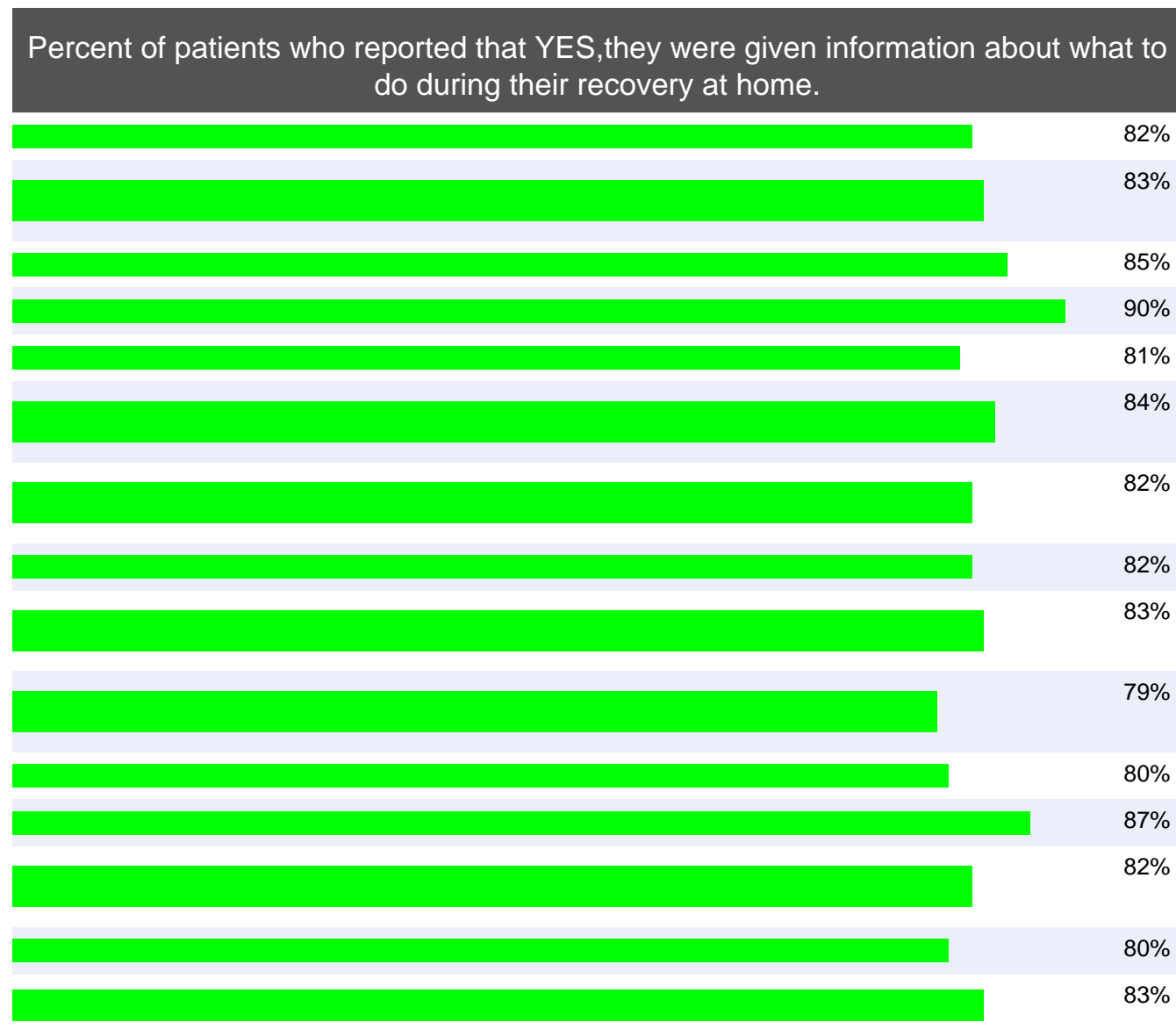
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Always" quiet at night.



Patient Satisfaction per Hospital

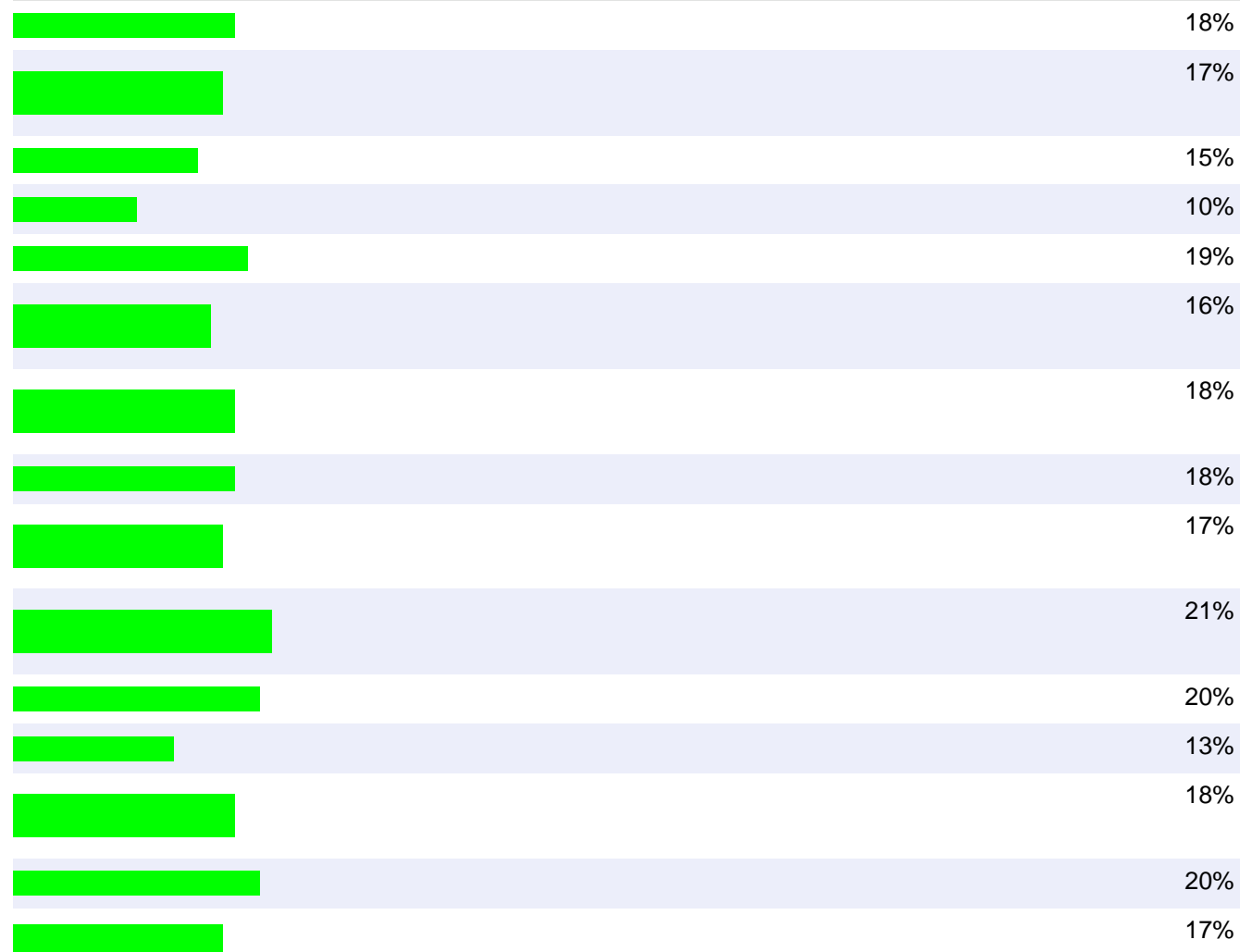
Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

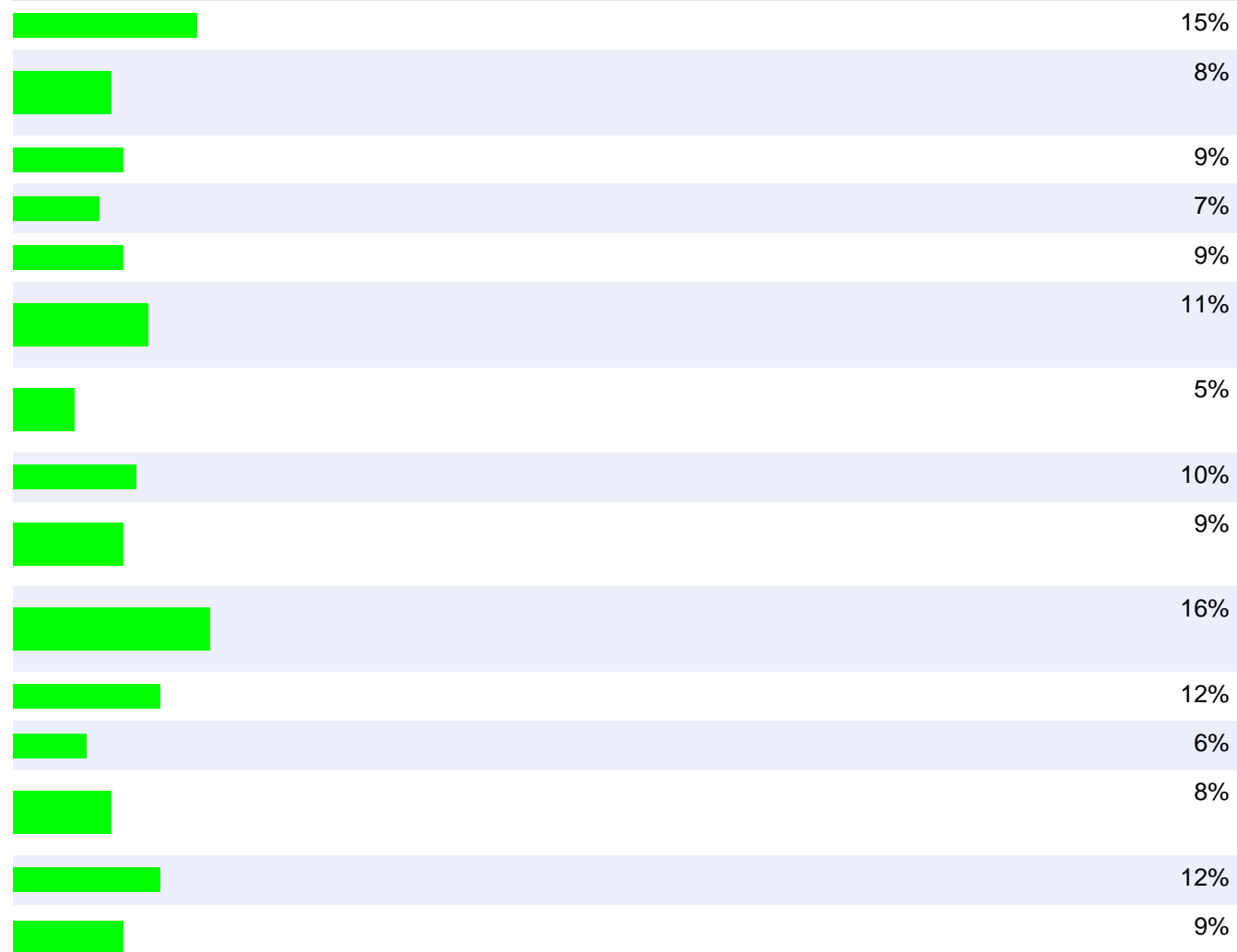
Percent of patients who reported that they were not given information about what to do during their recovery at home.



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

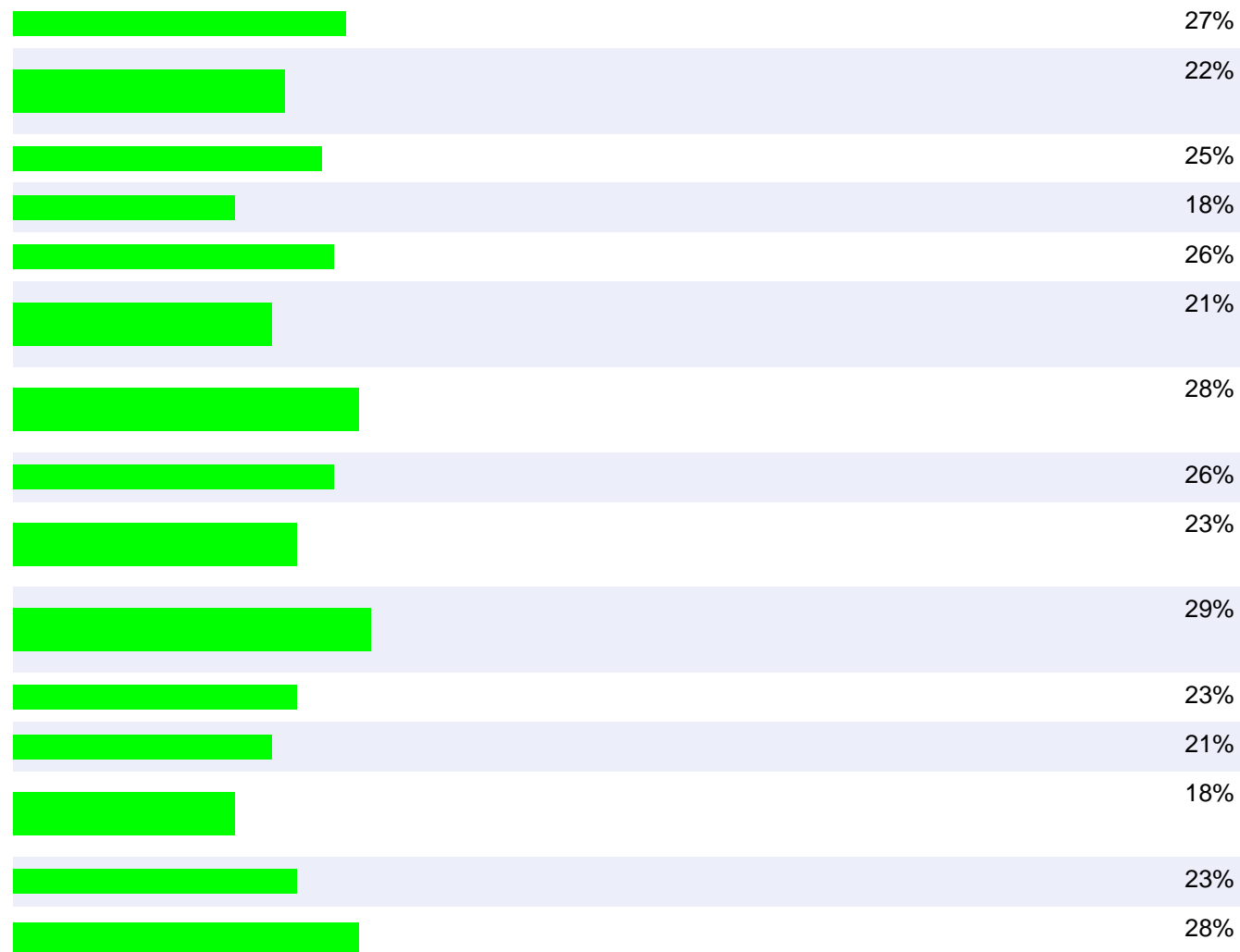
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

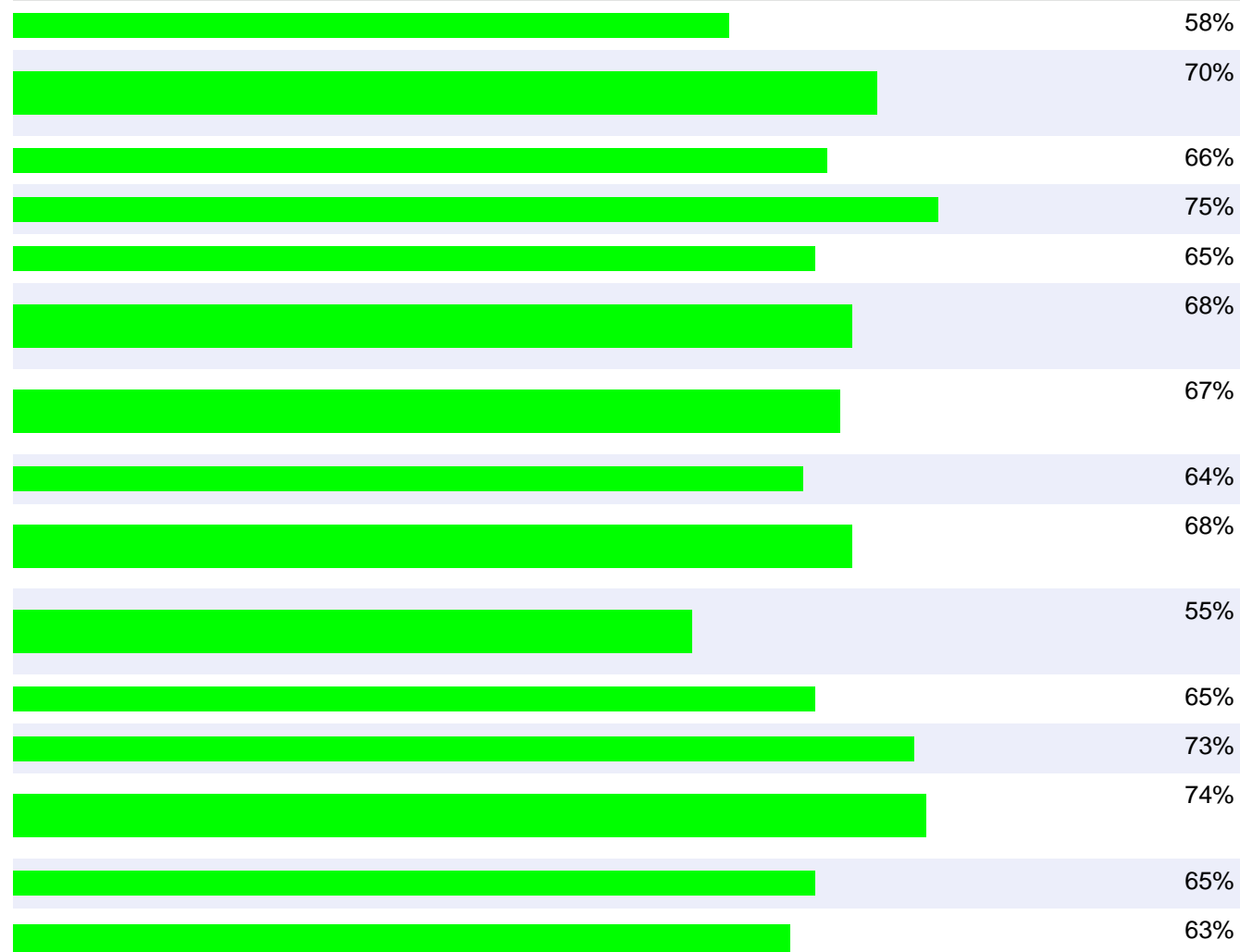
Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



Patient Satisfaction per Hospital

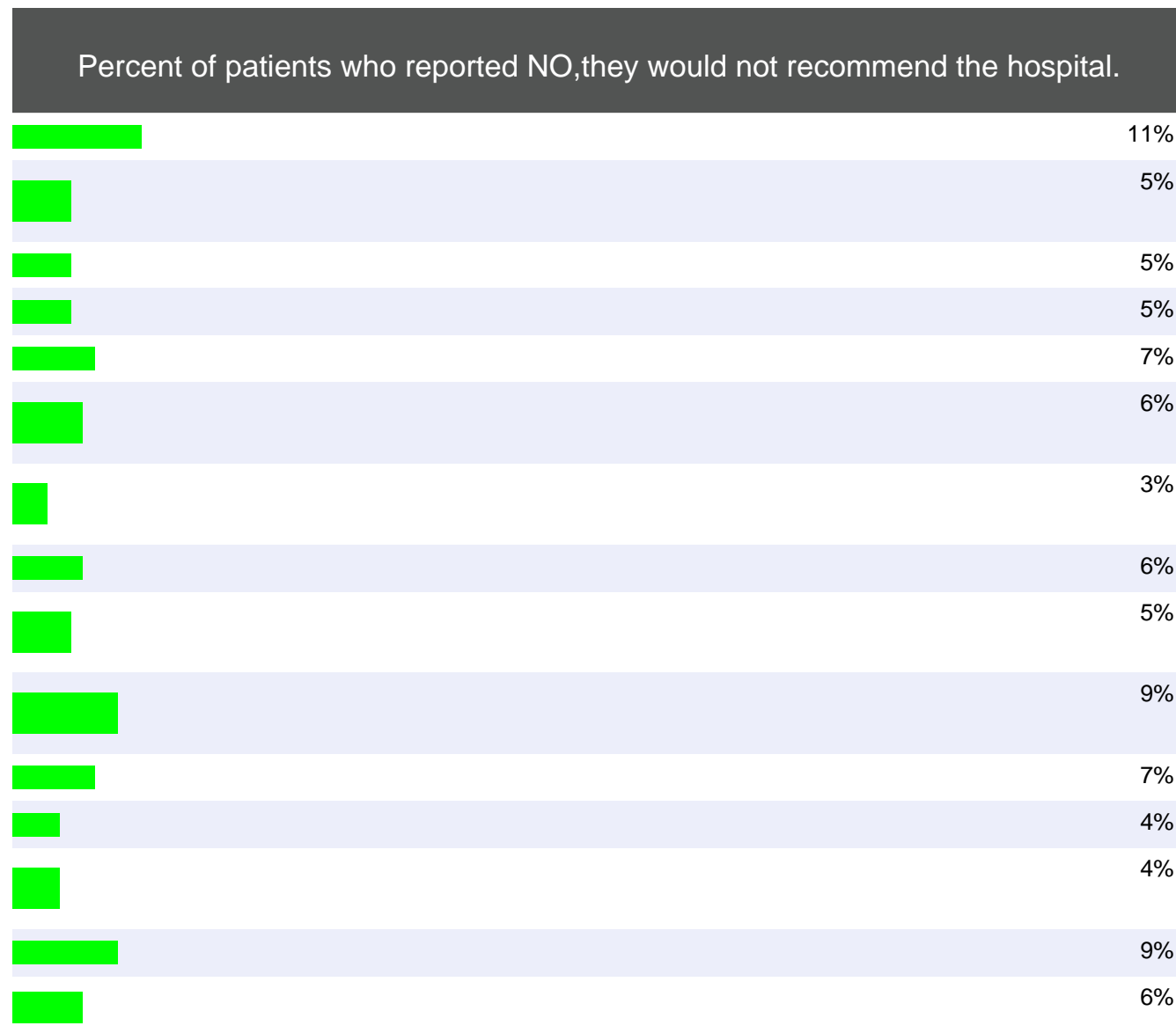
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



Patient Satisfaction per Hospital

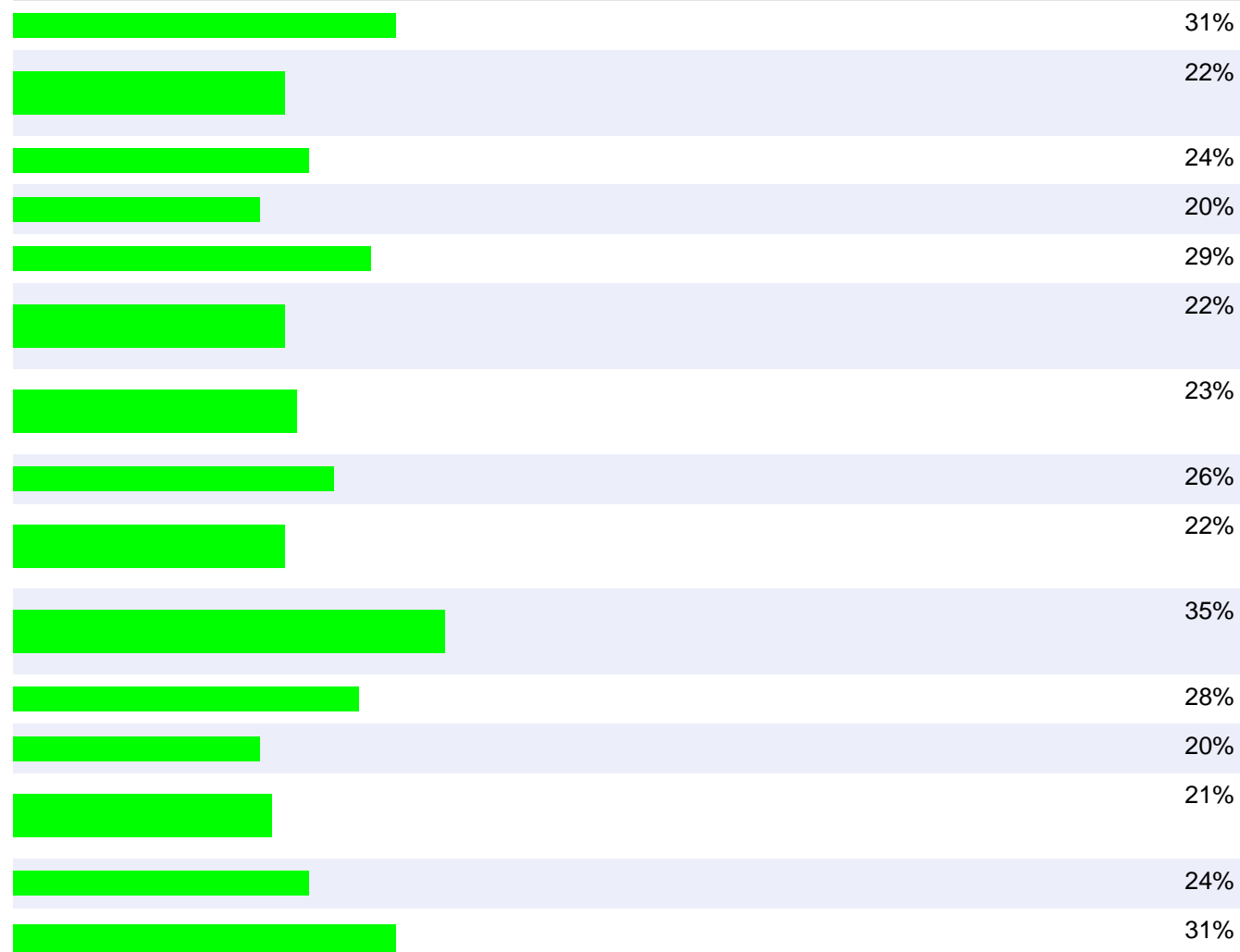
Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would probably recommend the hospital.



Patient Satisfaction per Hospital

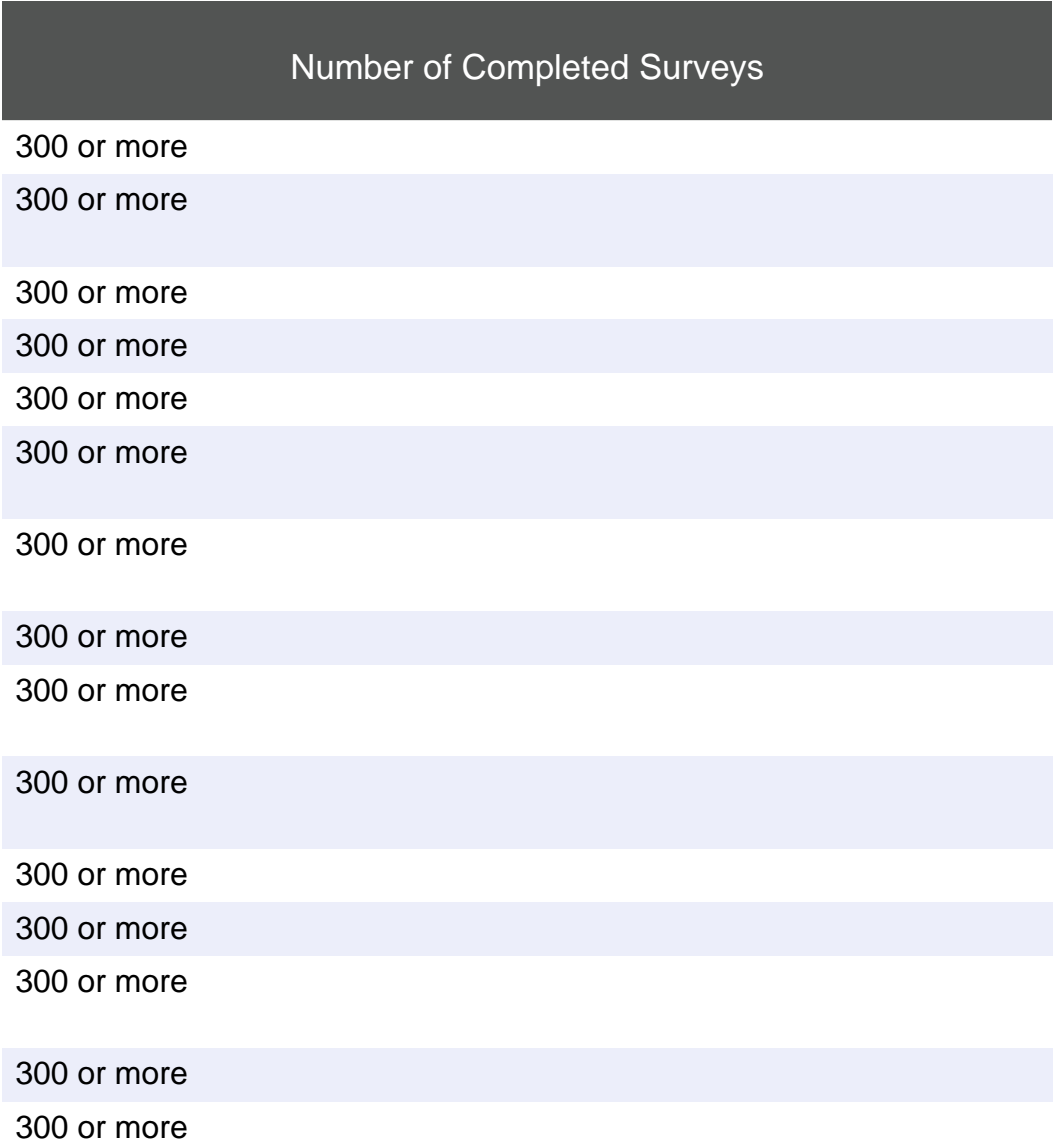
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.










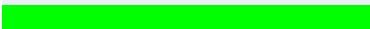

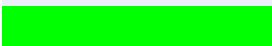





Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

| Survey Response Rate Percent | Hospital Footnote |
|---|---|
|  | 19% |
|  | 22% |
|  | 34% |
|  | 30% |
|  | 33% |
|  | 36% |
|  | 40% |
|  | 34% |
|  | 27% There were discrepancies in the data collection process |
|  | 25% |
|  | 14% |
|  | 30% |
|  | 21% |
|  | 26% |
|  | 31% |

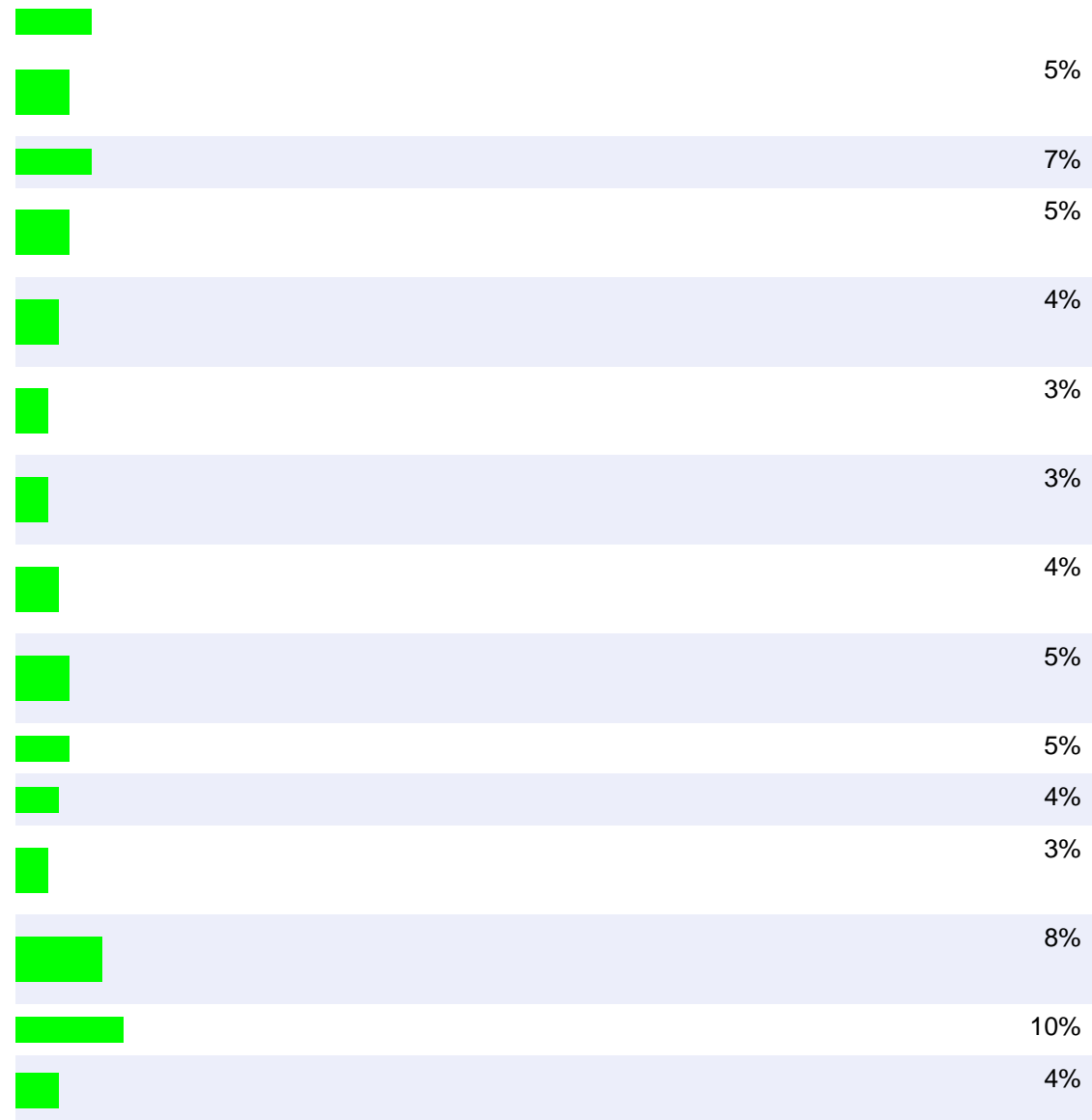
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

| | | |
|--------|--|----------|
| 030036 | CENTER CHANDLER REGIONAL MEDICAL CENTER | MARICOPA |
| 030037 | ST LUKES MEDICAL CENTER | MARICOPA |
| 030038 | SCOTTSDALE HEALTHCARE- OSBORN MEDICAL CENTER | MARICOPA |
| 030043 | SIERRA VISTA REGIONAL HEALTH CENTER INC | COCHISE |
| 030055 | KINGMAN REGIONAL MEDICAL CENTER | MOHAVE |
| 030061 | BANNER BOSWELL MEDICAL CENTER | MARICOPA |
| 030062 | SUMMIT HEALTHCARE REGIONAL MEDICAL CENTER | NAVAJO |
| 030064 | UNIVERSITY OF ARIZONA MEDICAL CTR-UNIVERSITY, THE | PIMA |
| 030065 | BANNER DESERT MEDICAL CENTER | MARICOPA |
| 030067 | LA PAZ REGIONAL HOSPITAL | LA PAZ |
| 030068 | MT GRAHAM REGIONAL MEDICAL CENTER | GRAHAM |
| 030069 | HAVASU REGIONAL MEDICAL CENTER | MOHAVE |
| 030071 | FORT DEFIANCE INDIAN HOSPITAL | APACHE |
| 030073 | TUBA CITY REGIONAL HEALTH CARE | COCONINO |

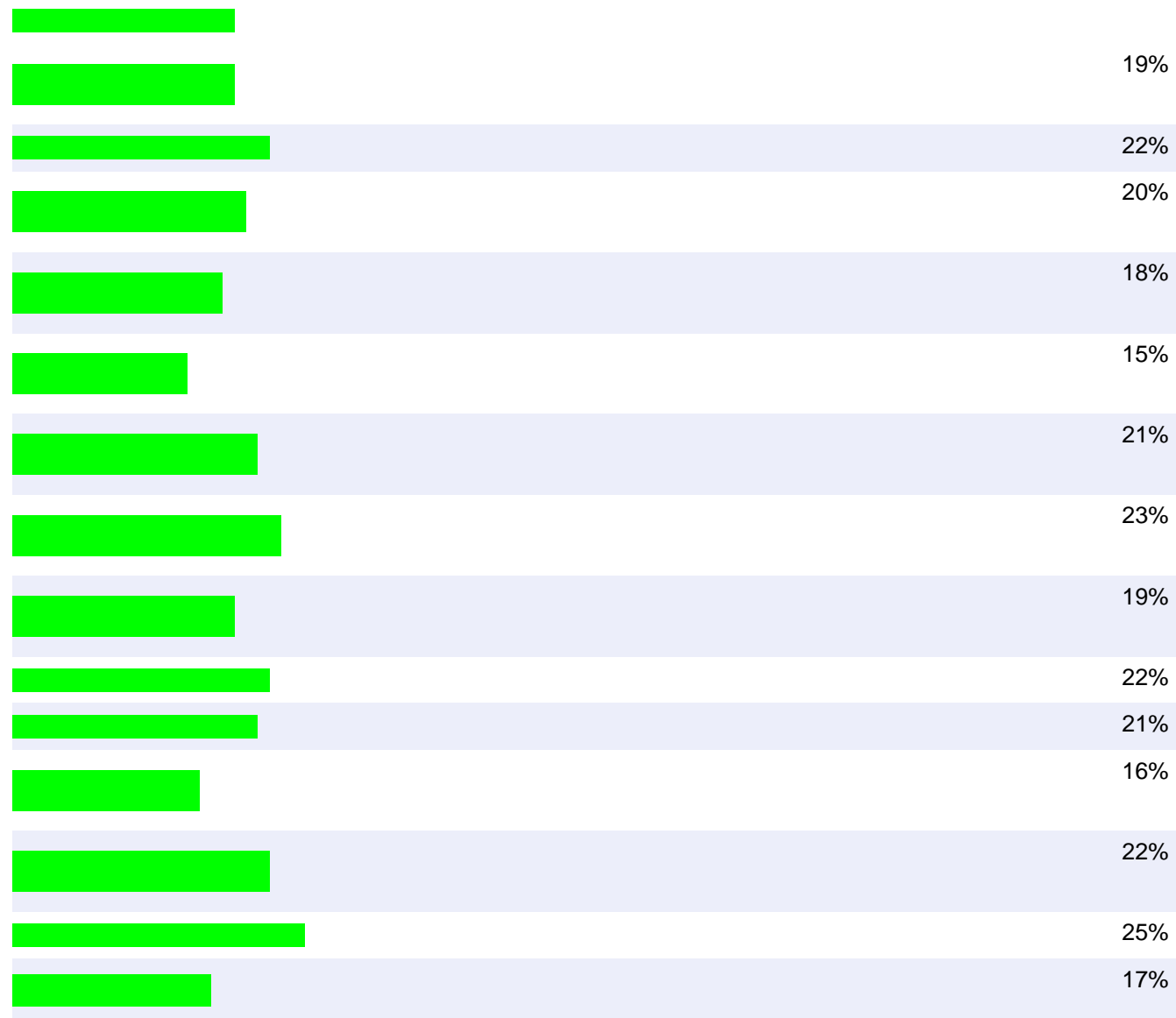
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



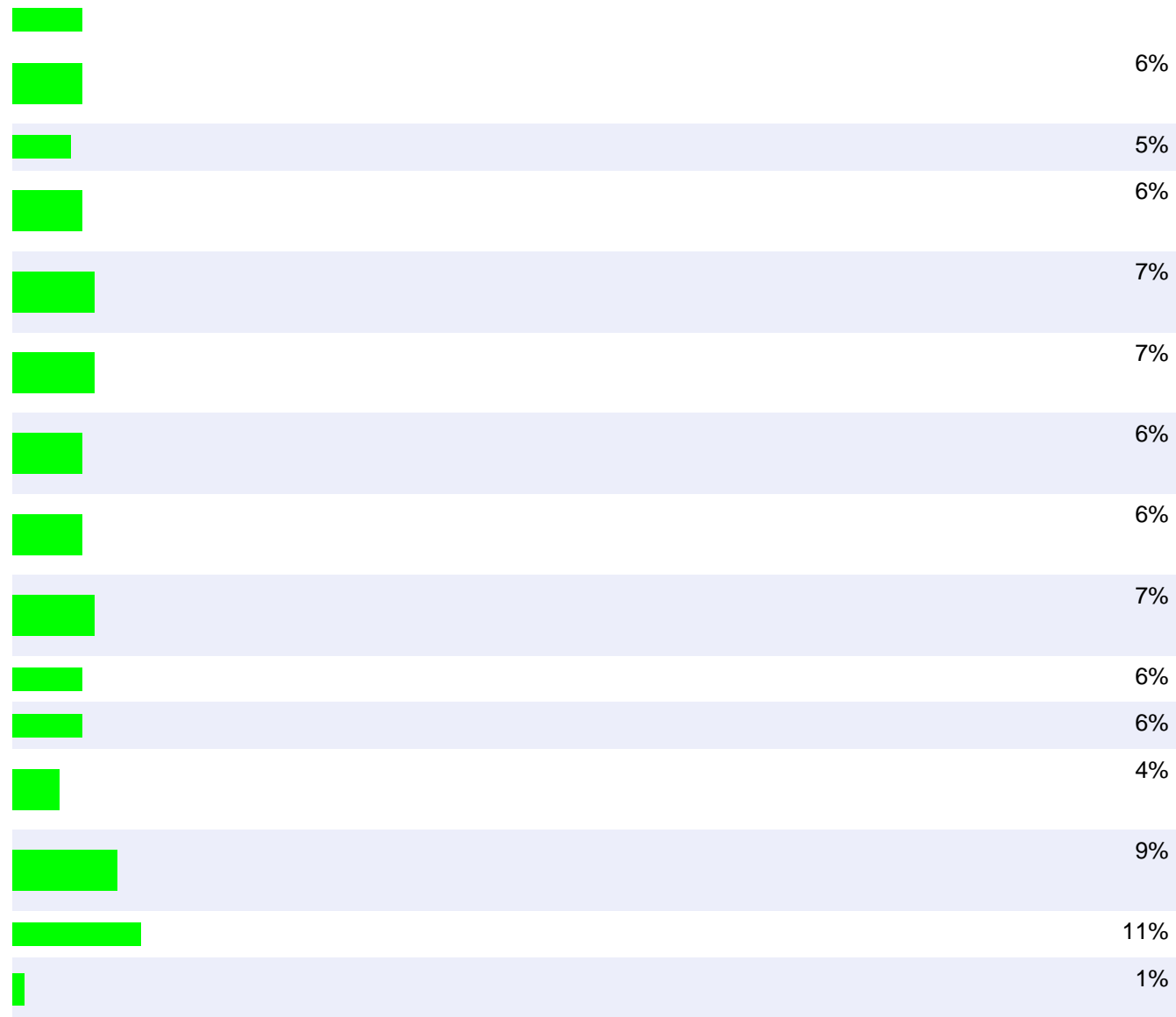
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



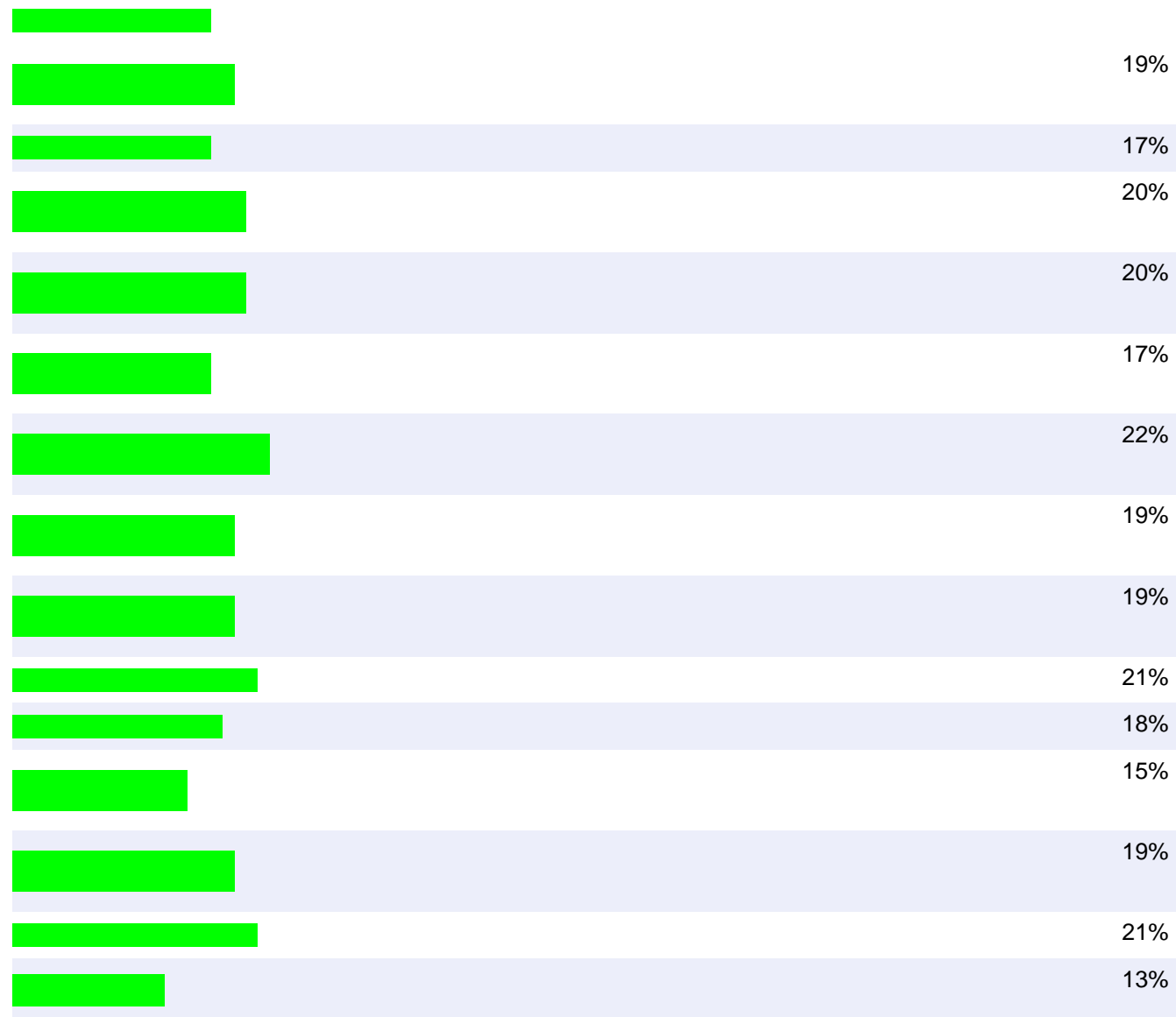
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



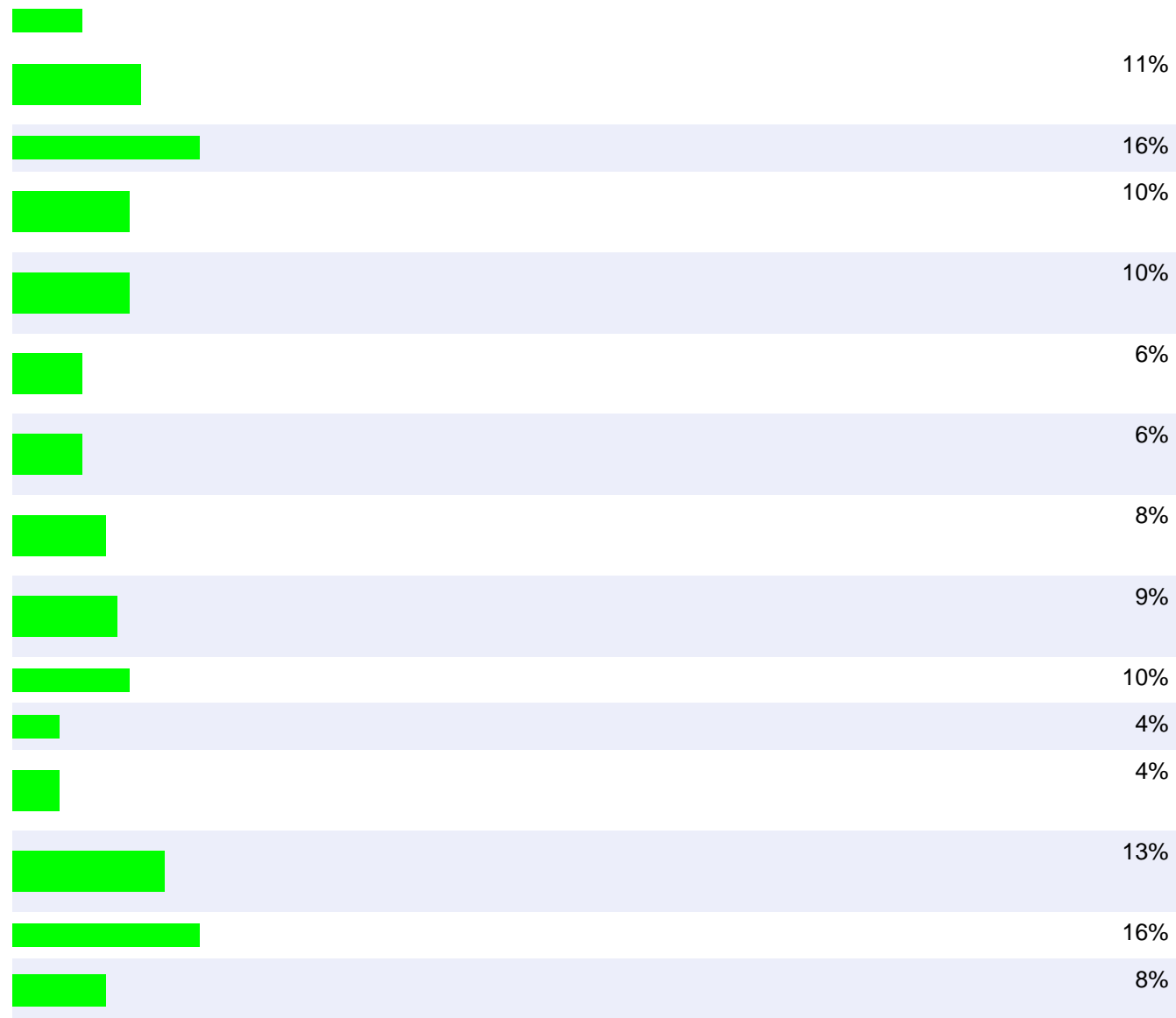
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



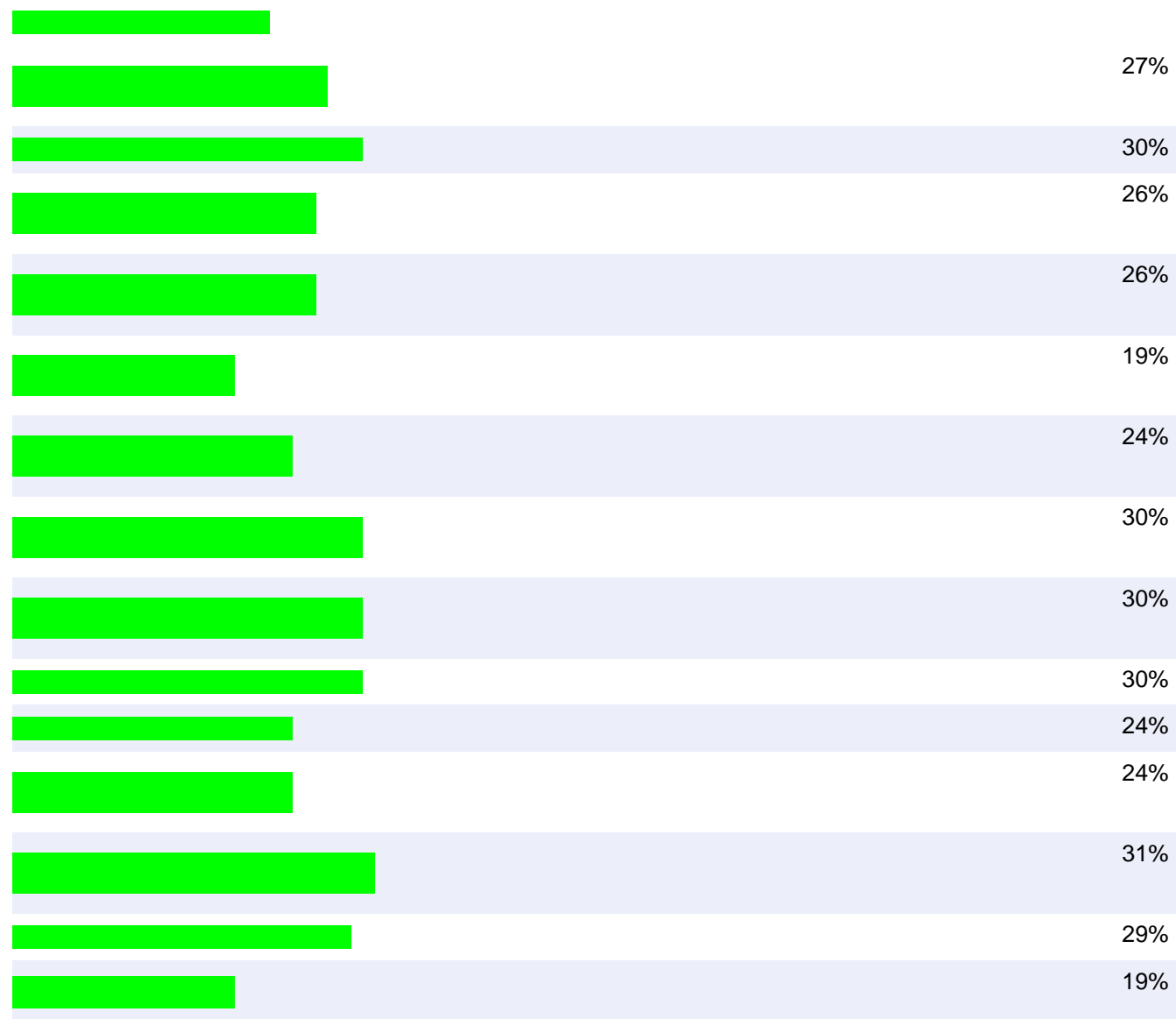
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



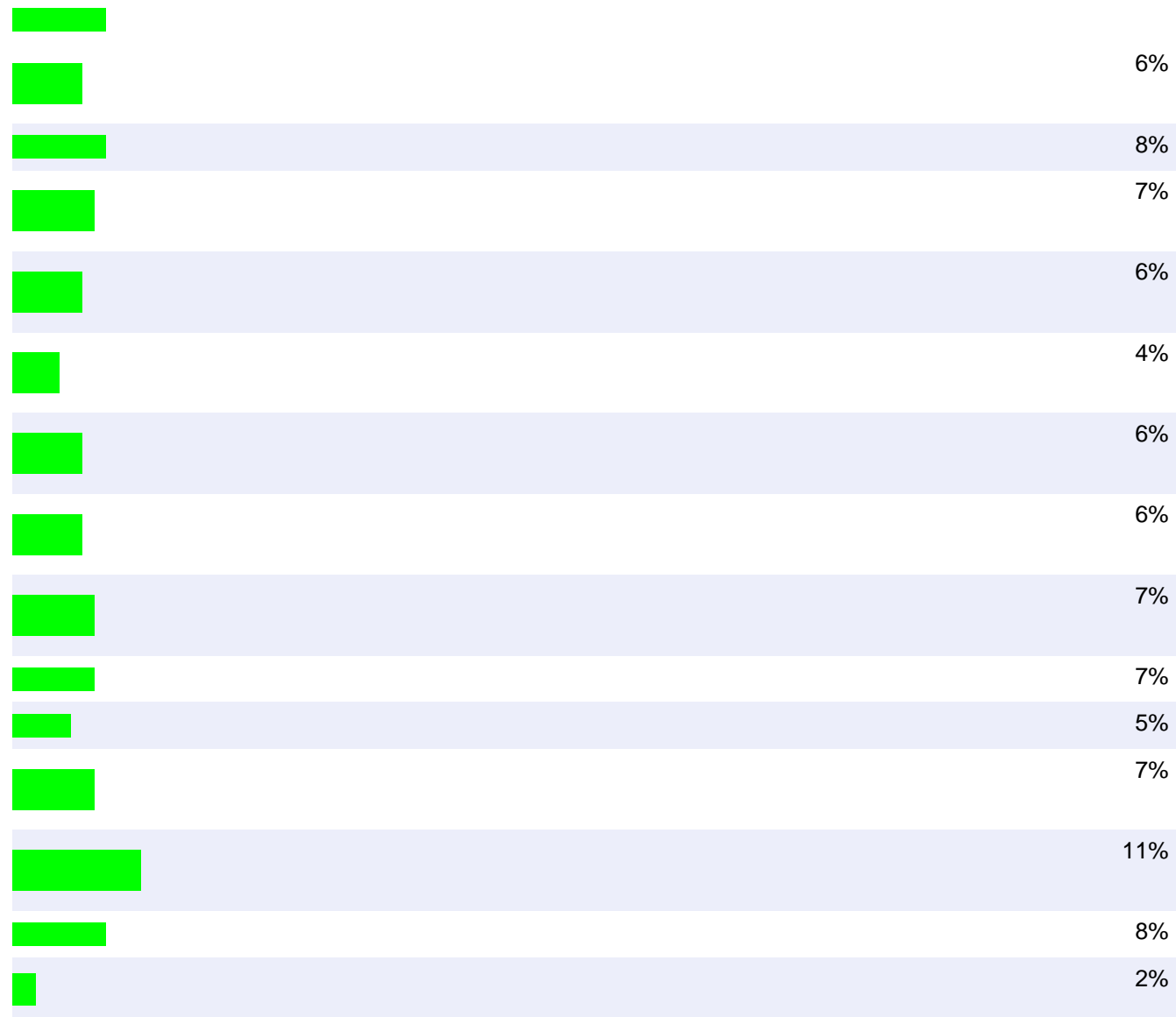
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



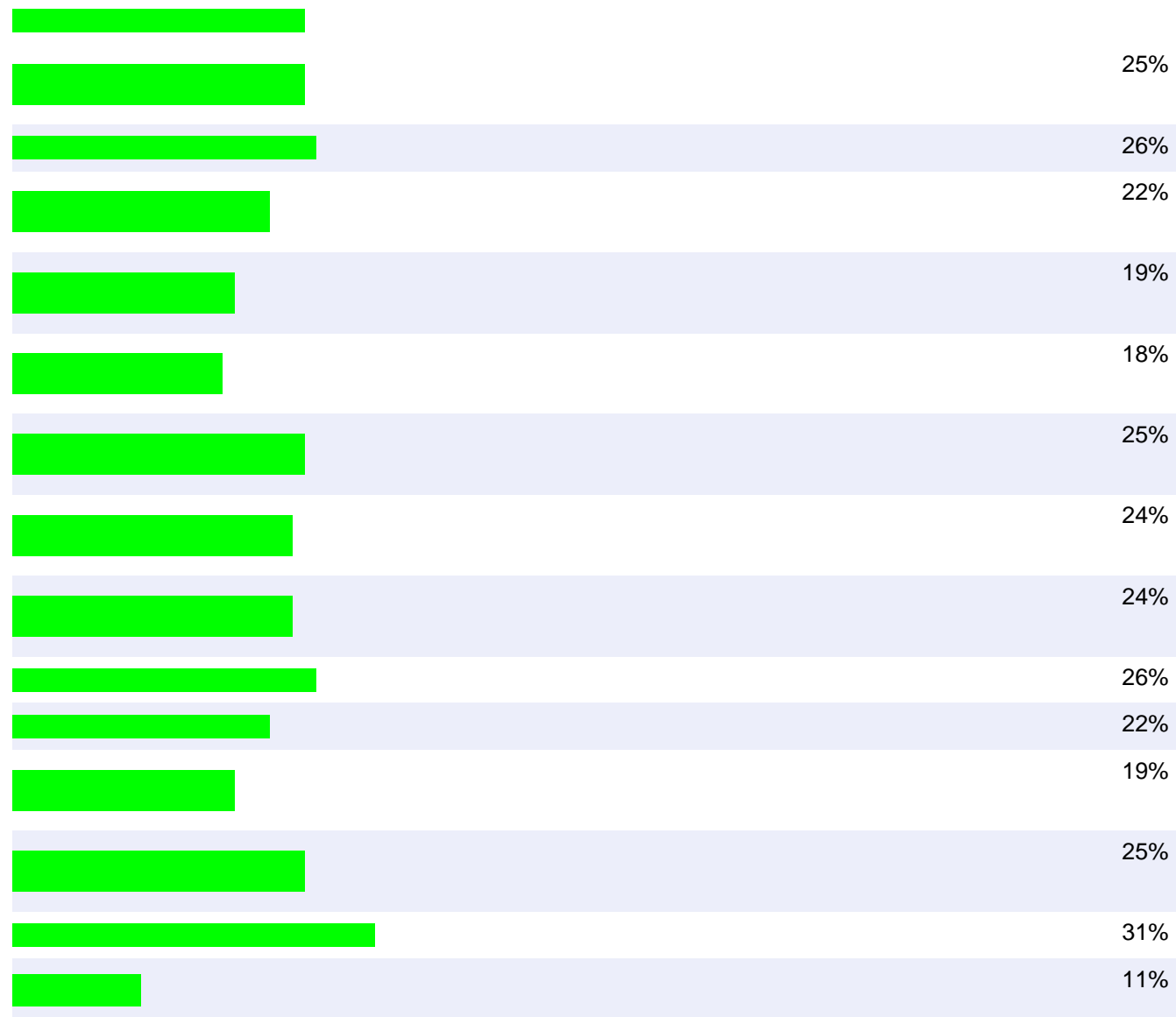
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



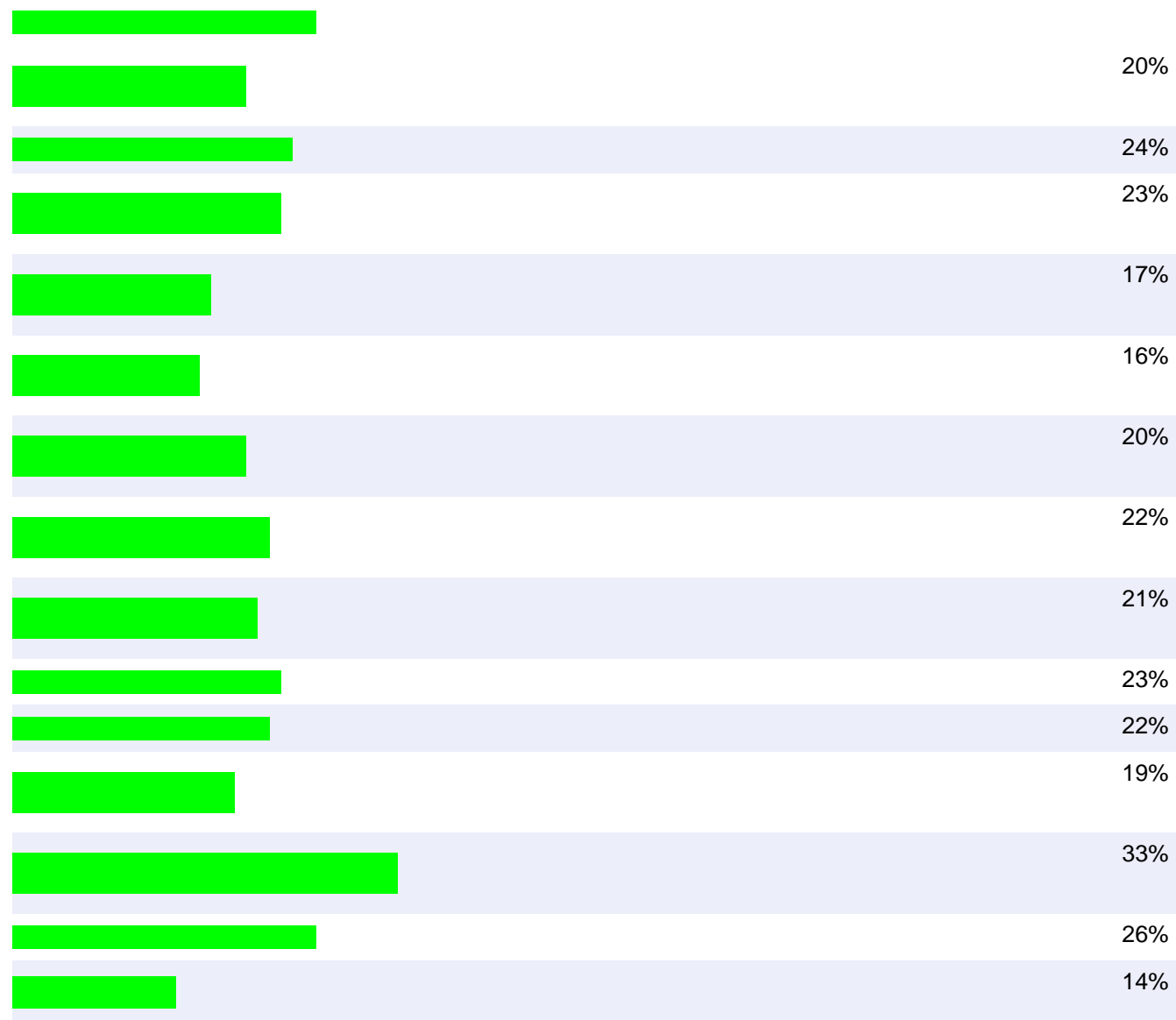
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



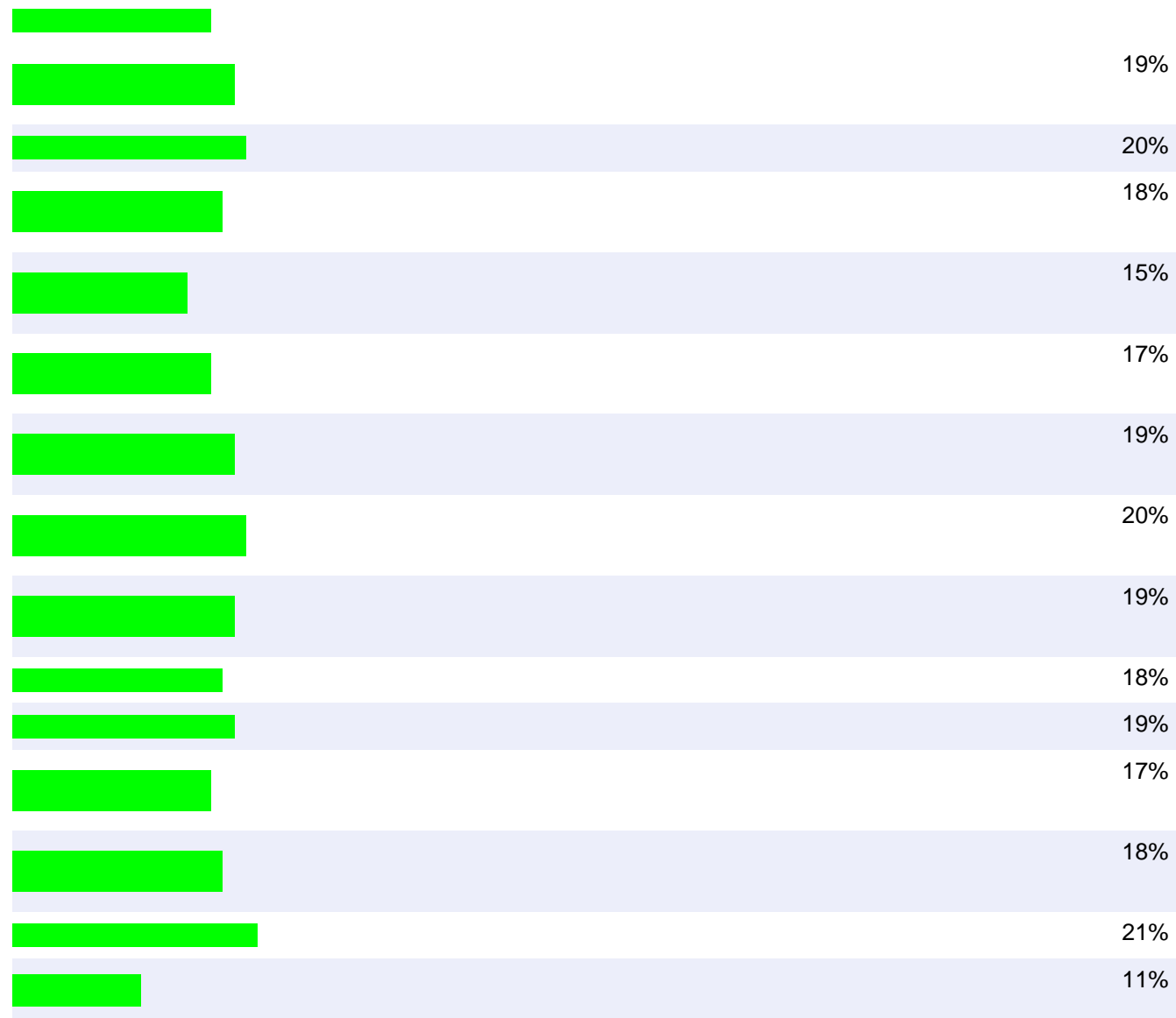
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



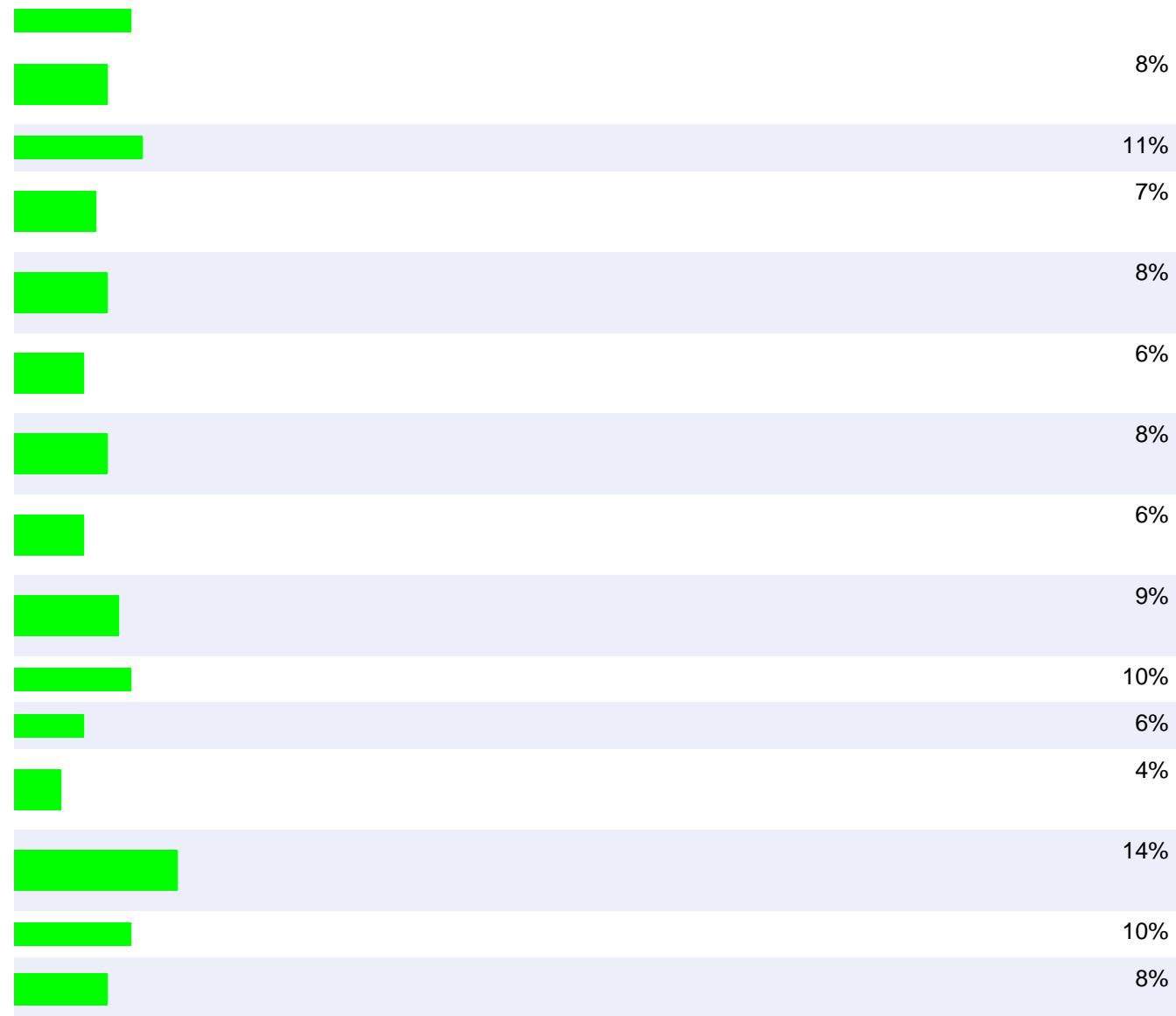
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



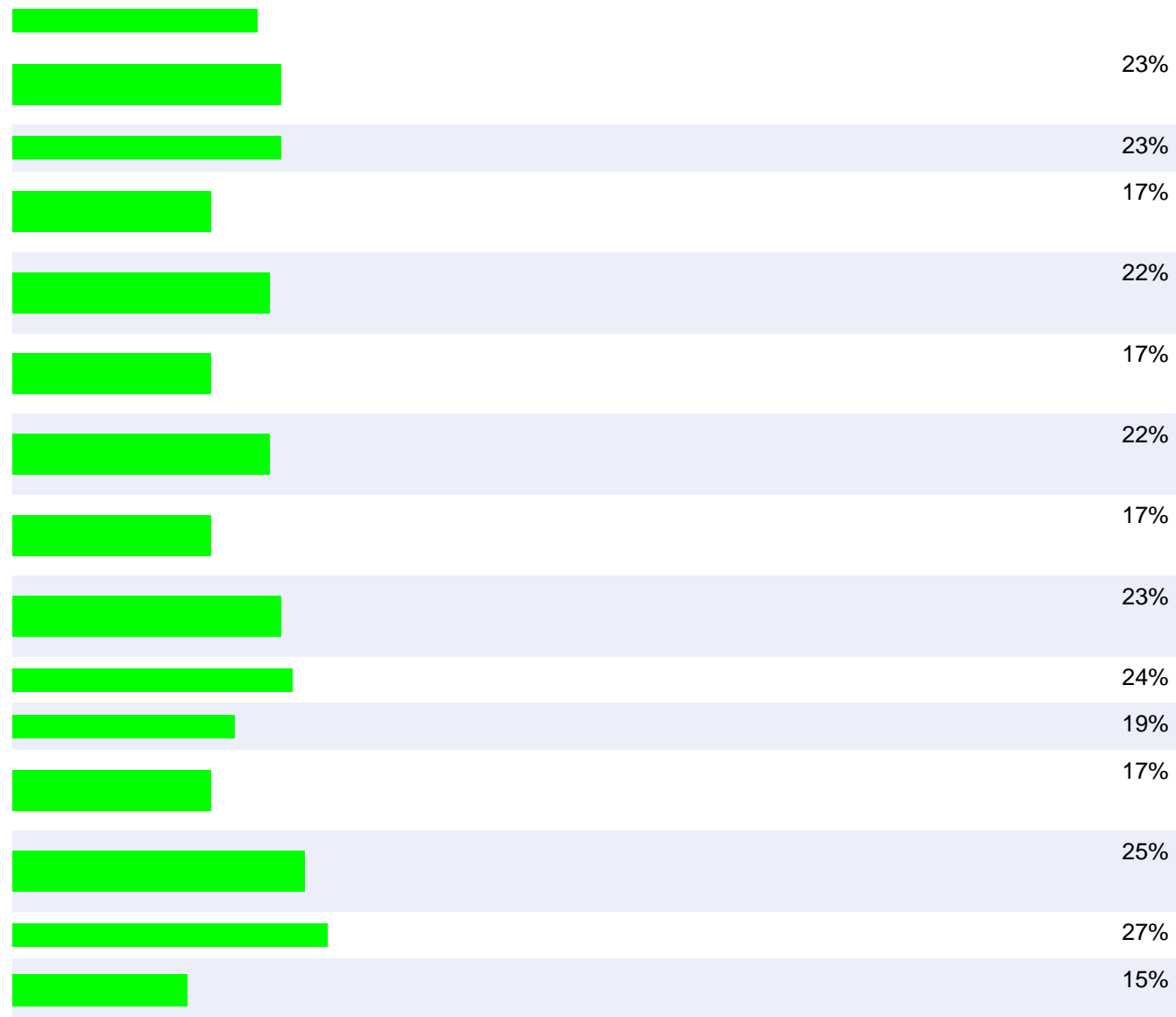
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



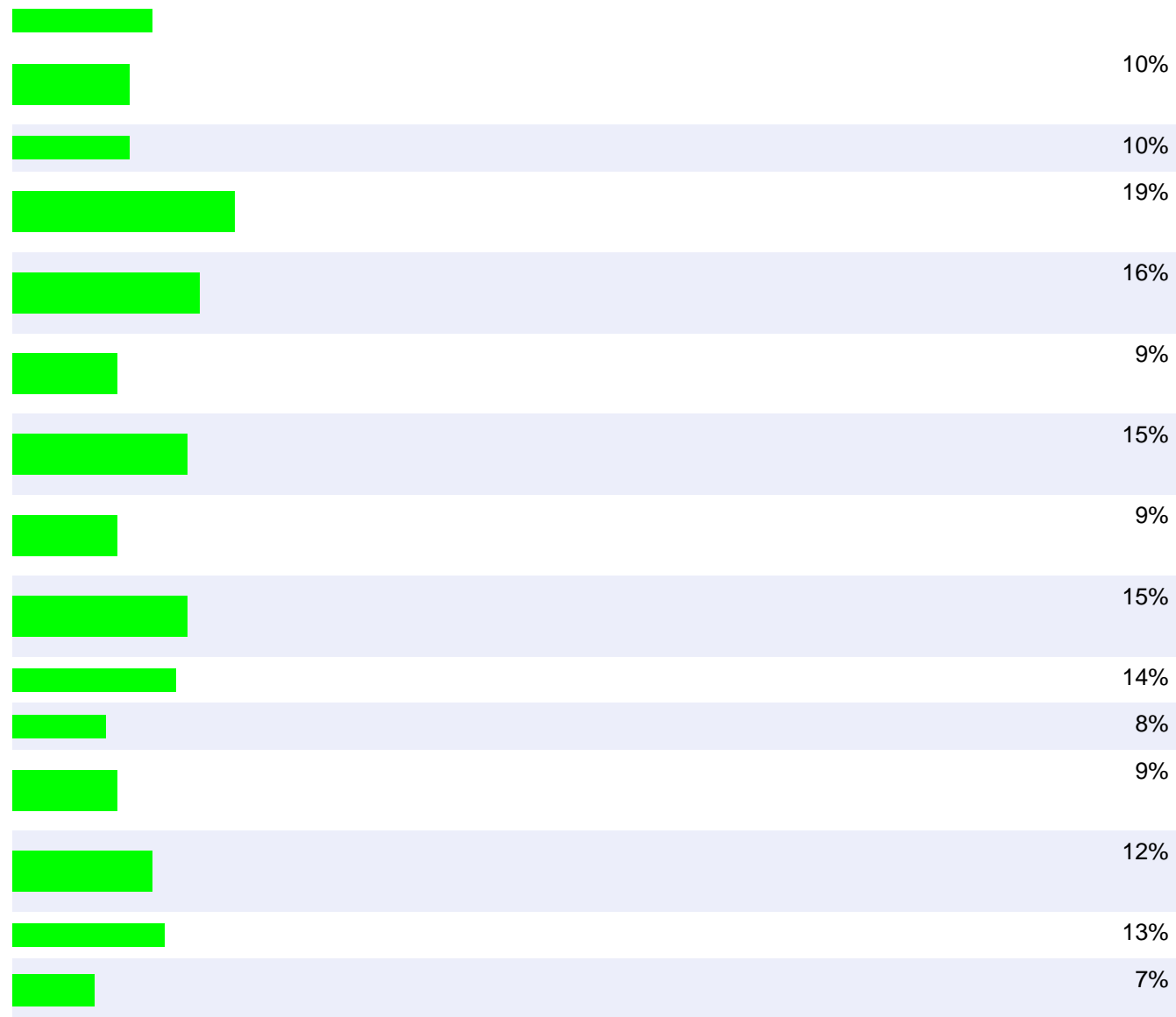
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



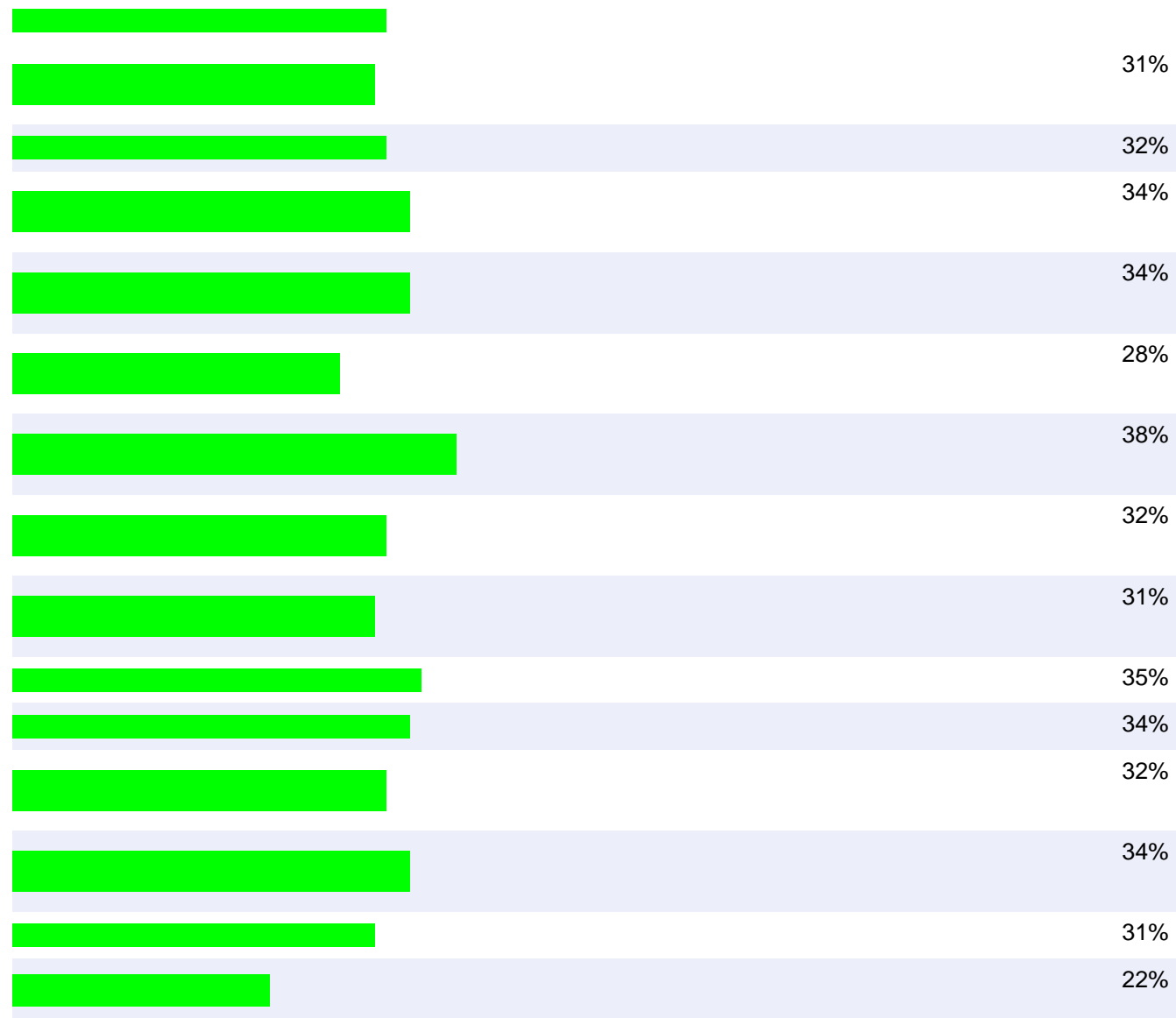
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



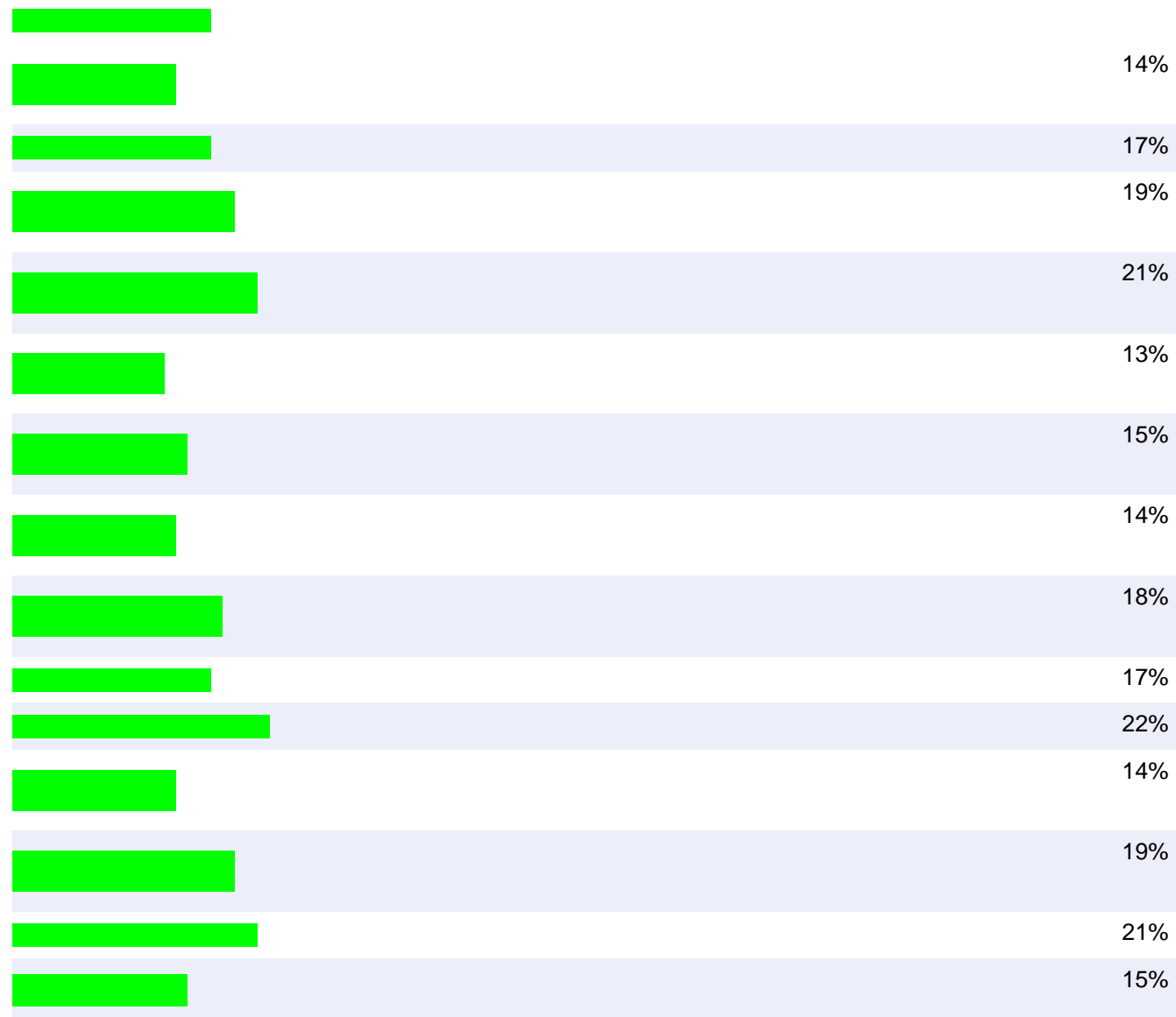
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



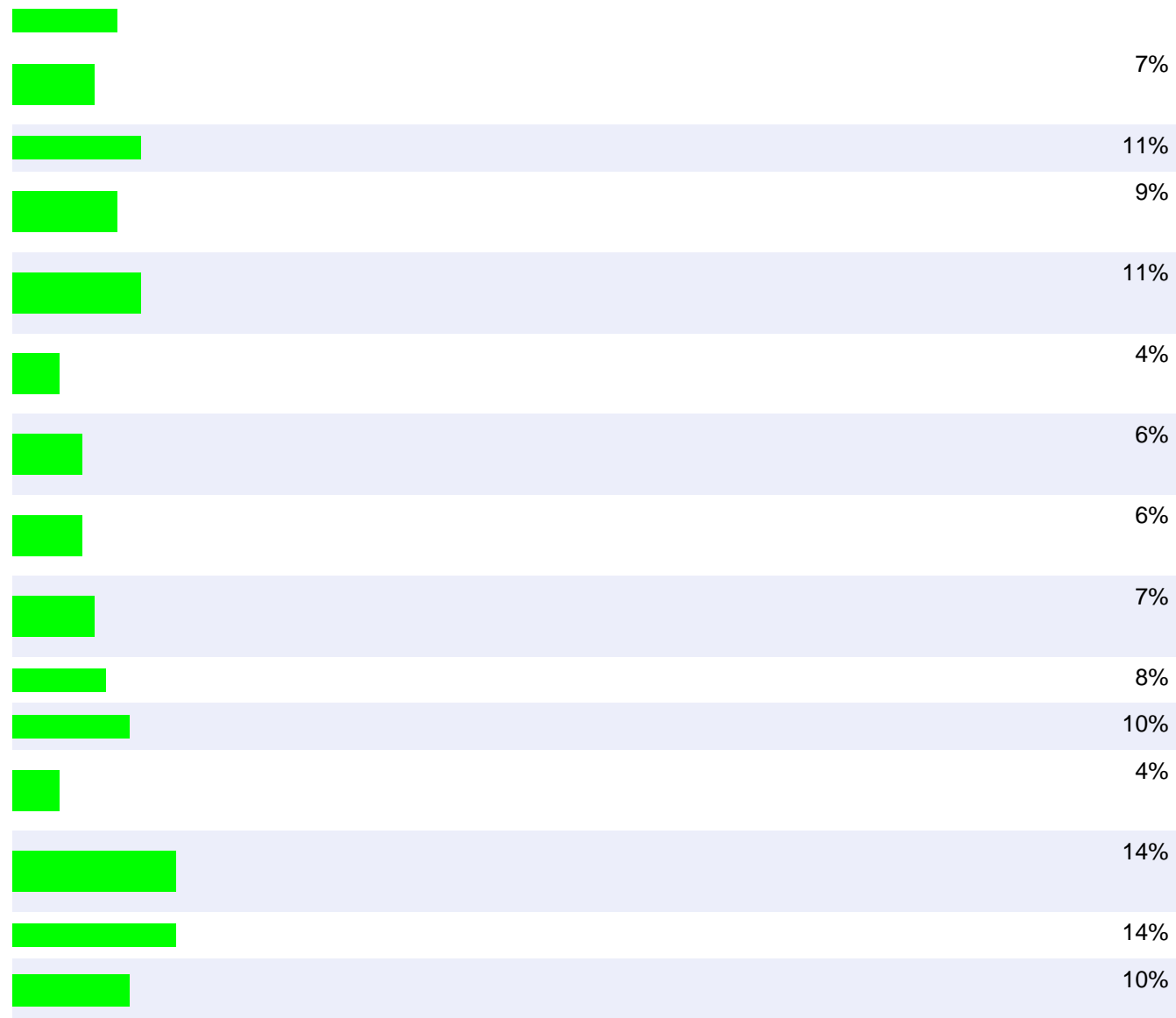
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



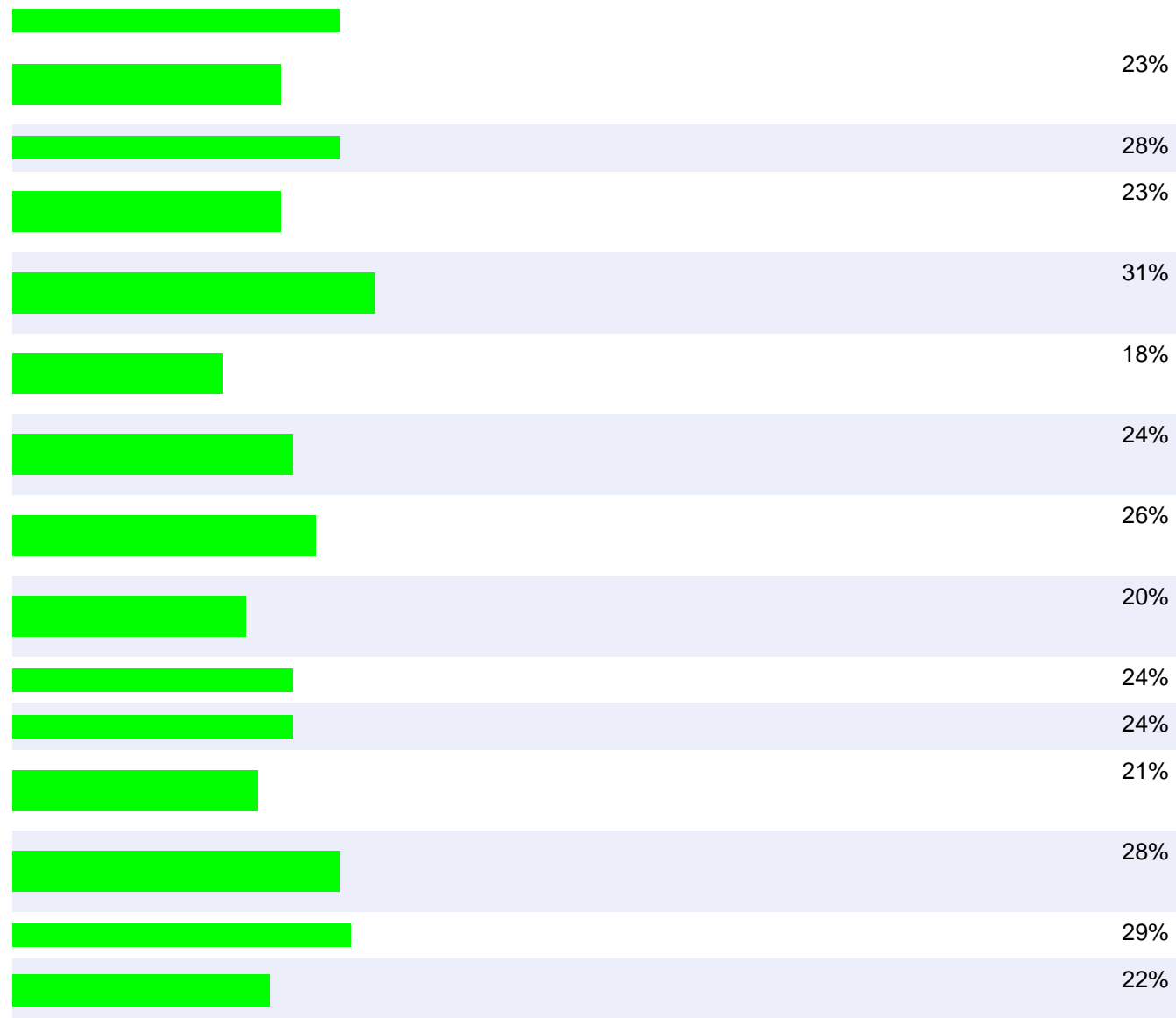
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



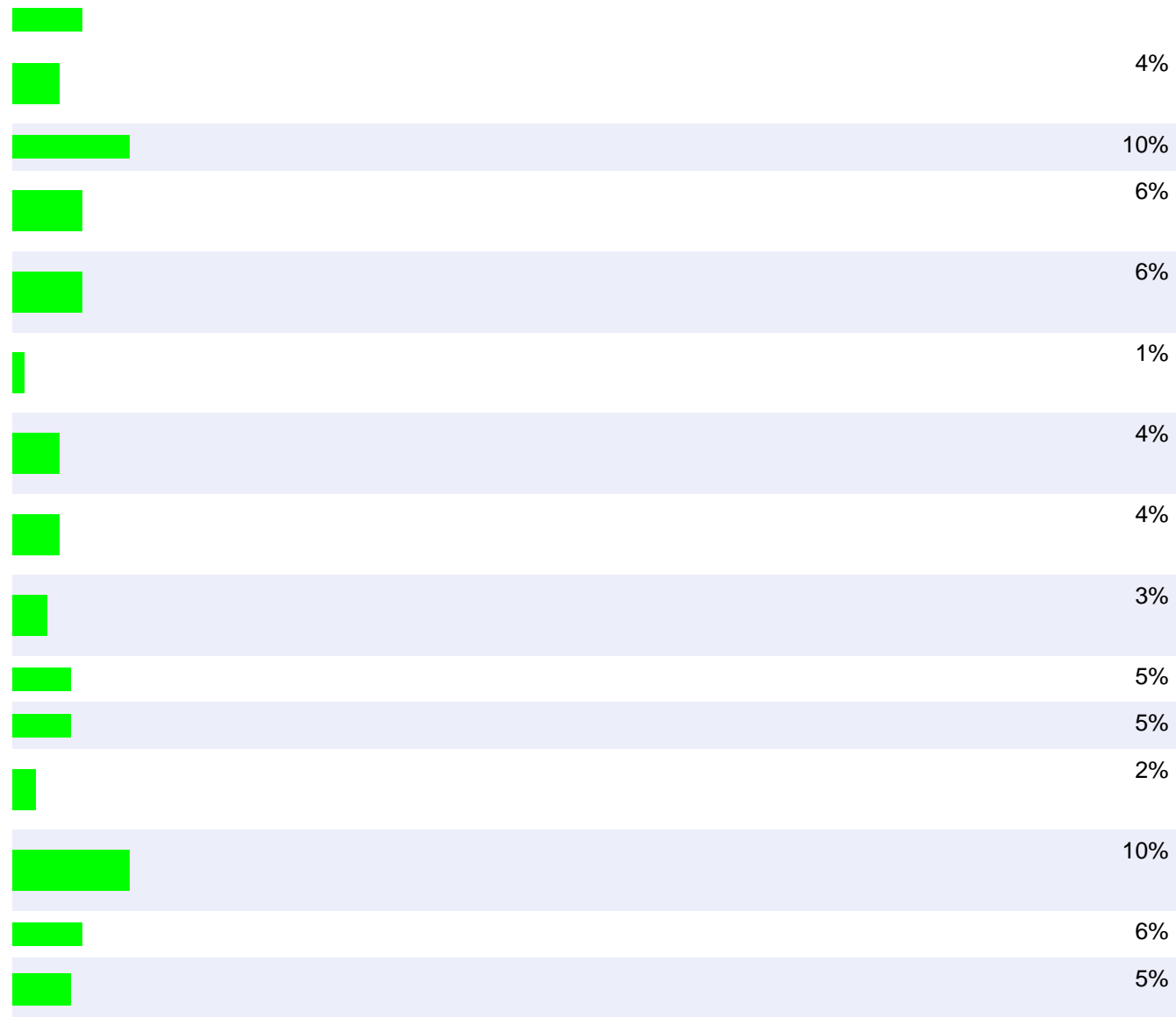
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

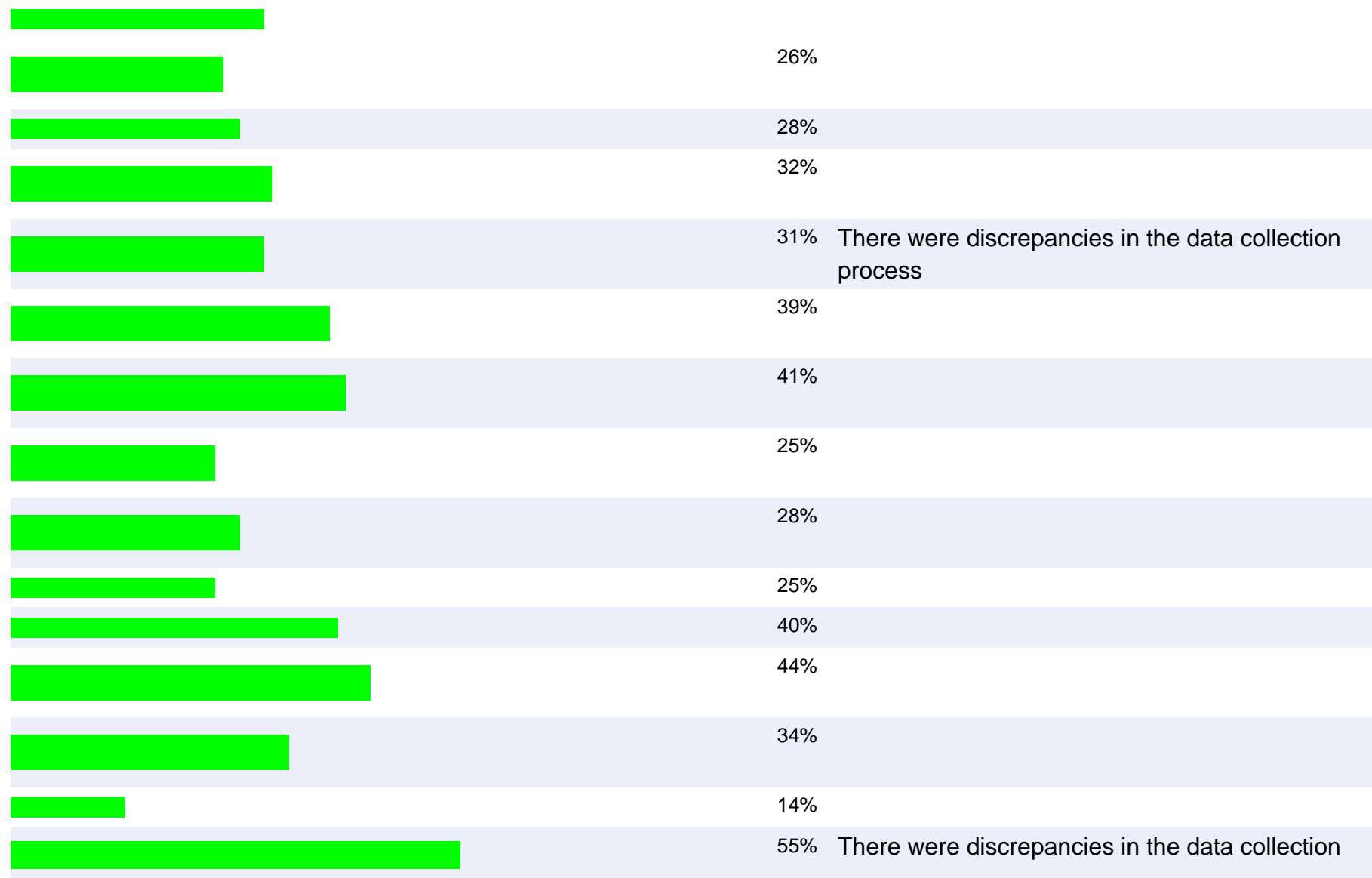
300 or more

Between 100 and 299

300 or more

Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



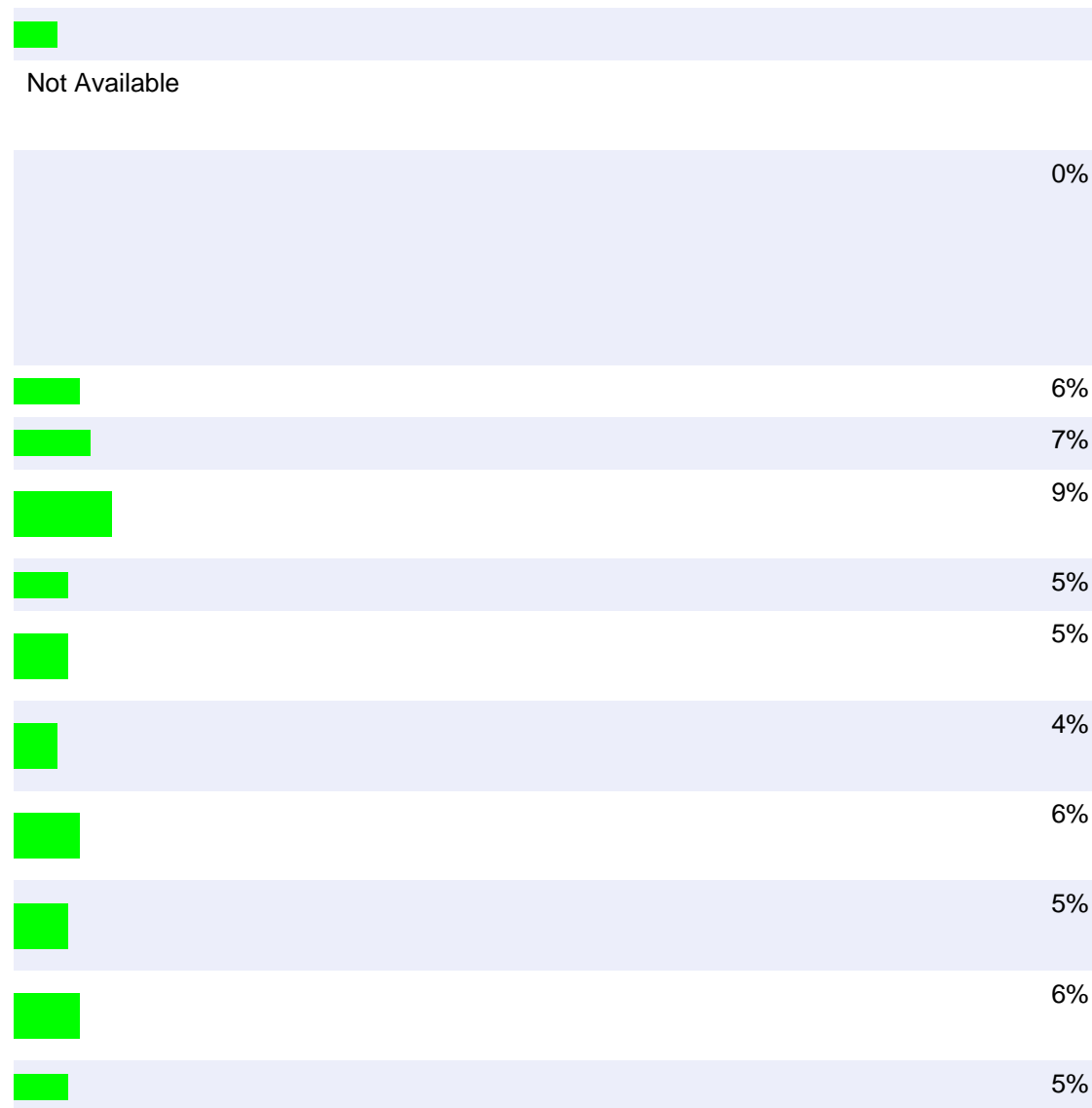
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

| | CORPORATION | |
|--------|---|----------|
| 030074 | SELLS INDIAN HEALTH SERVICE HOSPITAL | PIMA |
| 030077 | SAN CARLOS INDIAN HOSPITAL | GILA |
| 030078 | PHOENIX INDIAN MEDICAL CENTER | MARICOPA |
| 030083 | PARADISE VALLEY HOSPITAL | MARICOPA |
| 030084 | CHINLE COMPREHENSIVE HEALTH CARE FACILITY | APACHE |
| 030085 | NORTHWEST MEDICAL CENTER | PIMA |
| 030087 | SCOTTSDALE HEALTHCARE-SHEA MEDICAL CENTER | MARICOPA |
| 030088 | BANNER BAYWOOD MEDICAL CENTER | MARICOPA |
| 030089 | BANNER THUNDERBIRD MEDICAL CENTER | MARICOPA |
| 030092 | JOHN C LINCOLN DEER VALLEY HOSPITAL | MARICOPA |
| 030093 | BANNER DEL E WEBB MEDICAL CENTER | MARICOPA |
| 030094 | ARROWHEAD HOSPITAL | MARICOPA |

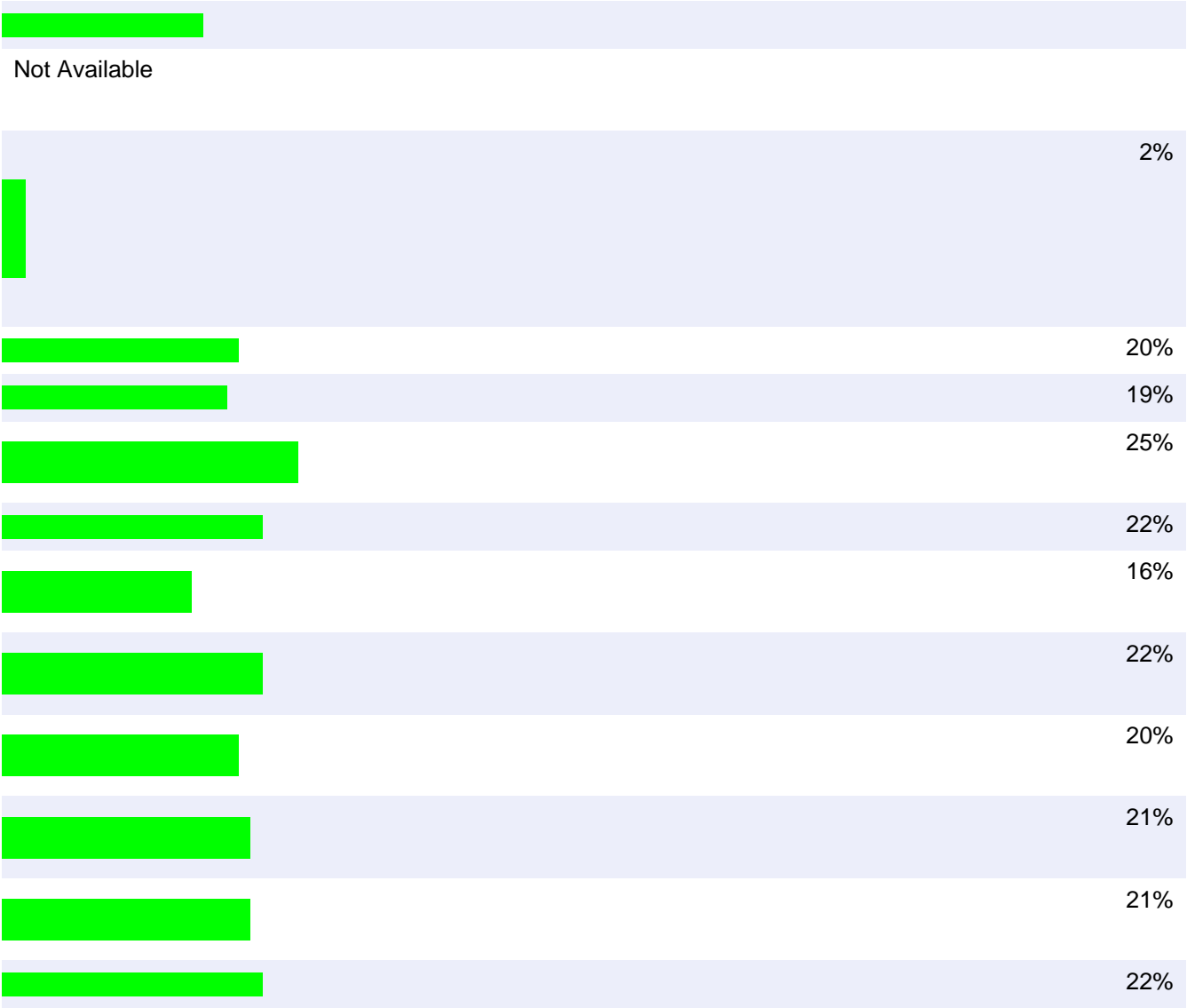
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



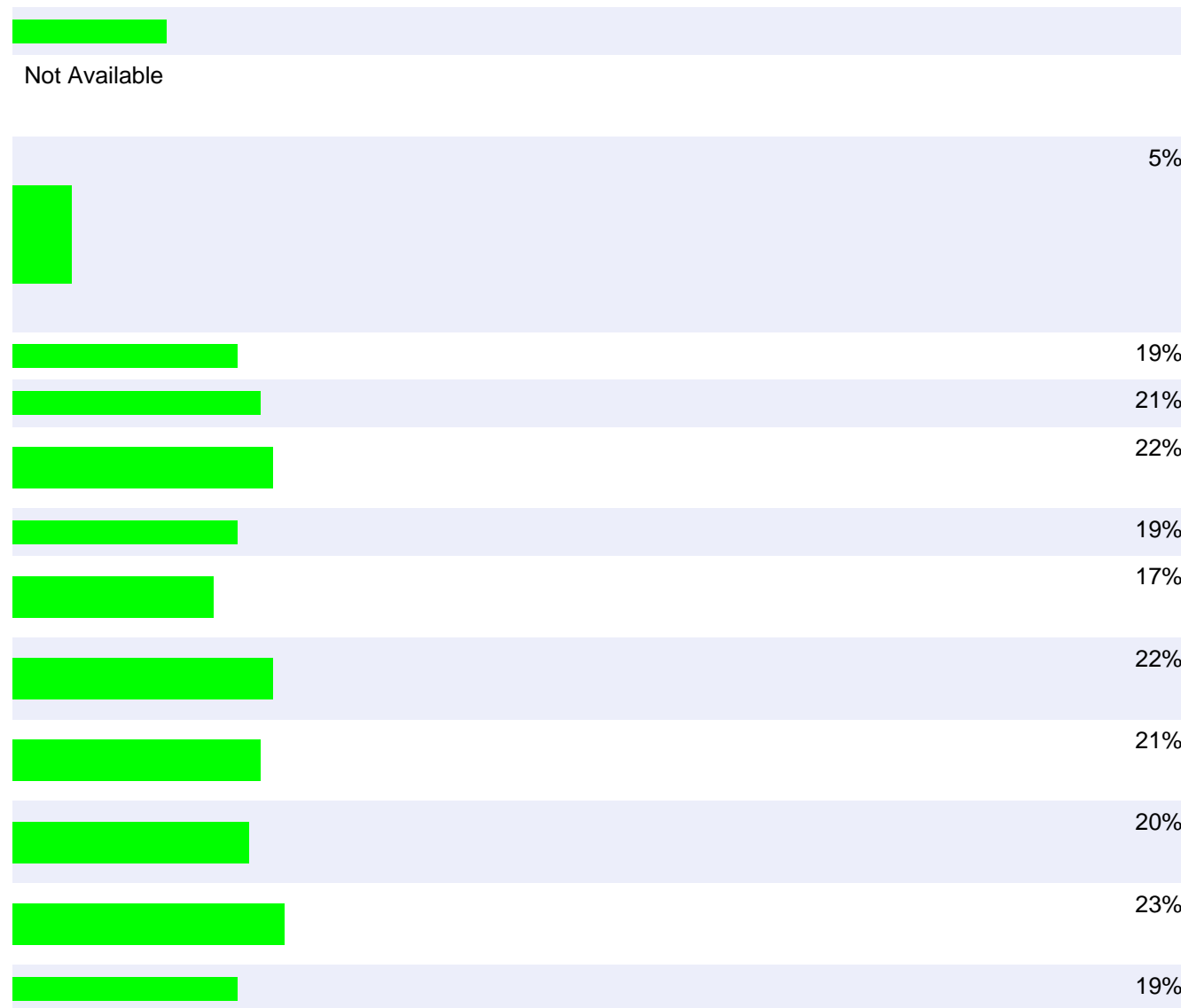
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



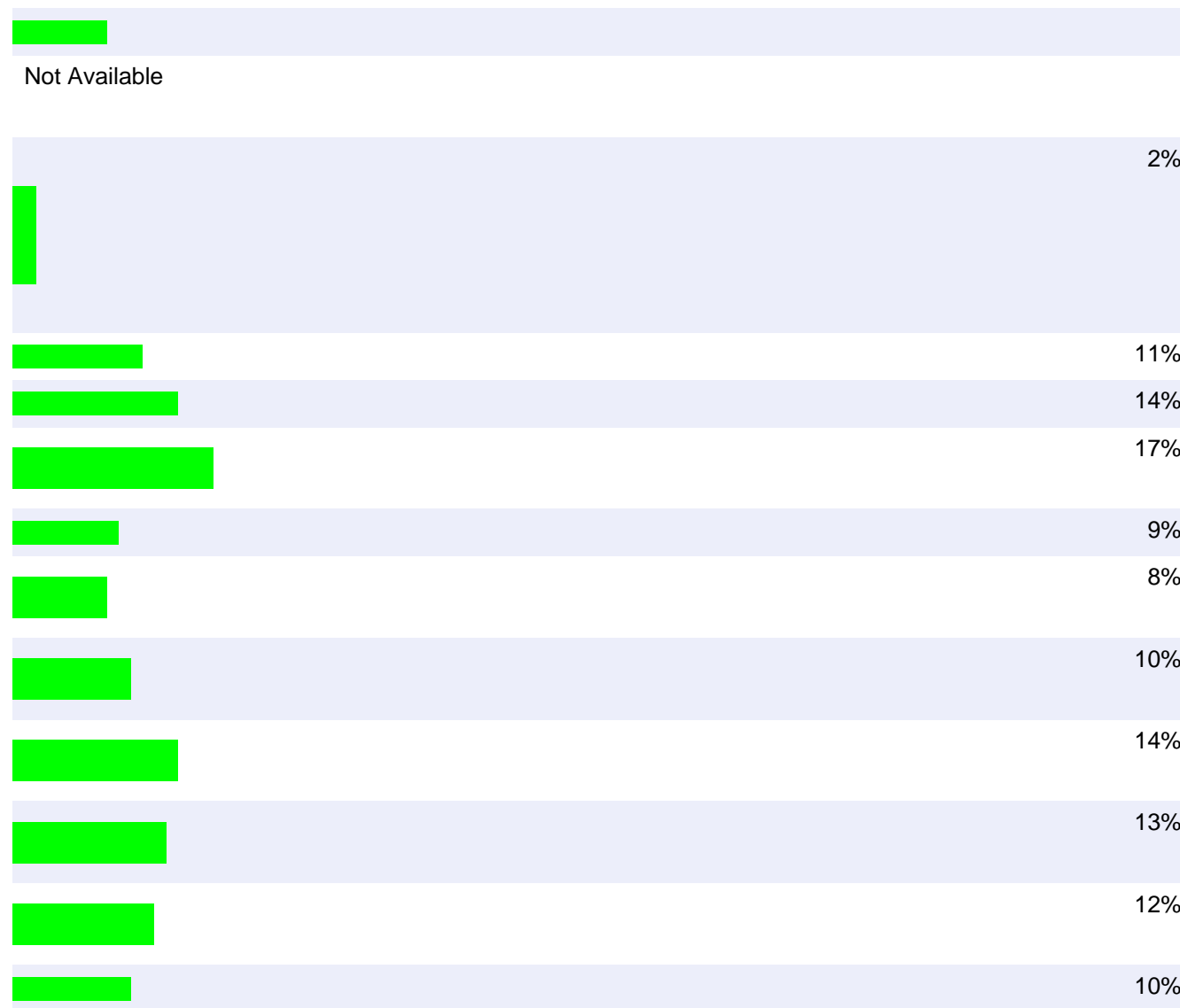
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



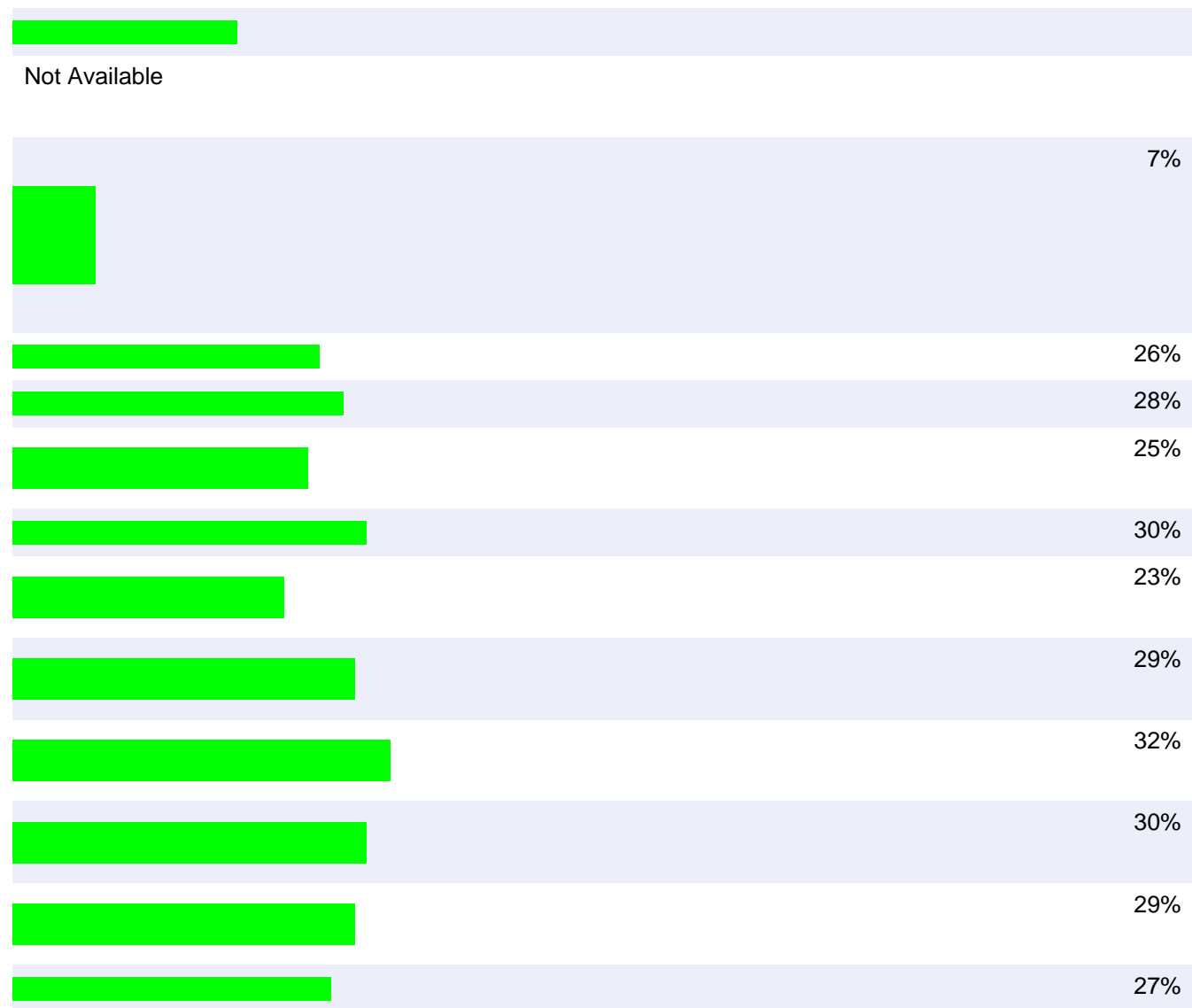
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



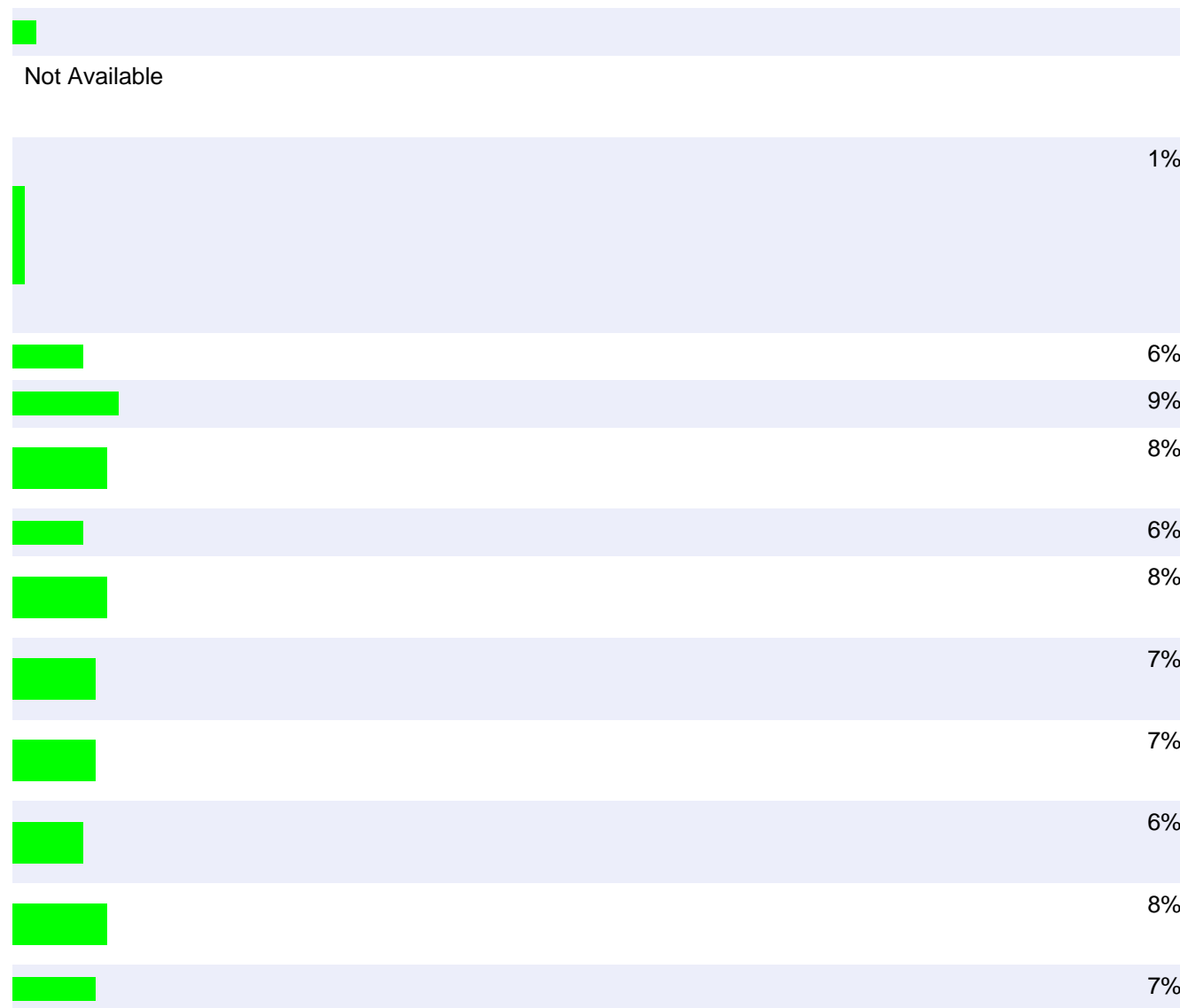
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



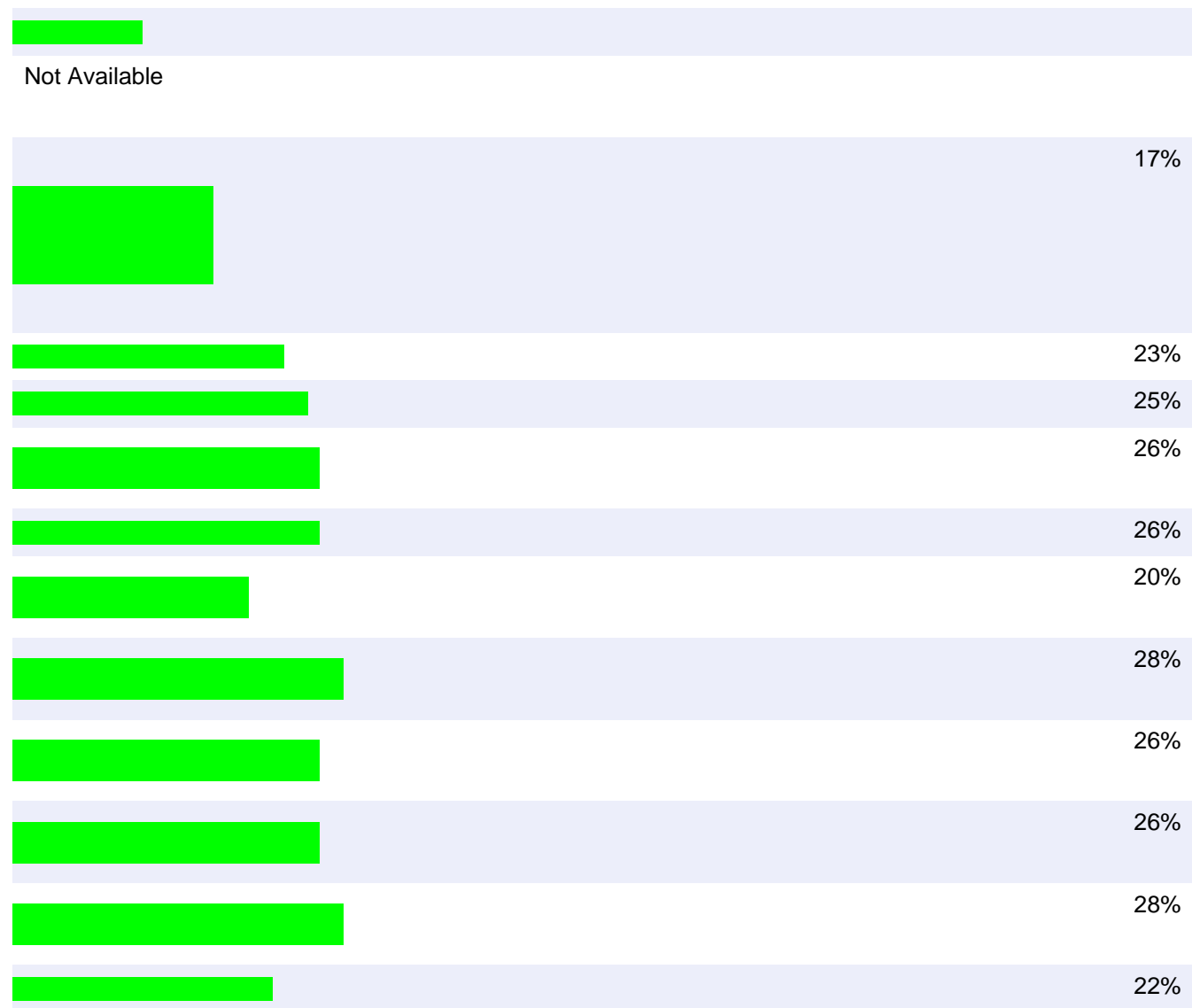
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



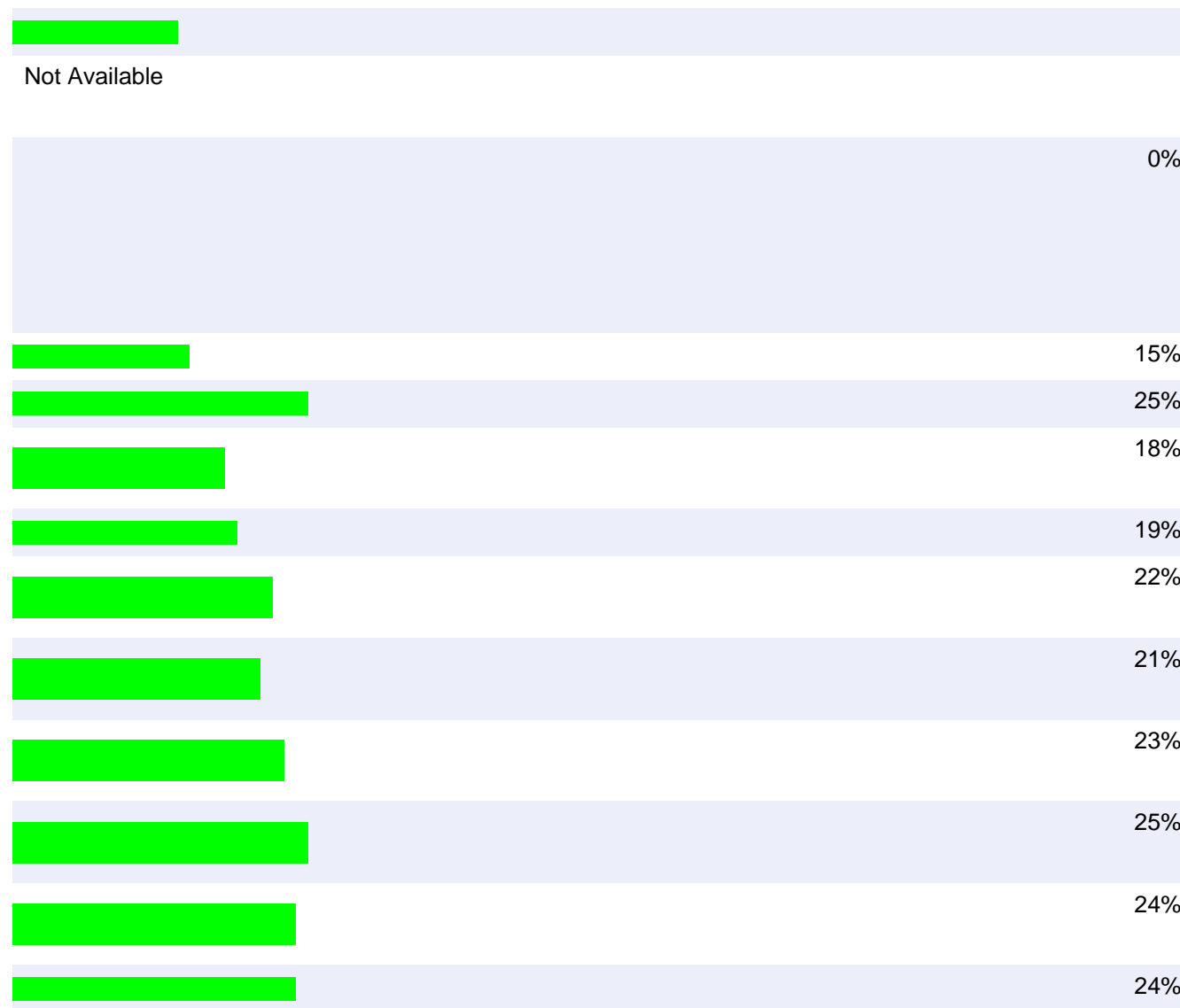
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



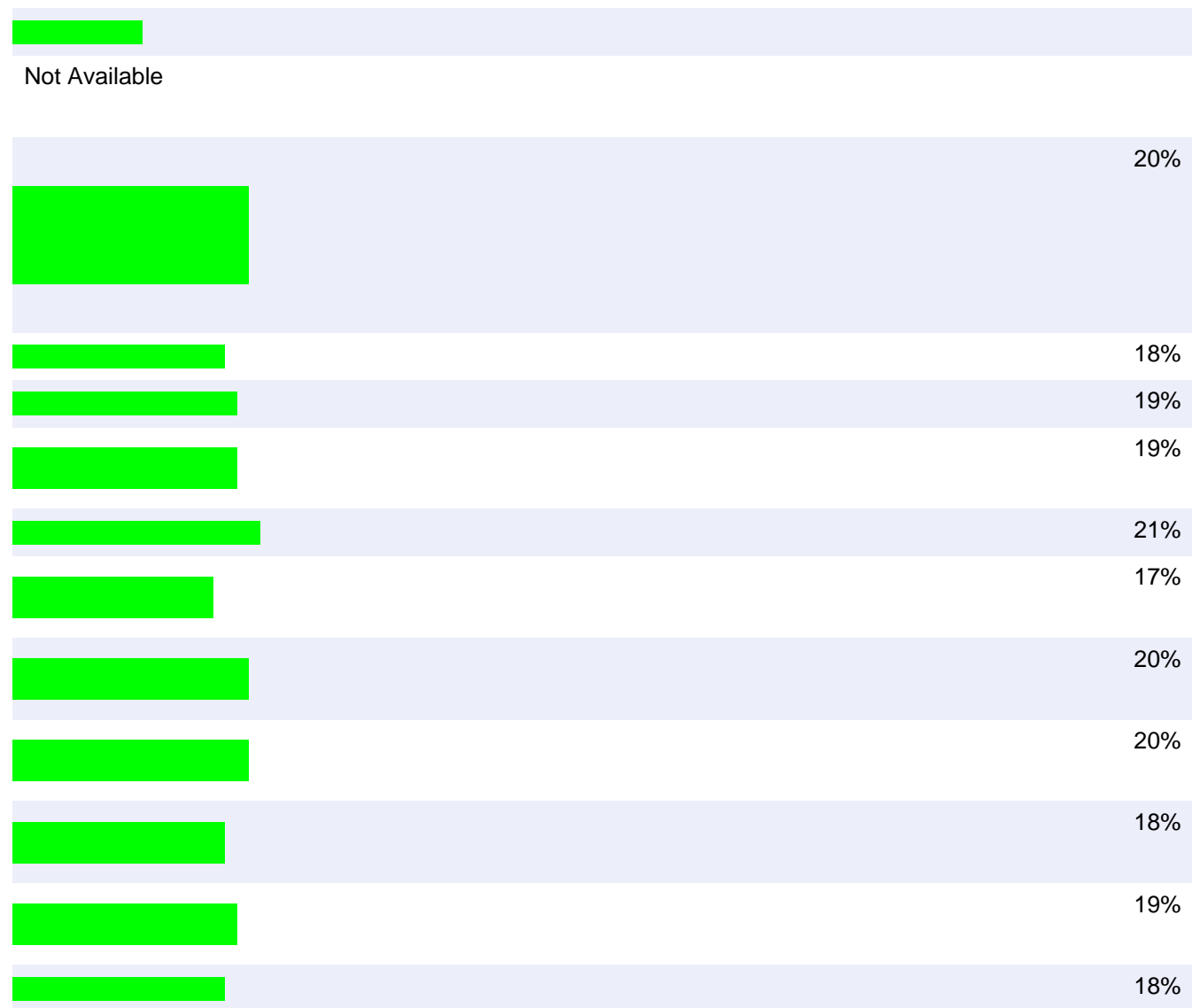
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



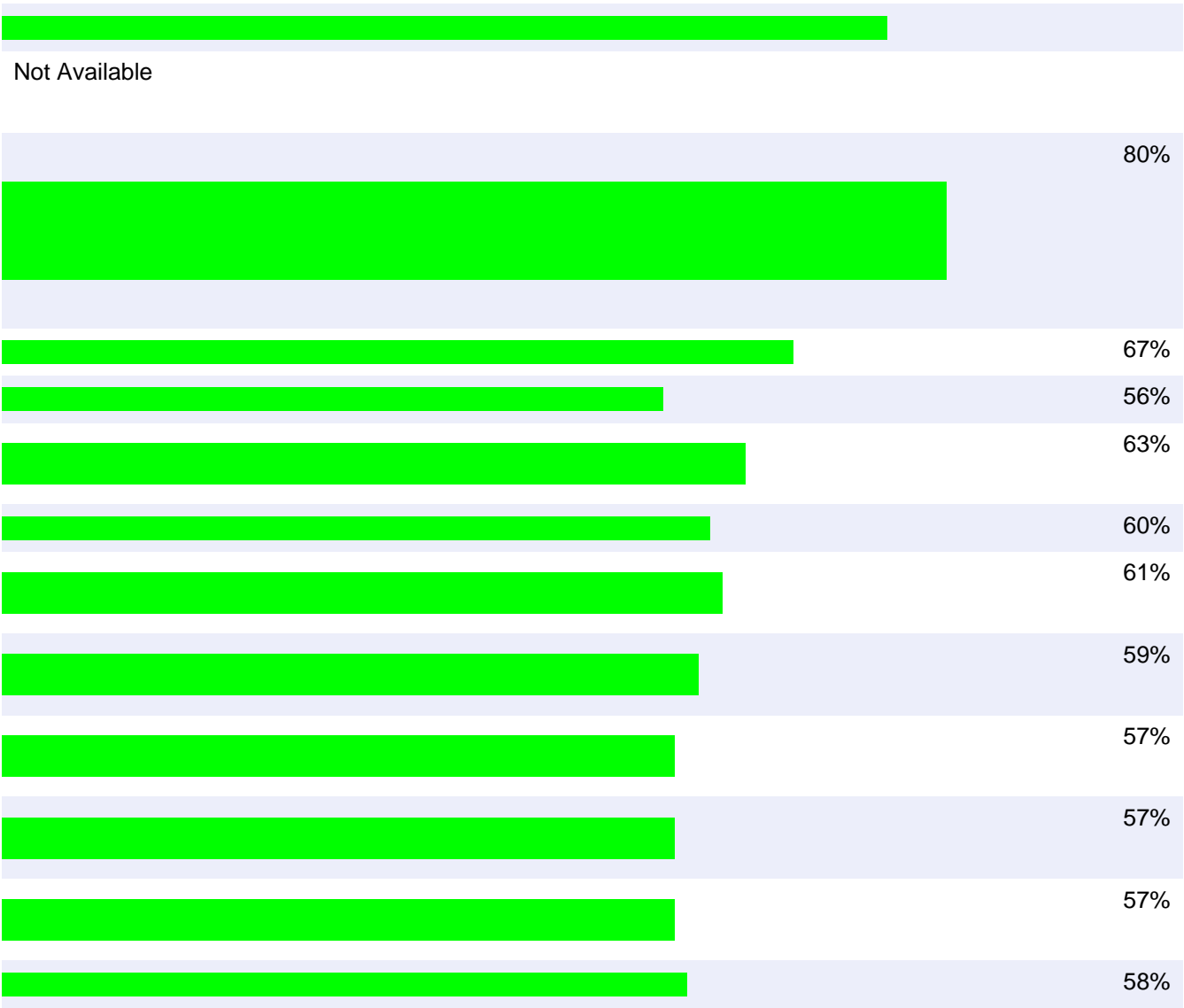
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



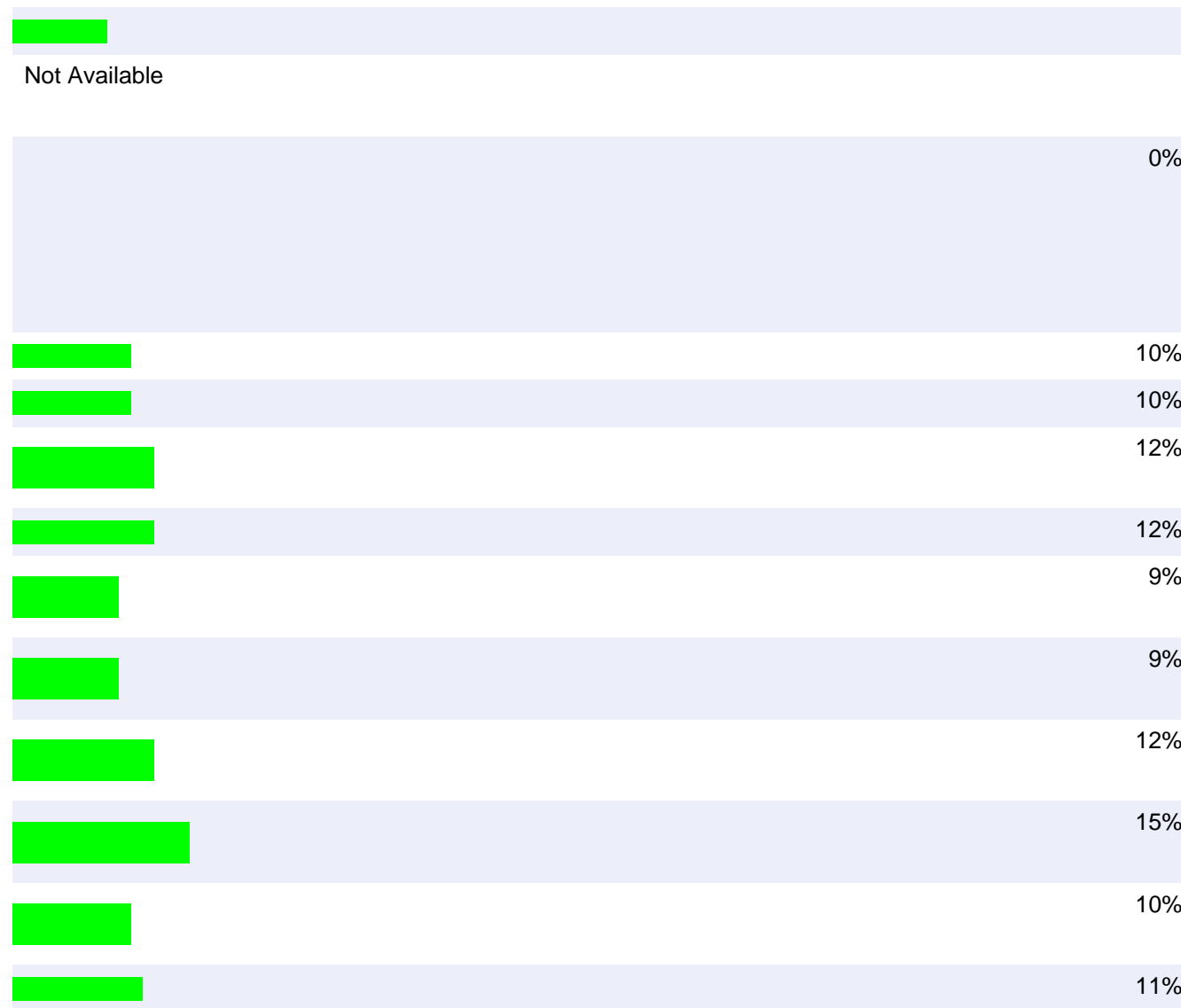
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



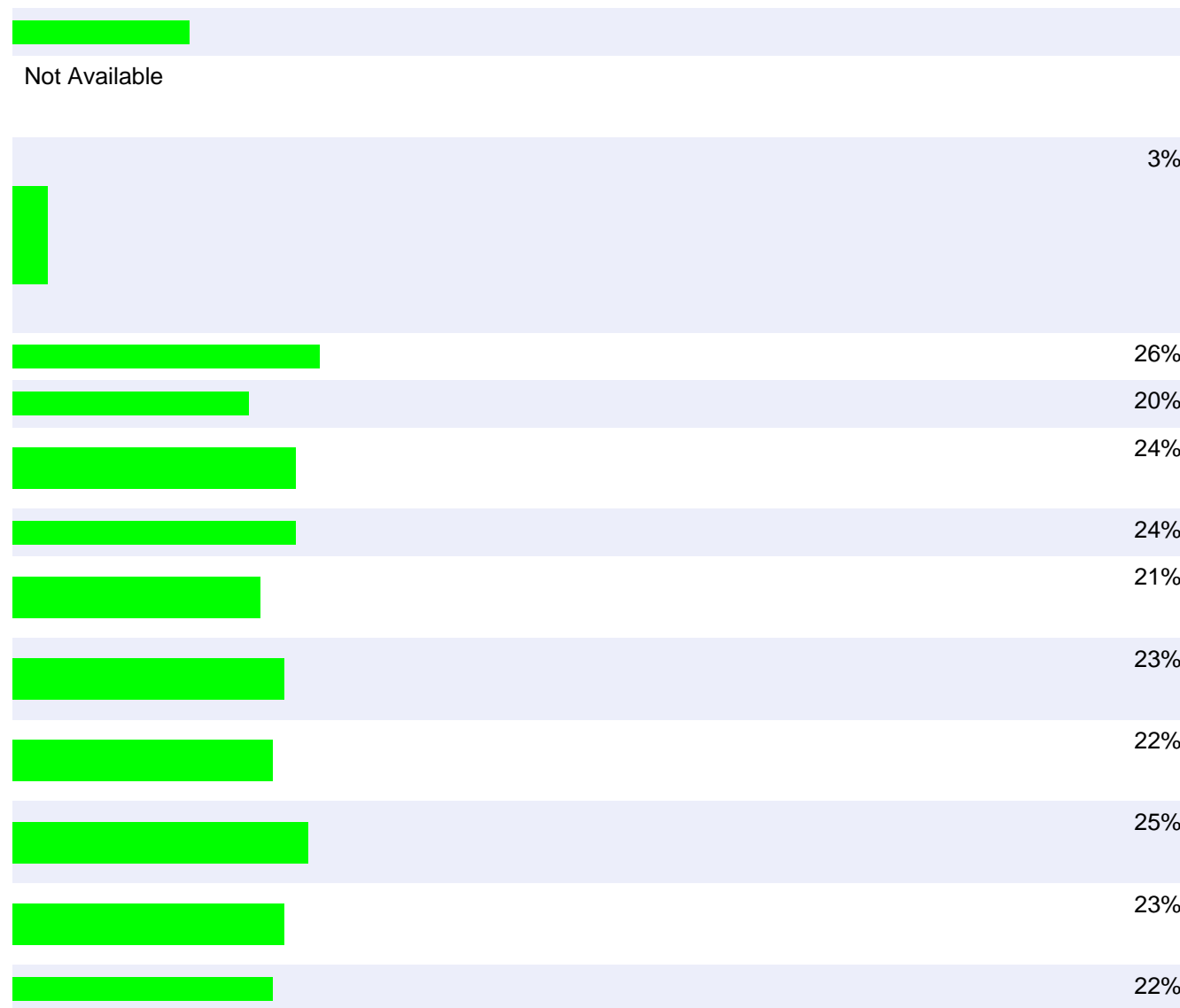
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



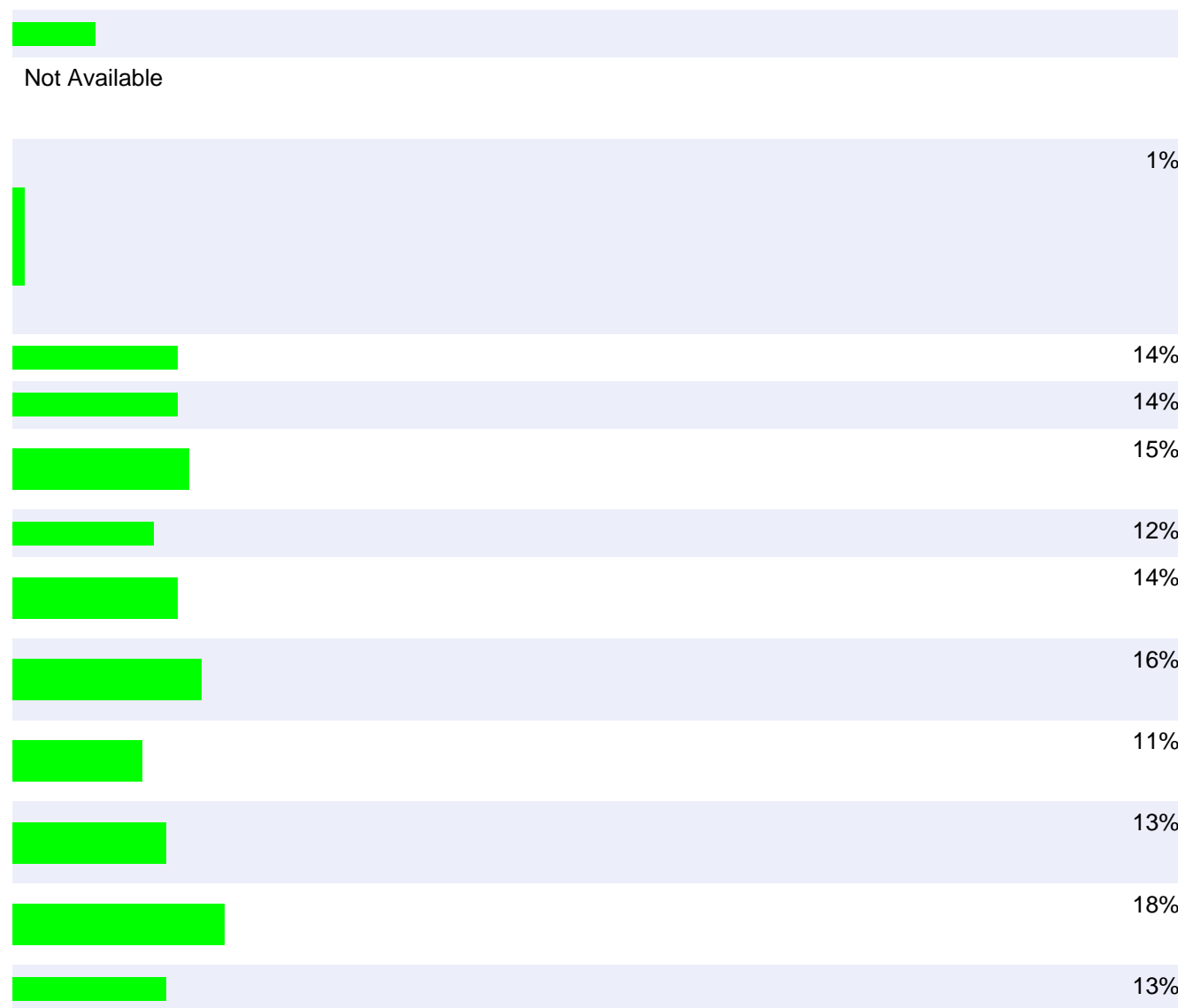
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



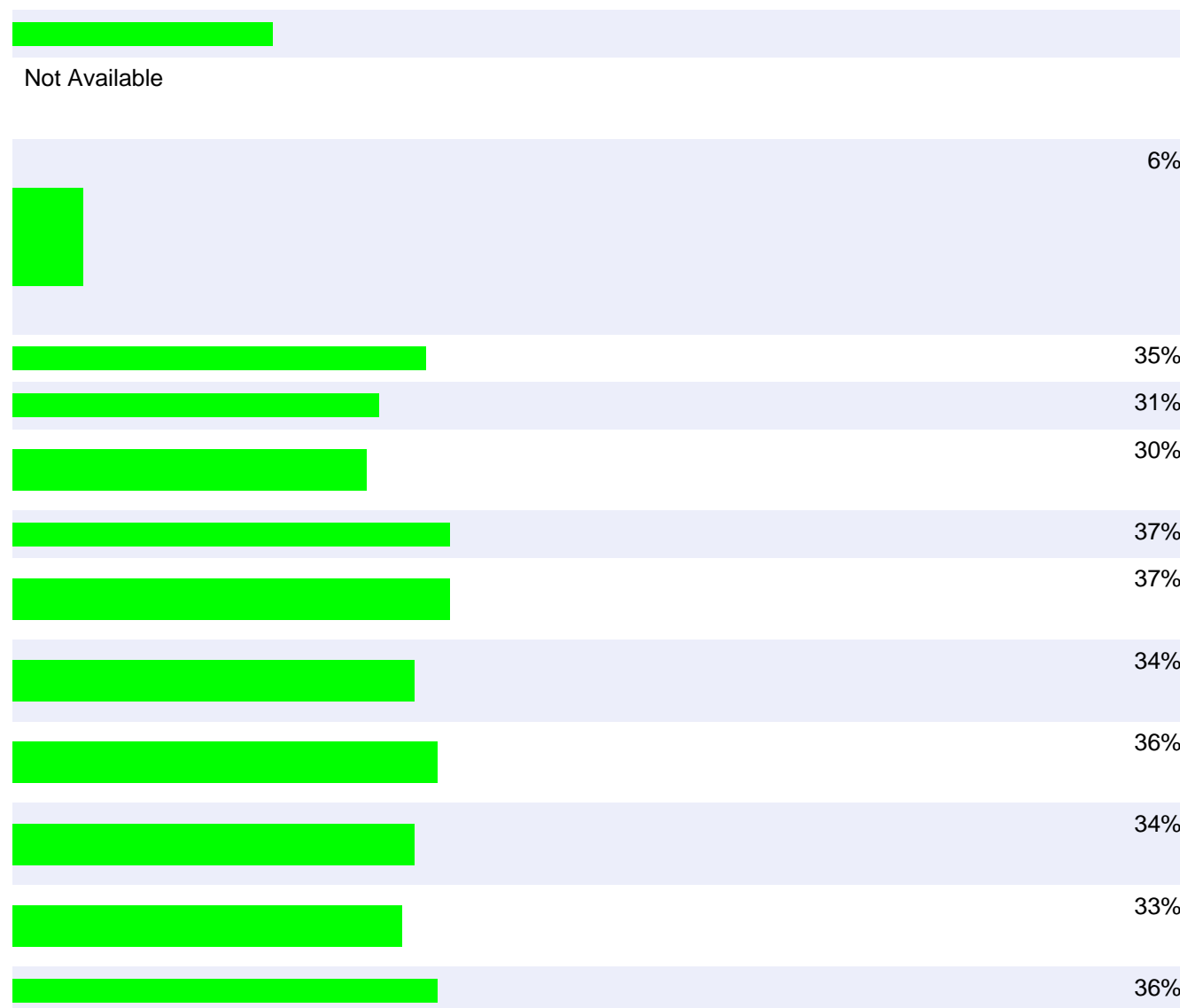
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



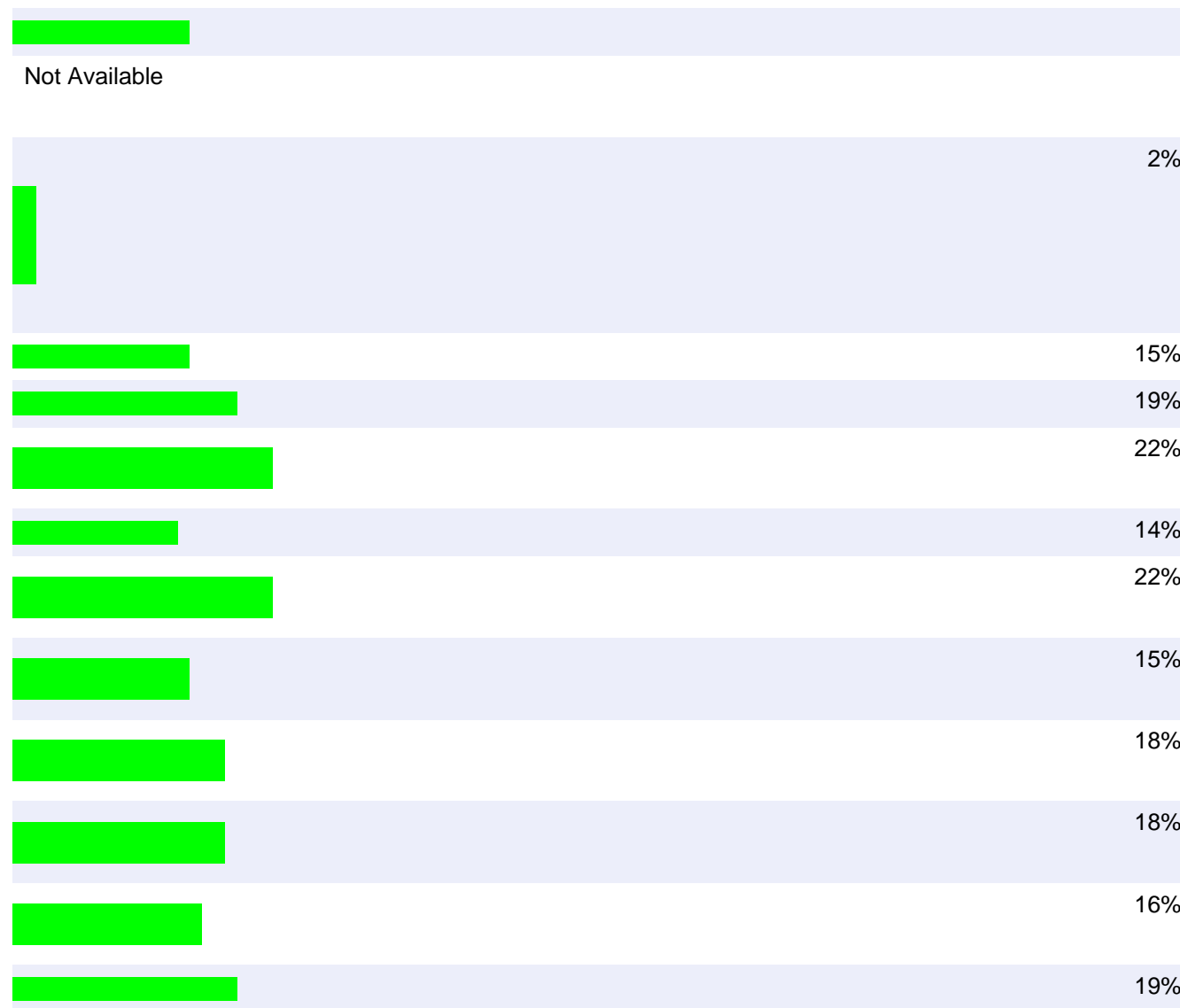
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



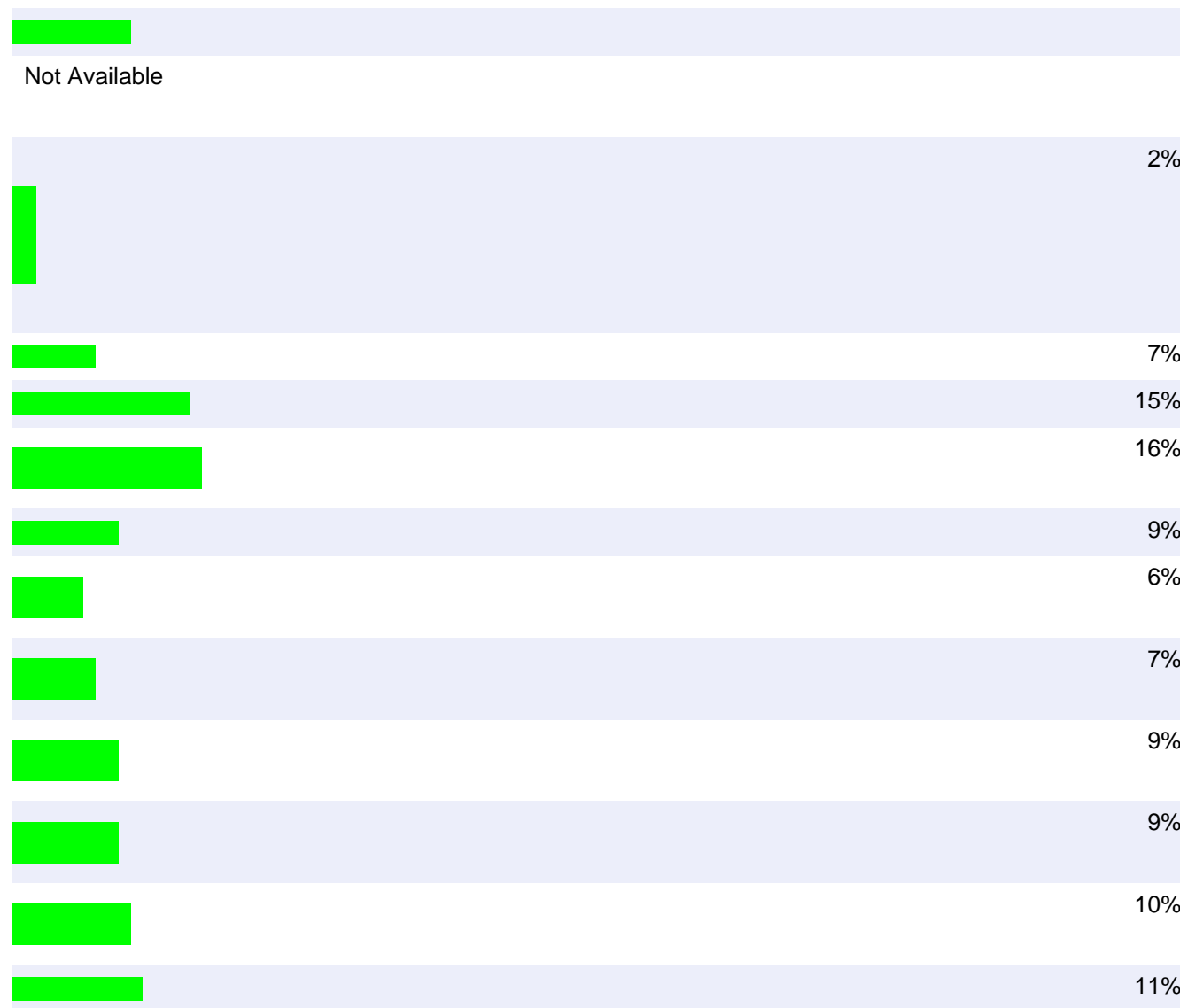
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



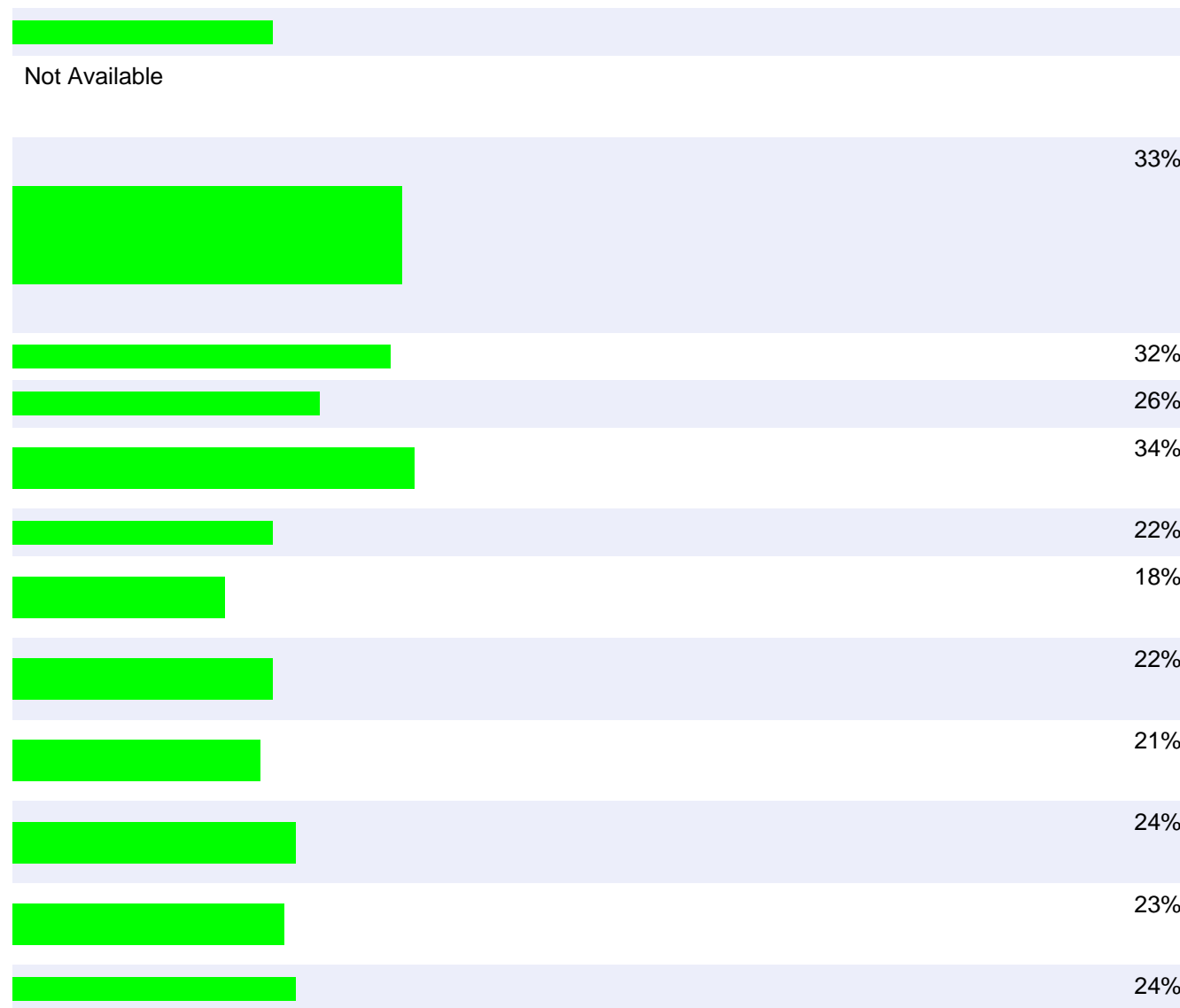
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



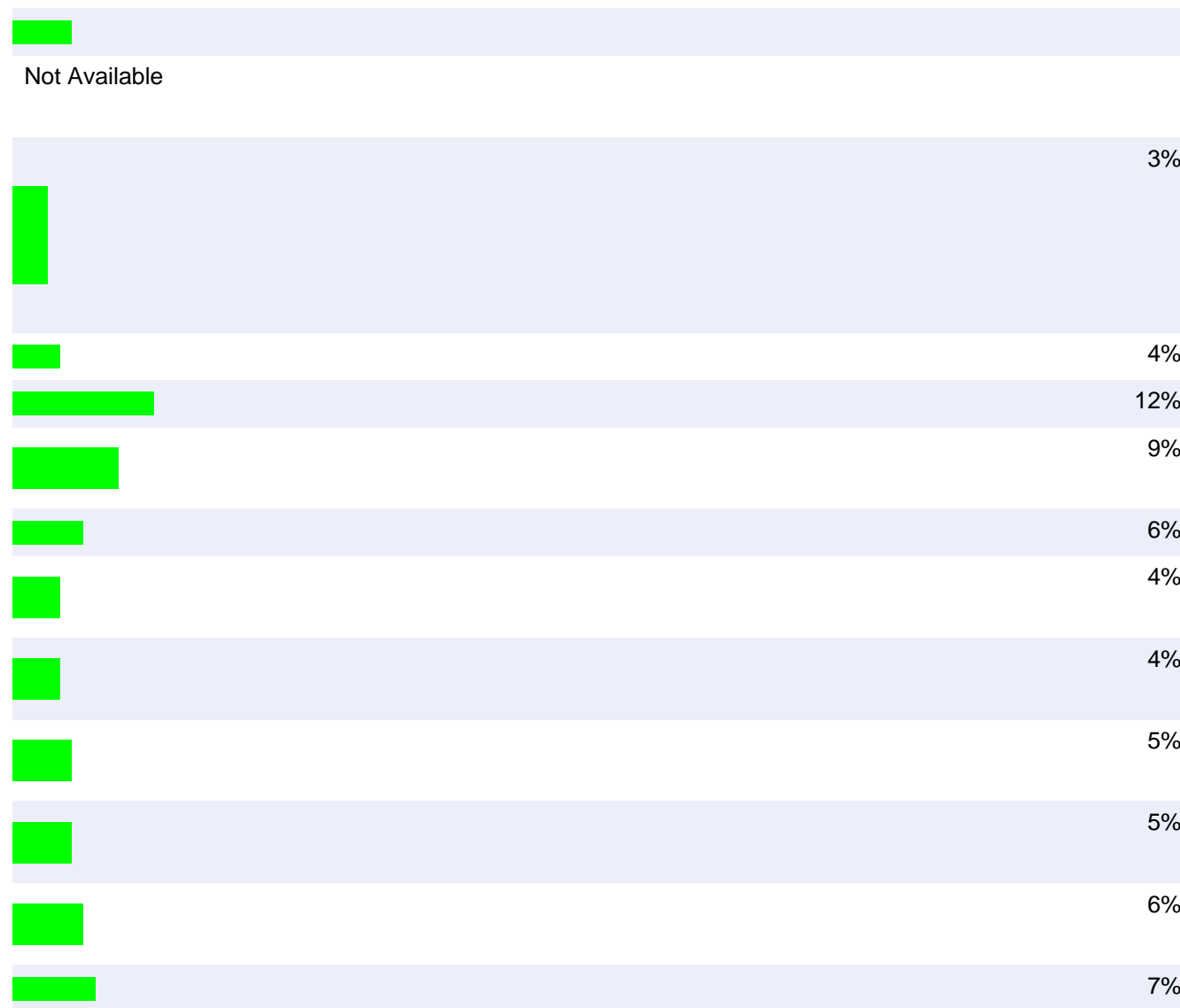
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available

Fewer than 100

300 or more

300 or more

Between 100 and 299

300 or more

300 or more

300 or more

300 or more













300 or more

300 or more

300 or more

Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

| | |
|---|---|
|  | process |
| Not Available | Survey results are not available for this reporting period |
|  | 79% Very few patients were eligible for the HCAHPS survey. The scores shown reflect fewer than 50 completed surveys. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance |
|  | 35% |
|  | 29% |
|  | 13% |
|  | 29% |
|  | 41% |
|  | 33% |
|  | 23% |
|  | 28% There were discrepancies in the data collection process |
|  | 39% |
|  | 34% |

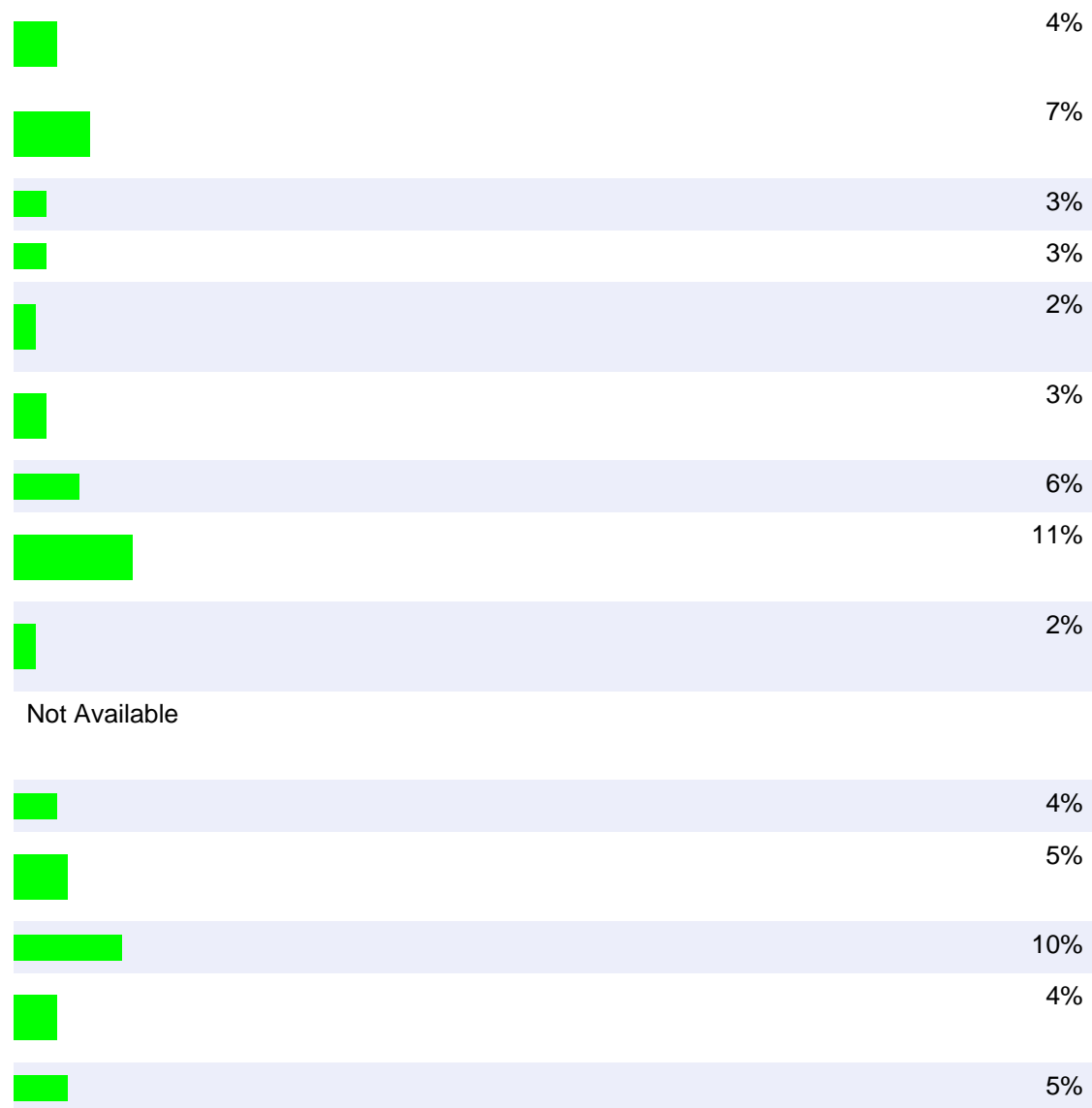
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

| | | |
|--------|---|----------|
| 030100 | CARONDELET HEART AND VASCULAR INSTITUTE | PIMA |
| 030101 | WESTERN ARIZONA REGIONAL MEDICAL CTR | MOHAVE |
| 030103 | MAYO CLINIC HOSPITAL | MARICOPA |
| 030105 | BANNER HEART HOSPITAL | MARICOPA |
| 030107 | ARIZONA SPINE AND JOINT HOSPITAL | MARICOPA |
| 030108 | SURGICAL SPECIALTY HOSPITAL OF ARIZONA | MARICOPA |
| 030110 | WEST VALLEY HOSPITAL | MARICOPA |
| 030111 | UNIVERSITY OF ARIZONA MEDICAL CTR- SOUTH CAM, THE | PIMA |
| 030112 | ARIZONA ORTHOPEDIC SURGICAL HOSPITAL | MARICOPA |
| 030113 | WHITERIVER PHS INDIAN HOSPITAL | NAVAJO |
| 030114 | ORO VALLEY HOSPITAL | PIMA |
| 030115 | BANNER ESTRELLA MEDICAL CENTER | MARICOPA |
| 030117 | VALLEY VIEW MEDICAL CENTER | MOHAVE |
| 030118 | YAVAPAI REGIONAL MEDICAL CENTER-EAST | YAVAPAI |
| 030119 | MERCY GILBERT MEDICAL CENTER | MARICOPA |

Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



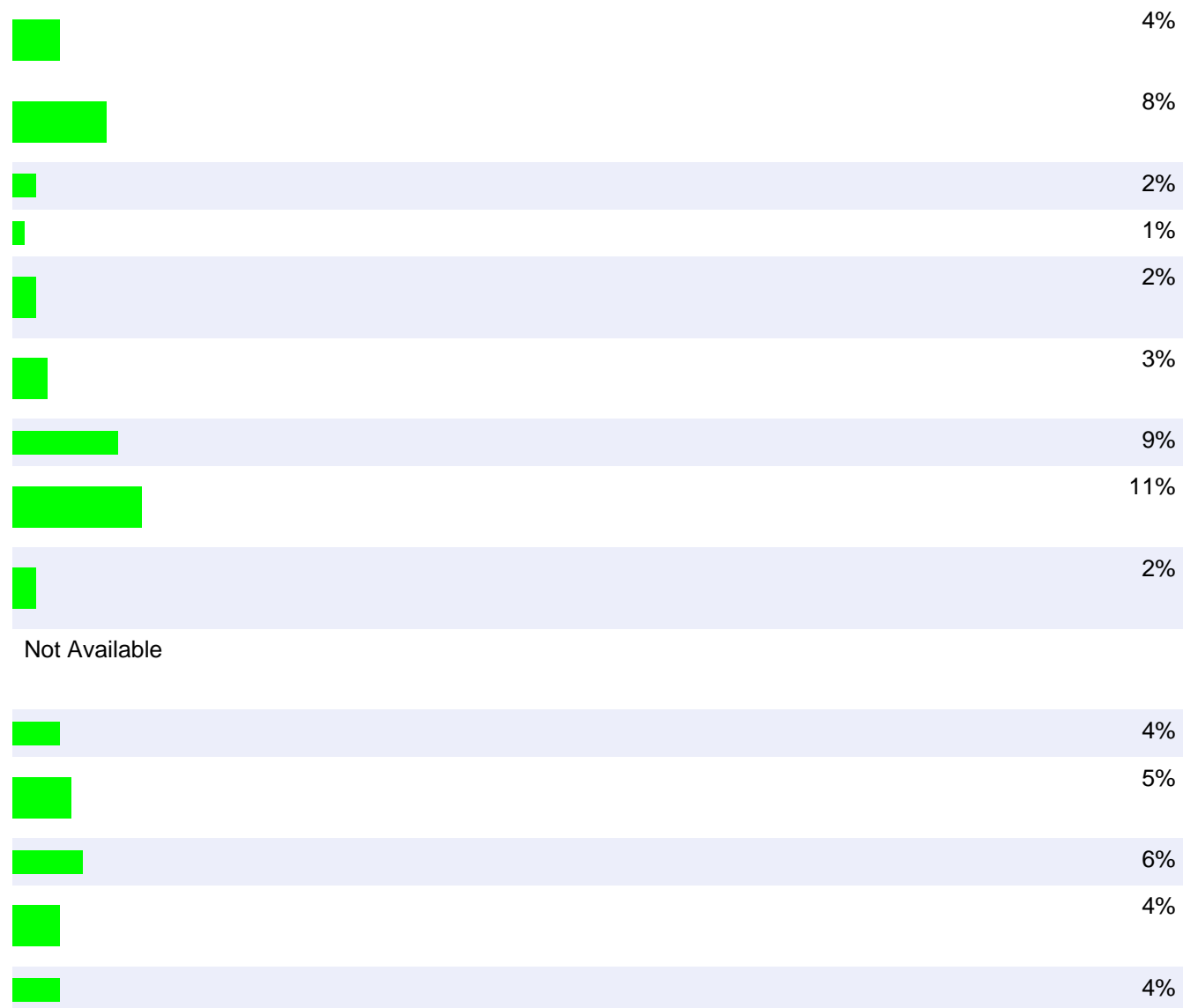
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

Not Available

300 or more

300 or more

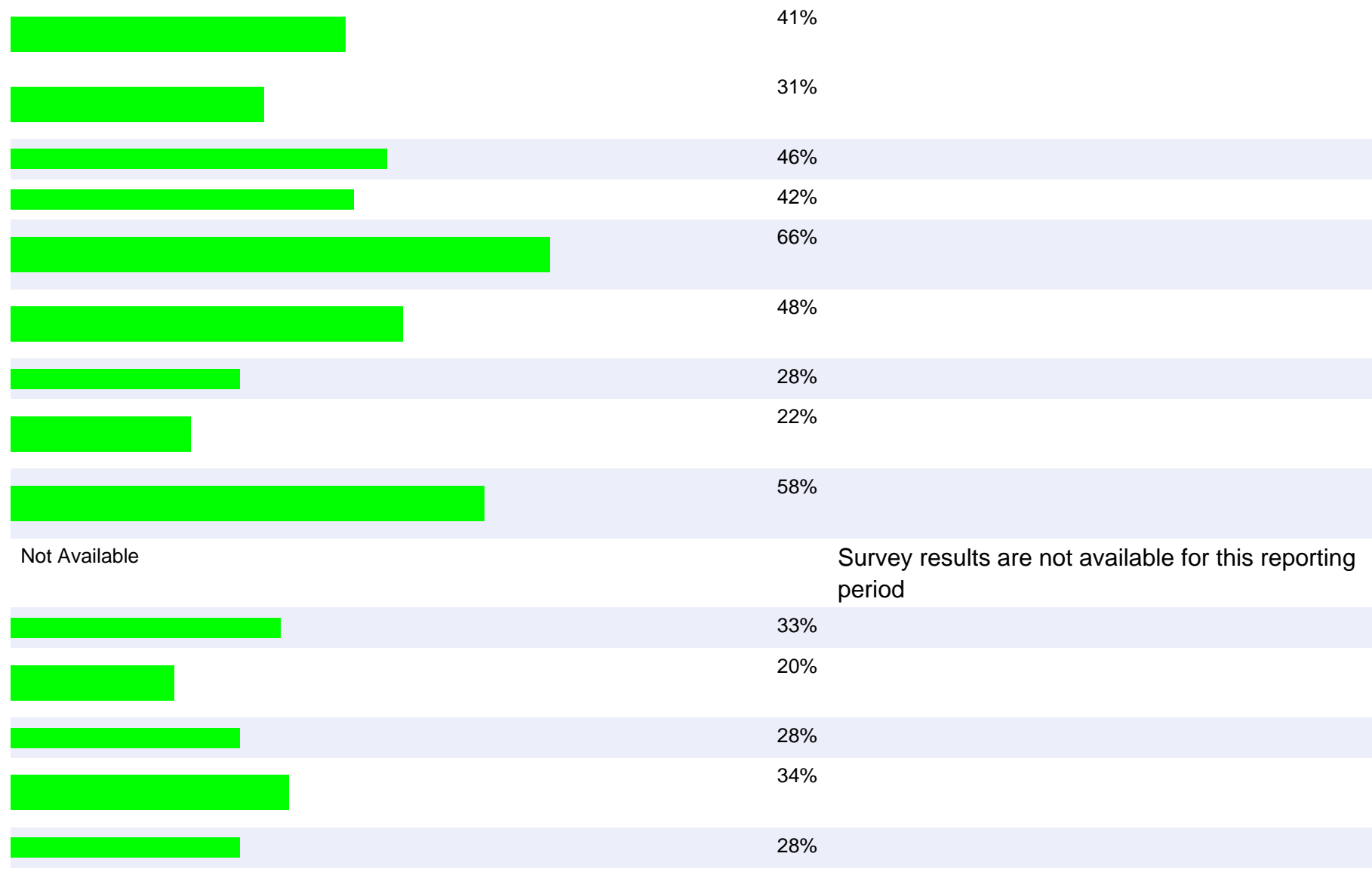
300 or more

300 or more

300 or more

Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



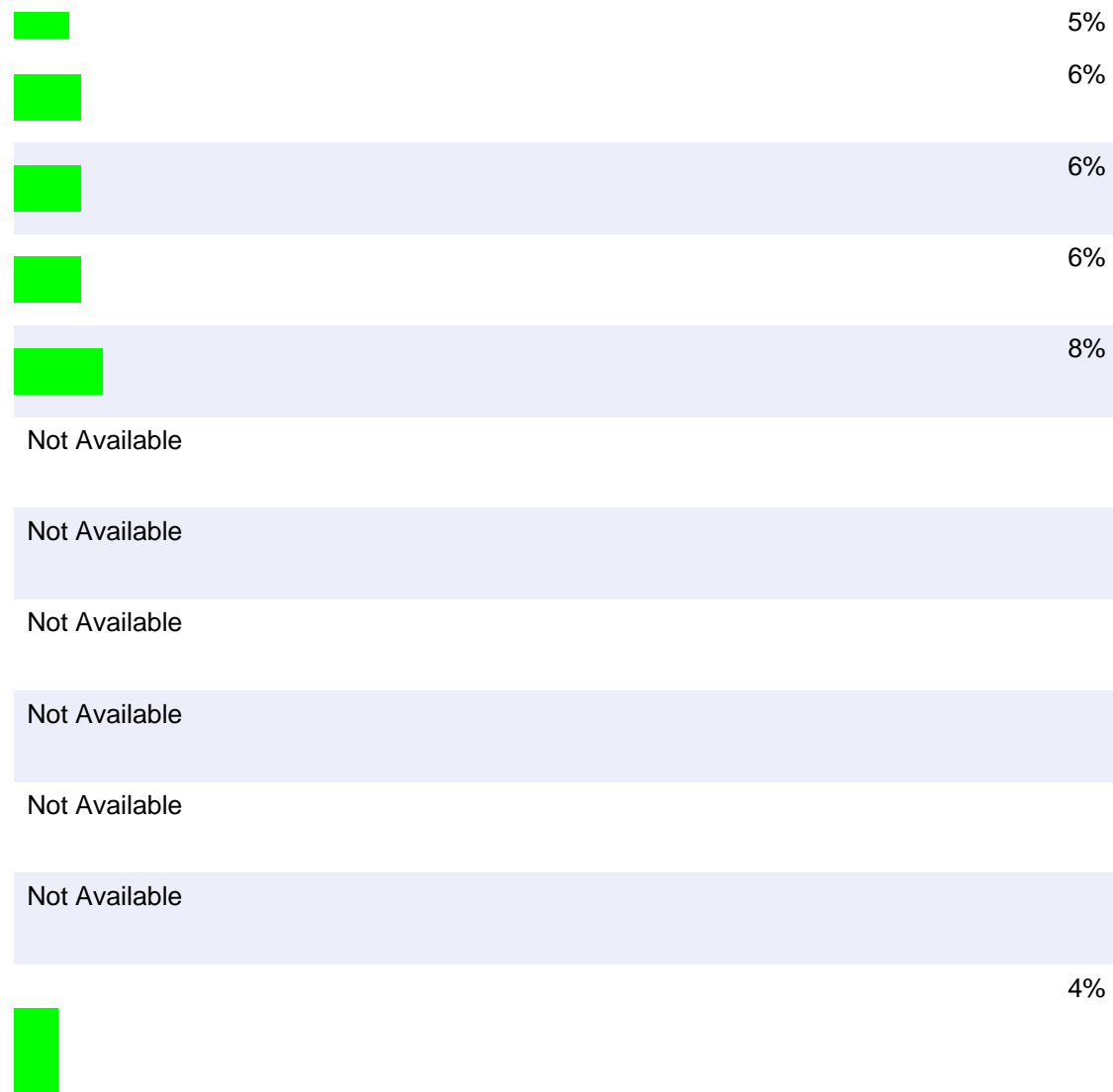
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

| | | |
|--------|--|----------|
| 030120 | GILBERT HOSPITAL | MARICOPA |
| 030121 | MOUNTAIN VISTA MEDICAL CENTER, LP | MARICOPA |
| 030122 | BANNER GATEWAY MEDICAL CENTER | MARICOPA |
| 030123 | SCOTTSDALE HEALTHCARE- THOMPSON PEAK HOSPITAL | MARICOPA |
| 030126 | ARIZONA REGIONAL MEDICAL CENTER | MARICOPA |
| 030130 | BANNER IRONWOOD MEDICAL CENTER | PINAL |
| 030131 | OASIS HOSPITAL | MARICOPA |
| 031300 | WICKENBURG COMMUNITY HOSPITAL | MARICOPA |
| 031301 | BENSON HOSPITAL | COCHISE |
| 031302 | NORTHERN COCHISE COMMUNITY HOSPITAL | COCHISE |
| 031303 | SOUTHEAST ARIZONA MEDICAL CENTER | COCHISE |
| 031304 | PAGE HOSPITAL | COCONINO |

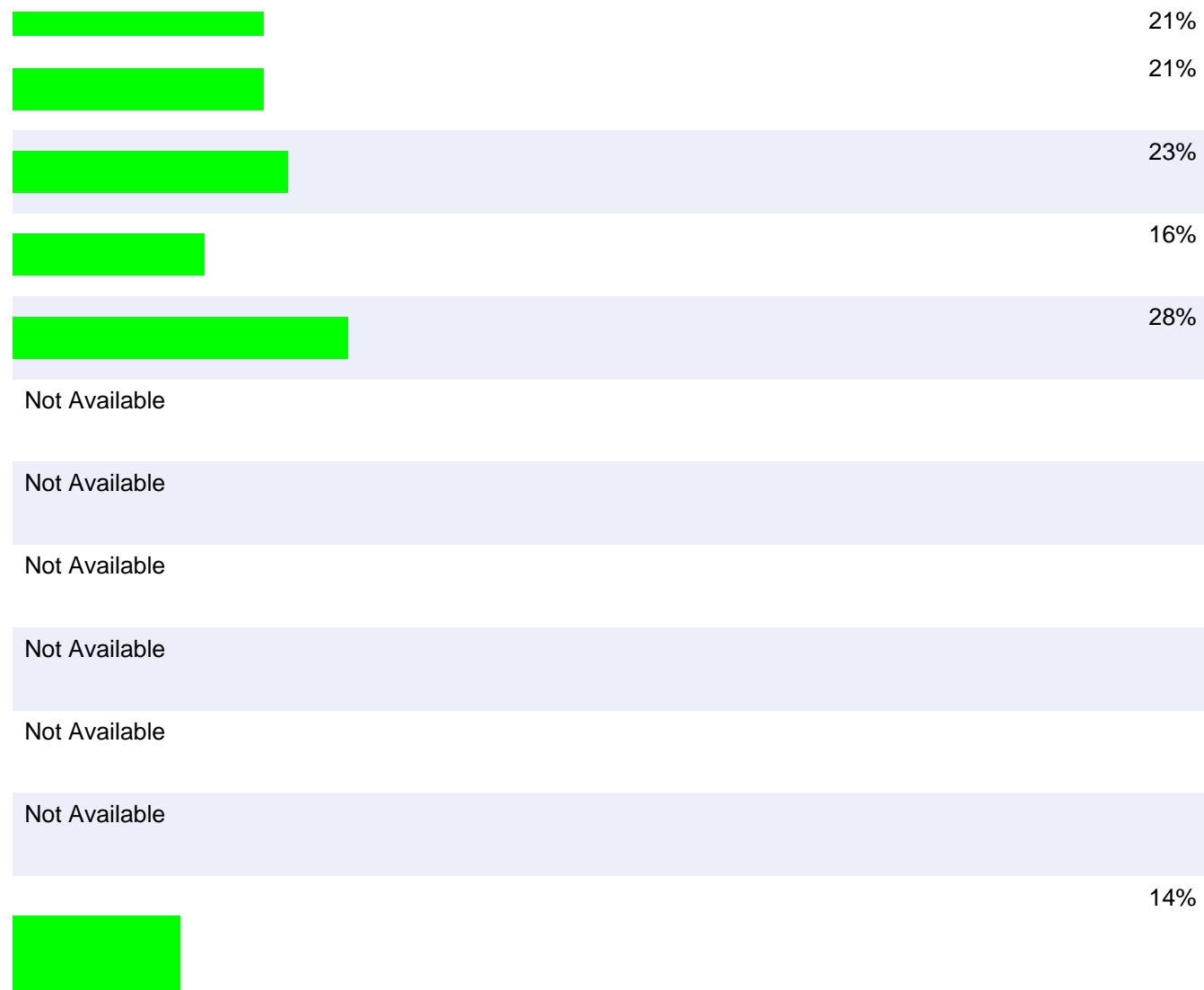
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



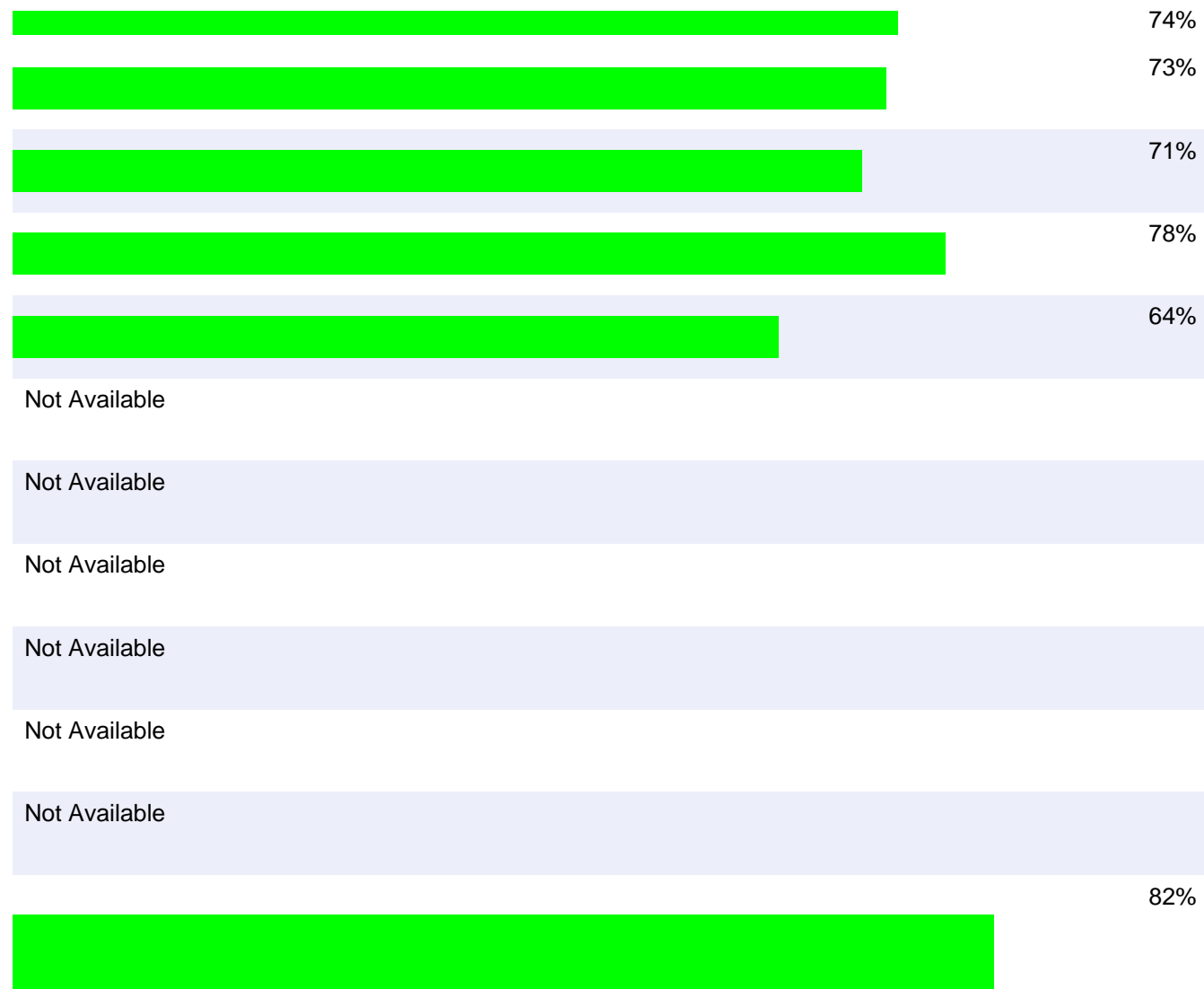
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



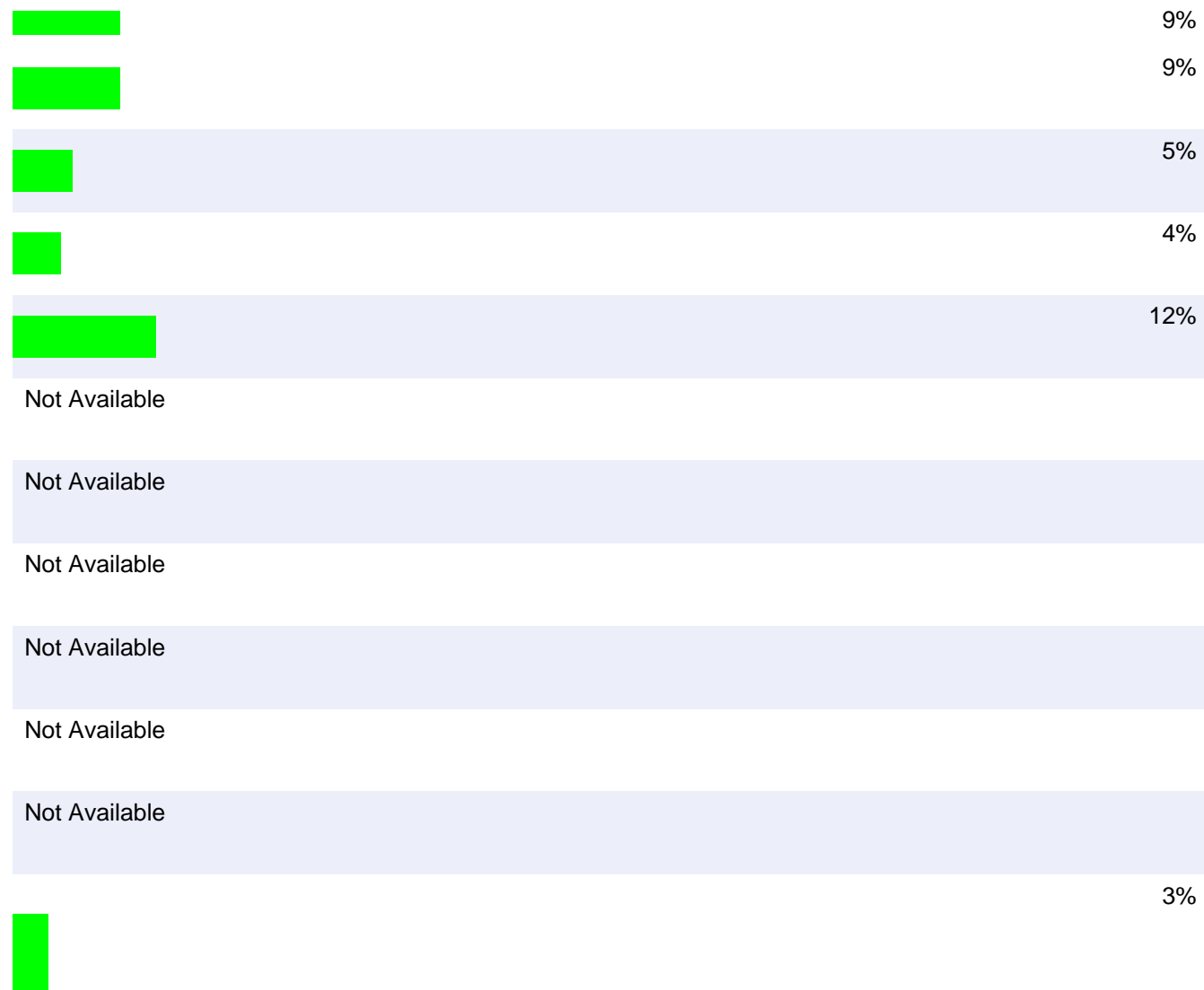
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



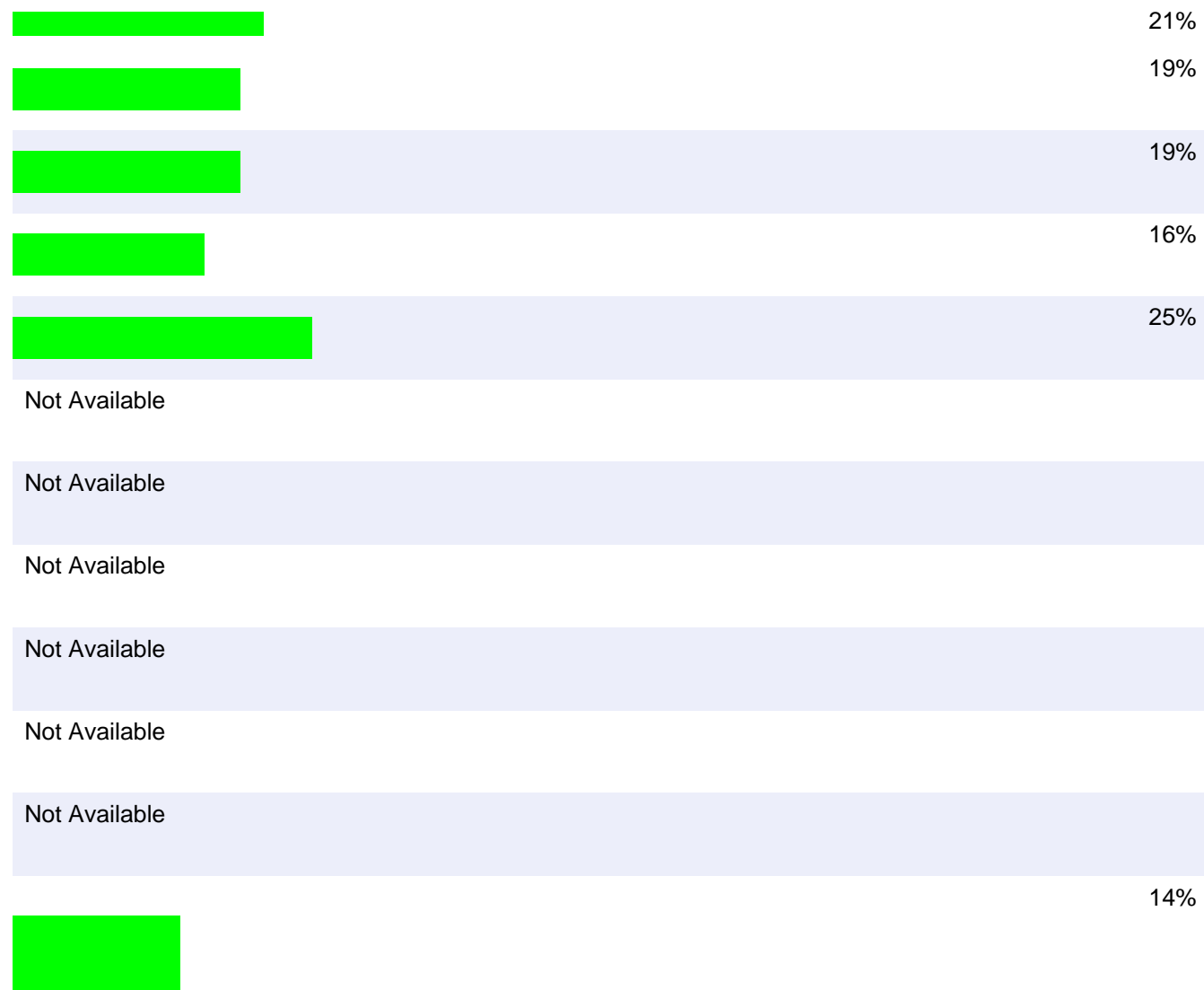
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



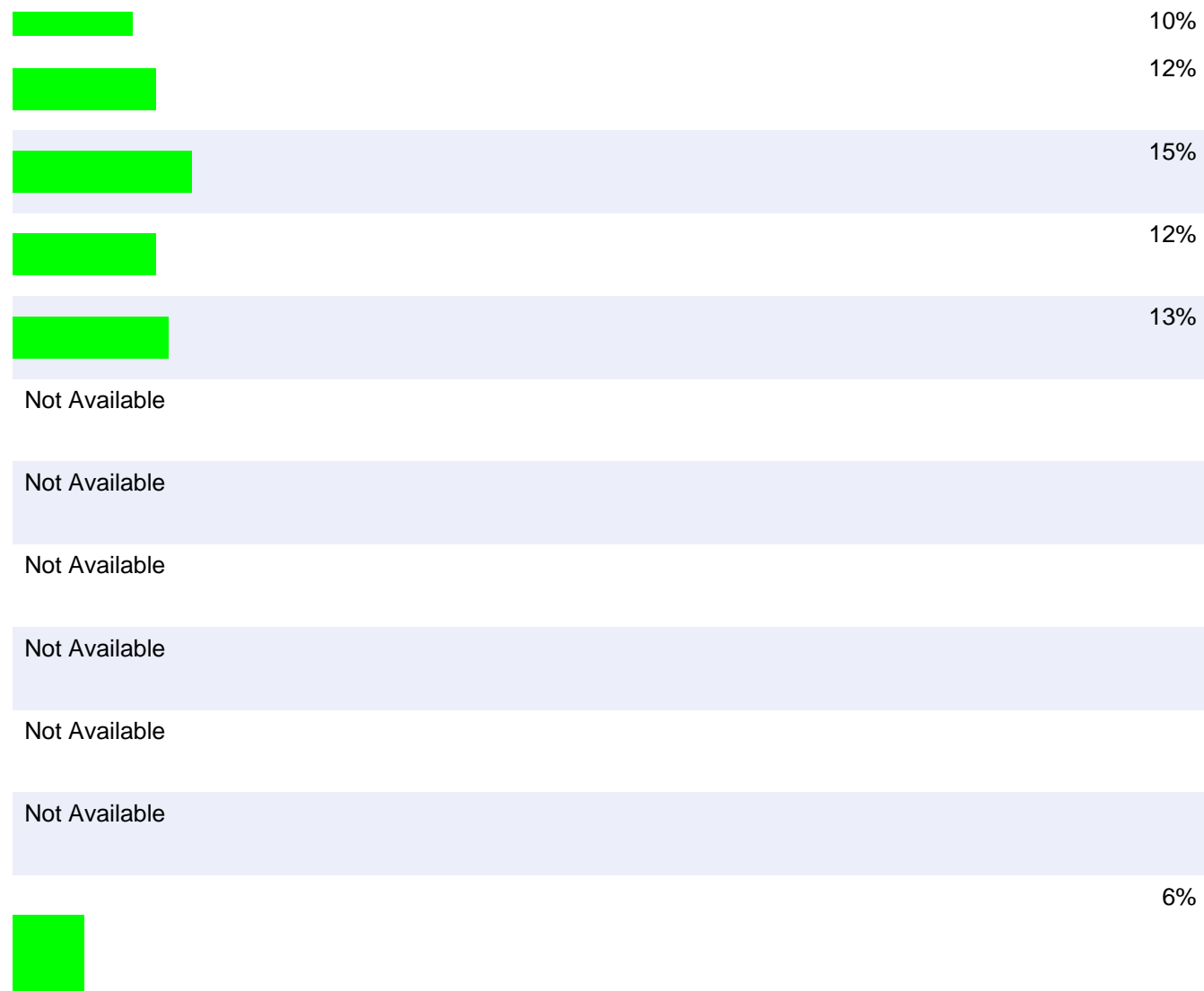
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



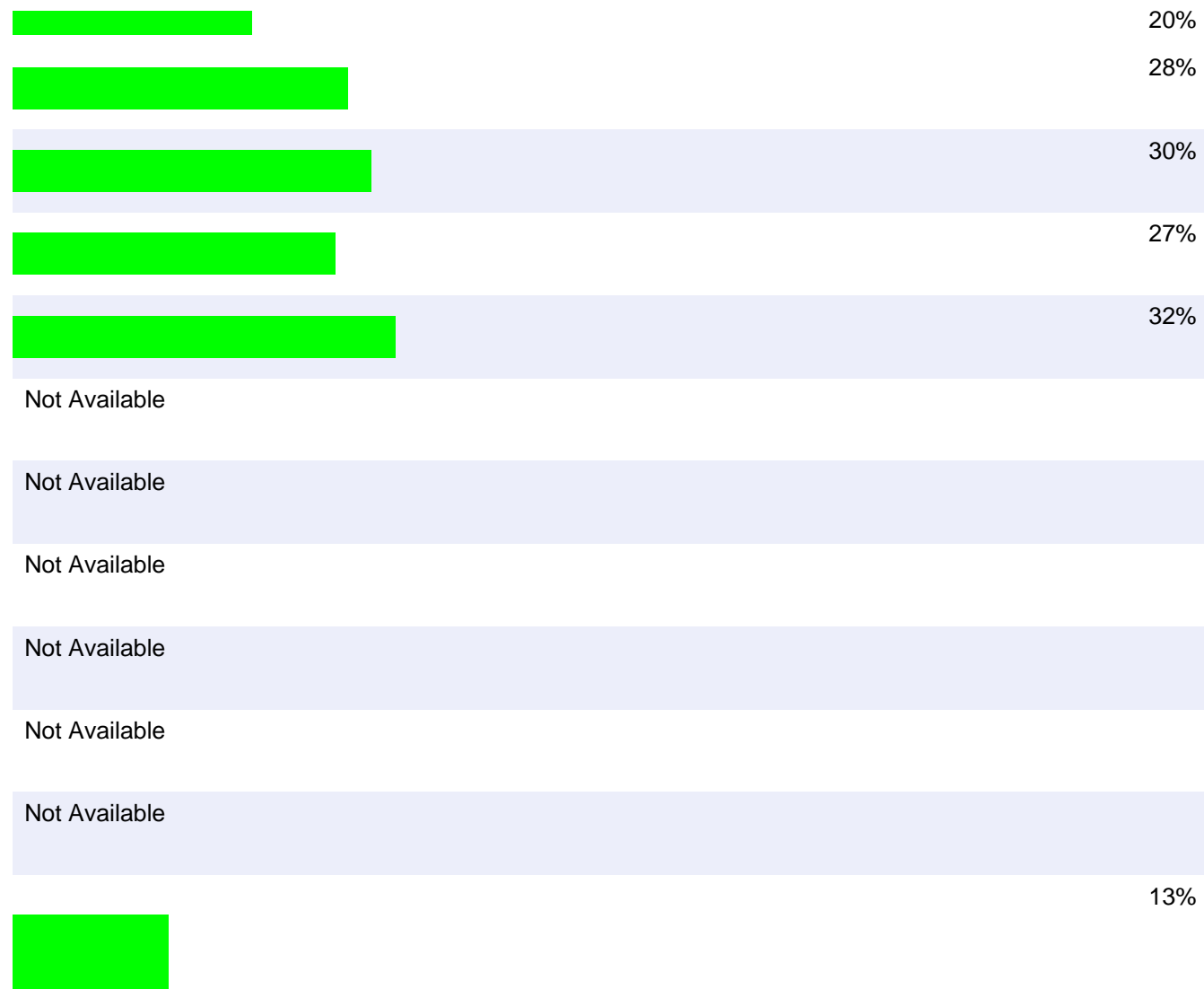
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



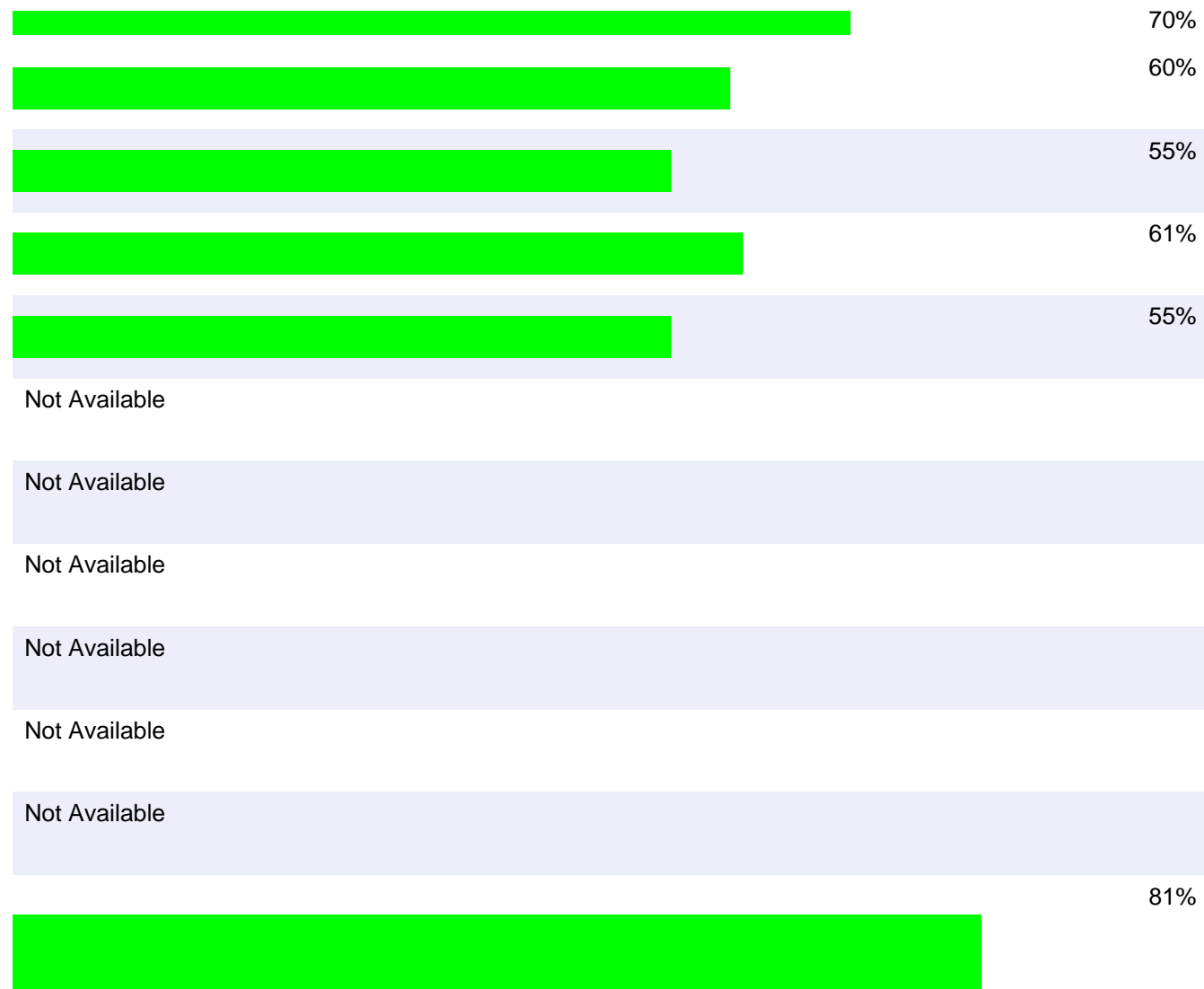
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



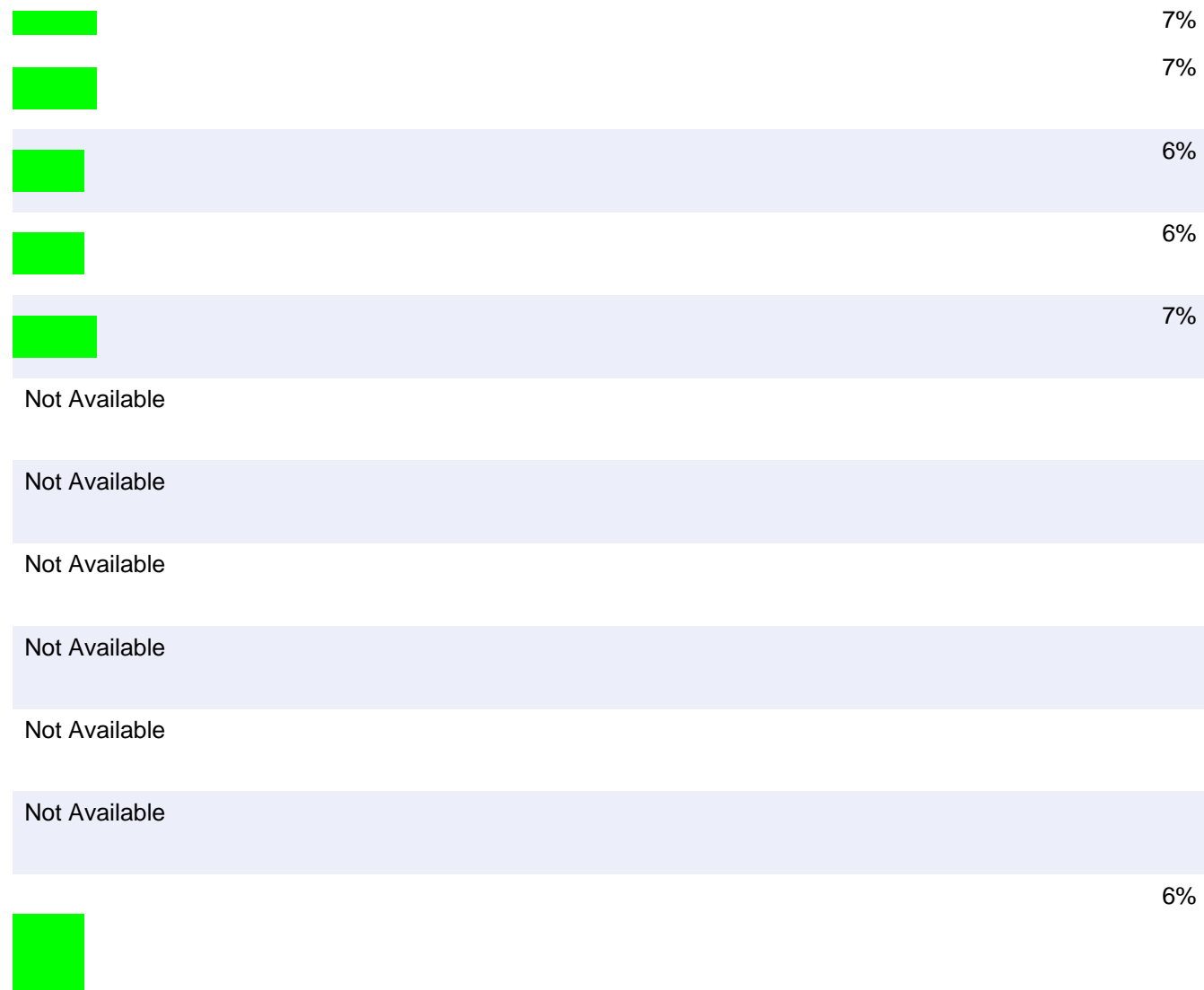
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



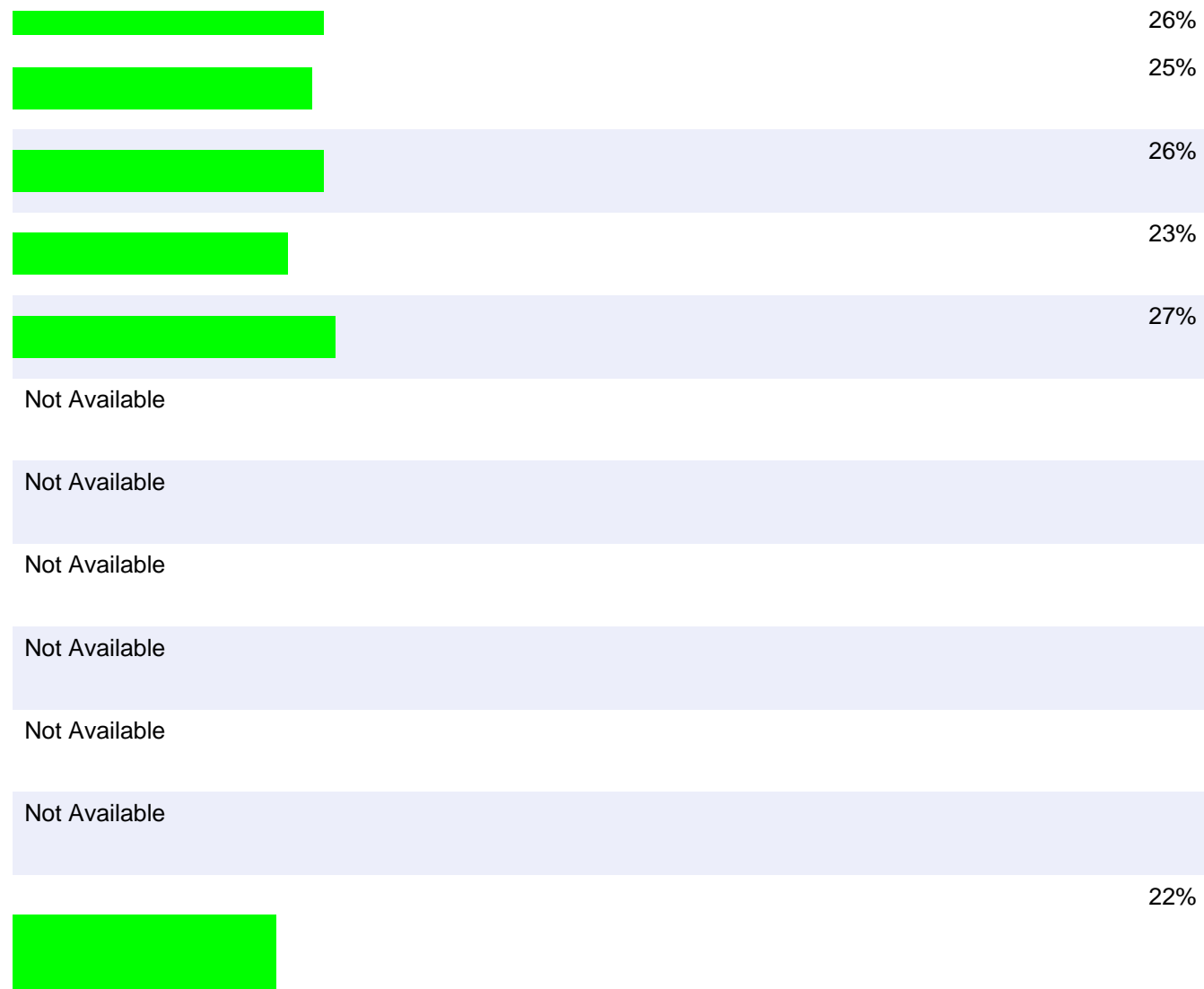
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



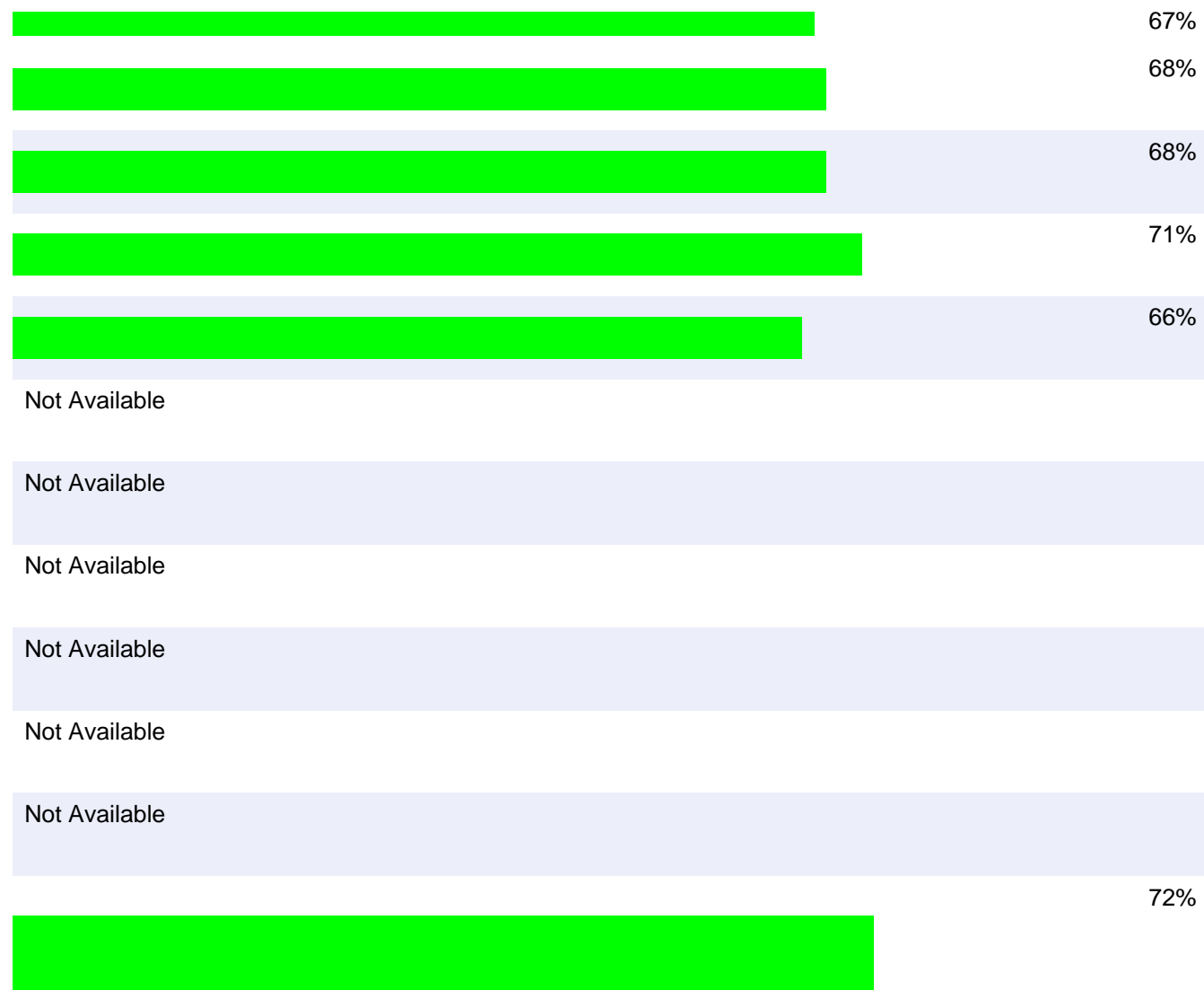
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



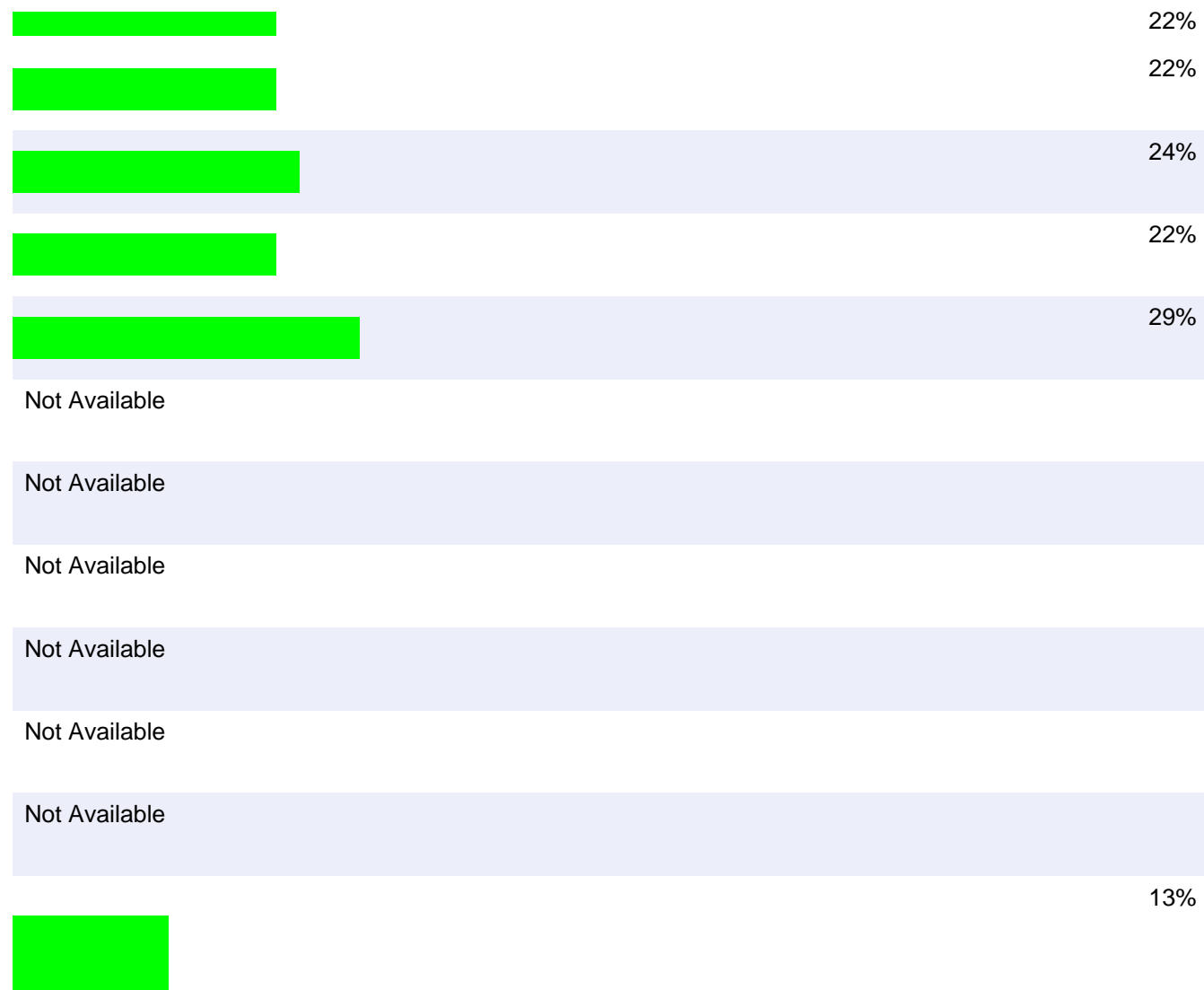
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



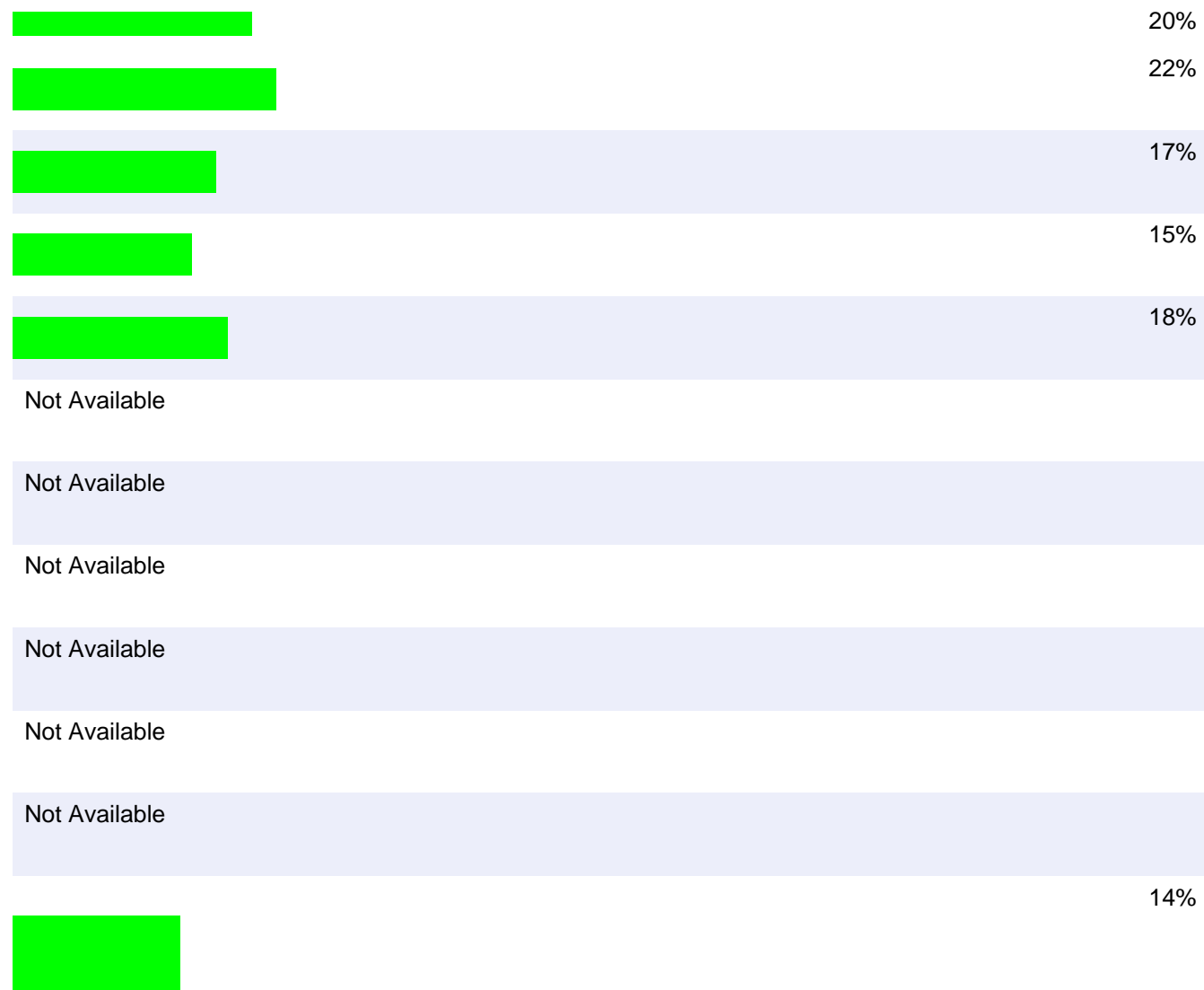
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



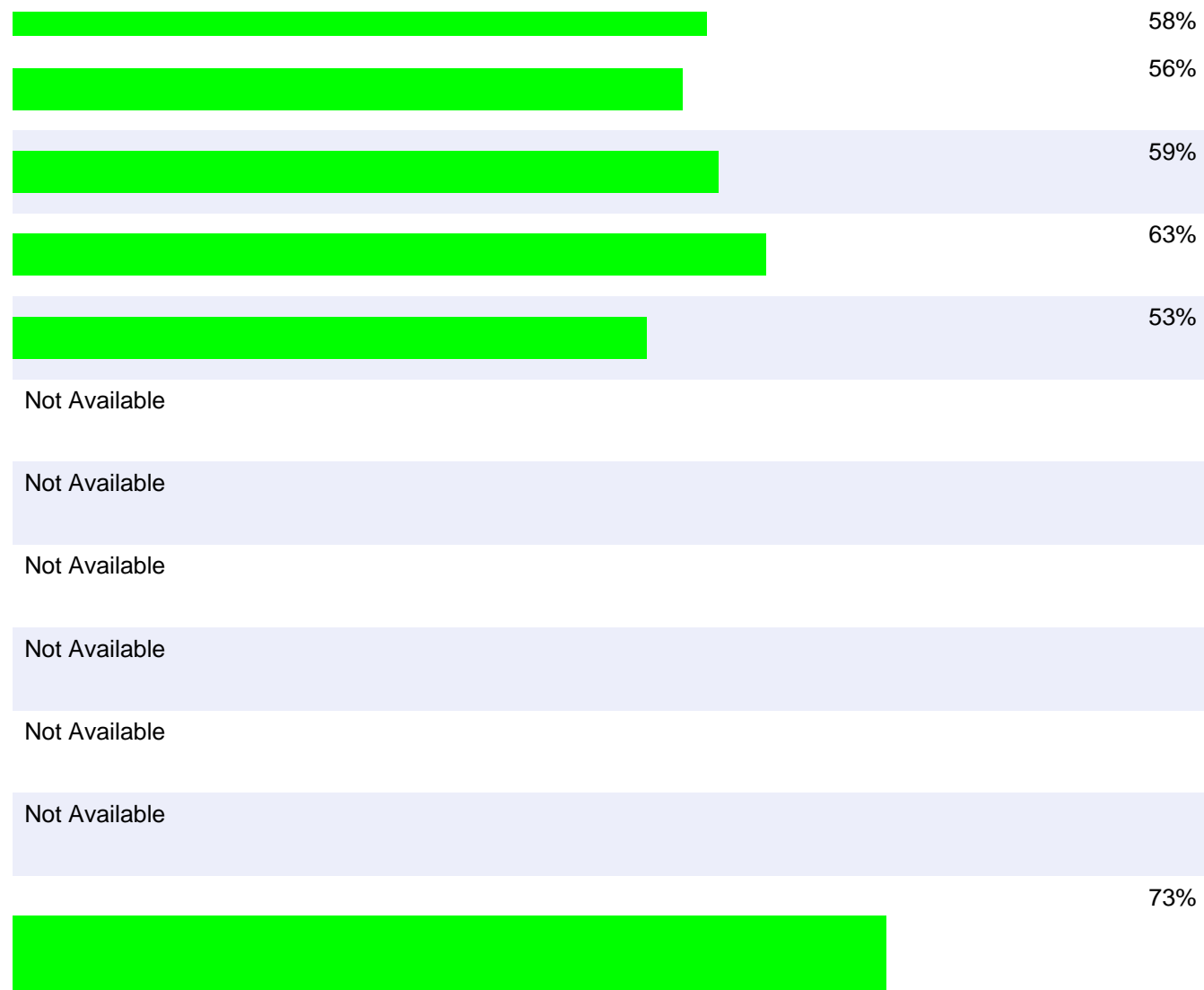
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



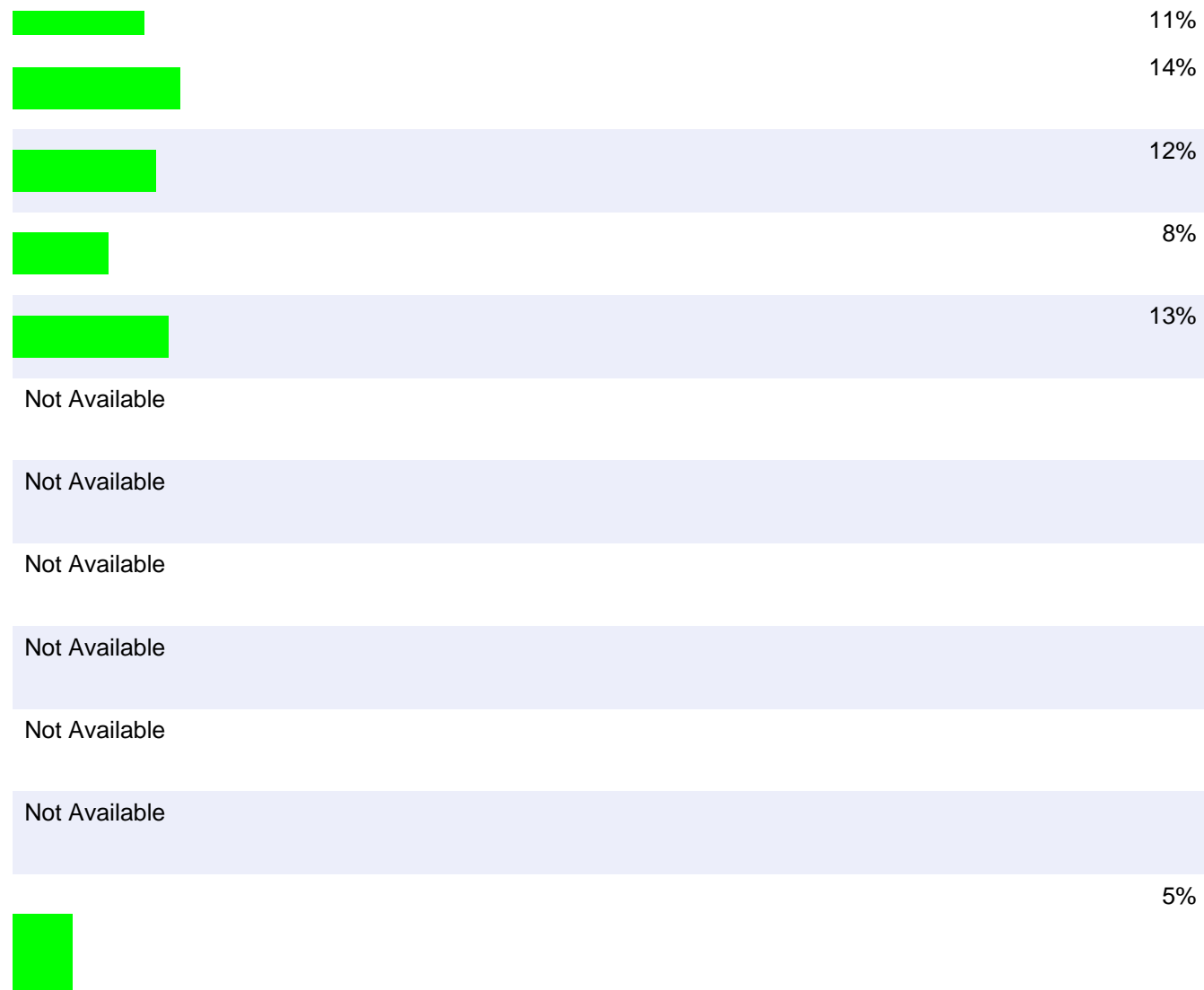
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



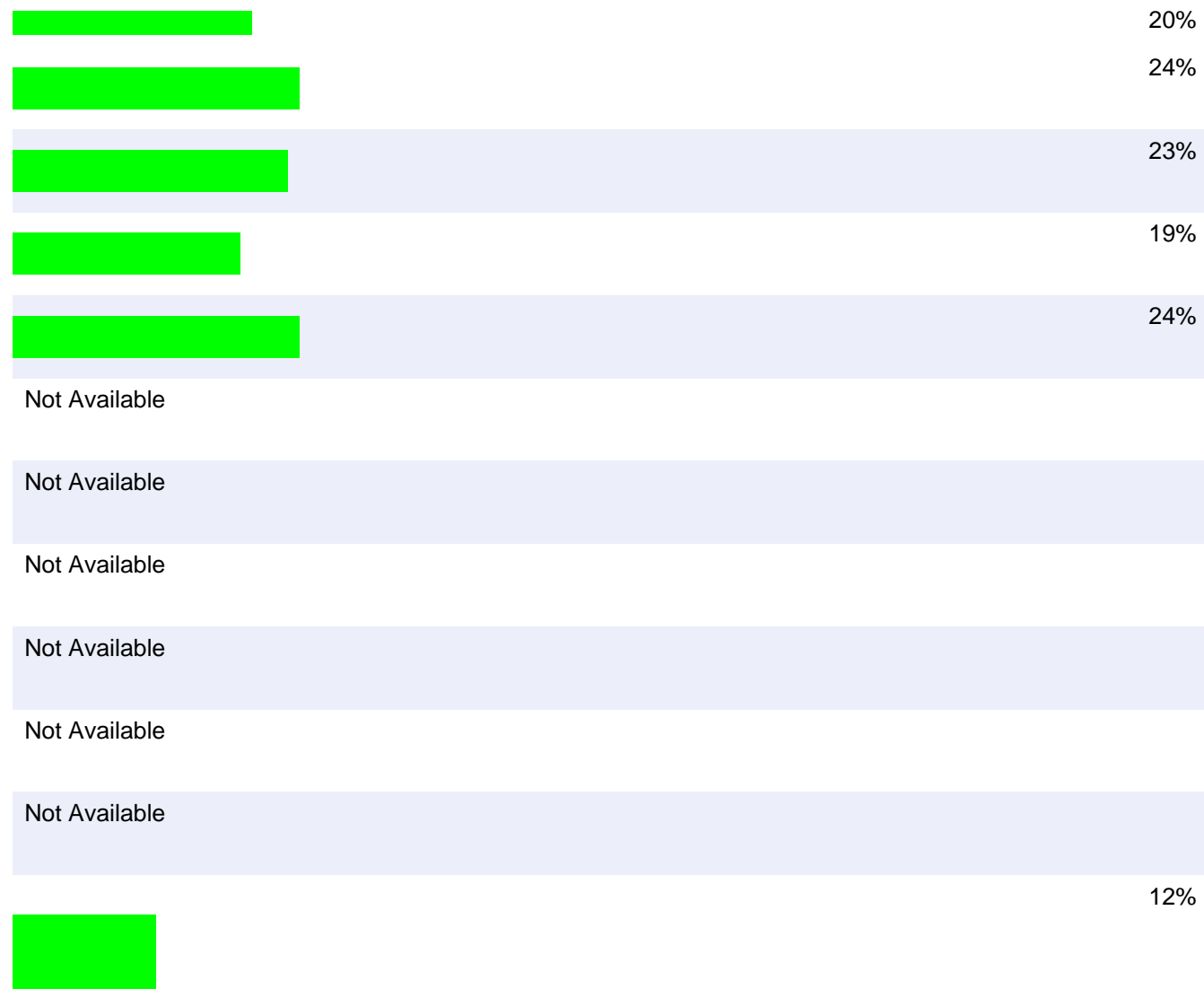
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



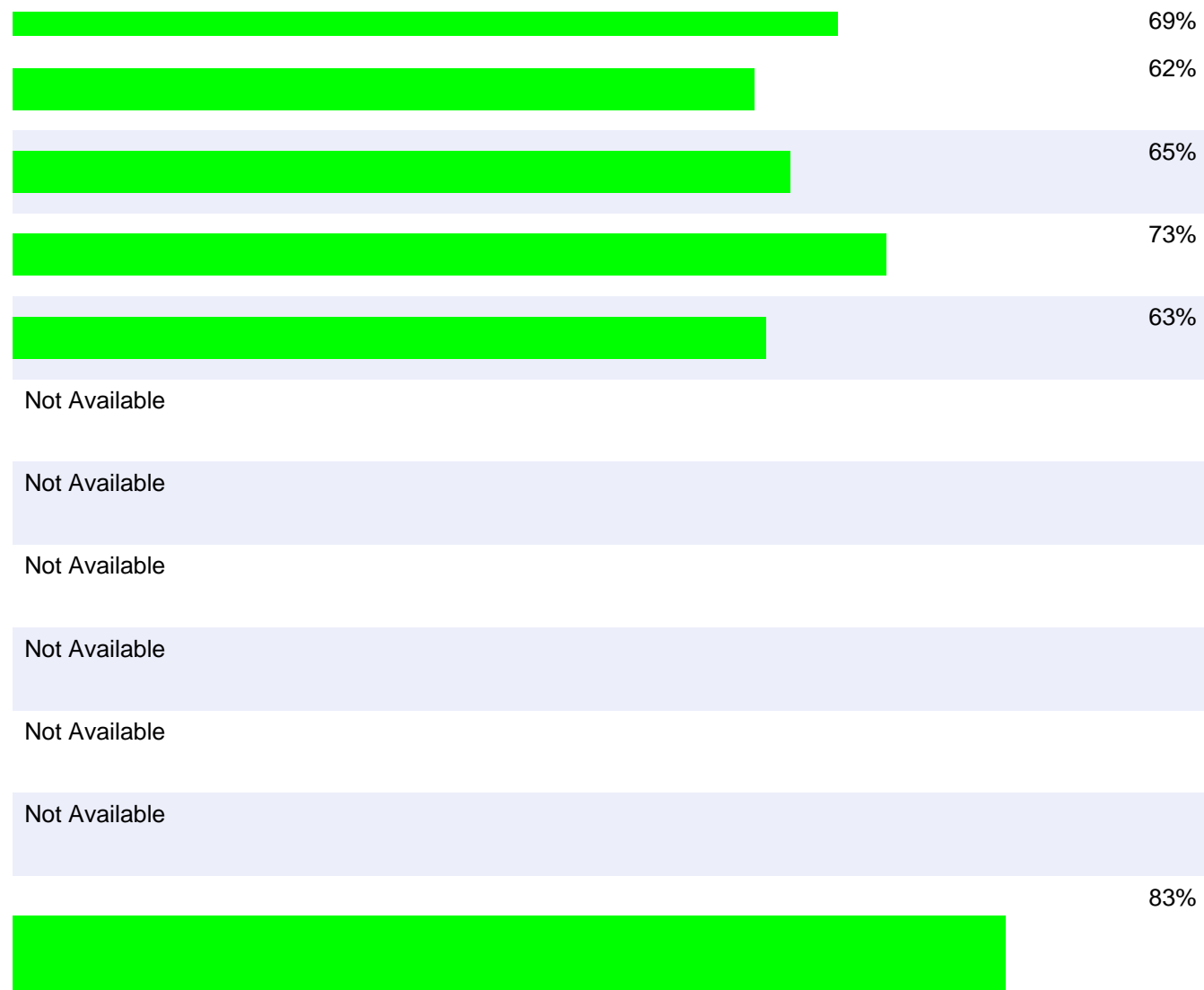
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



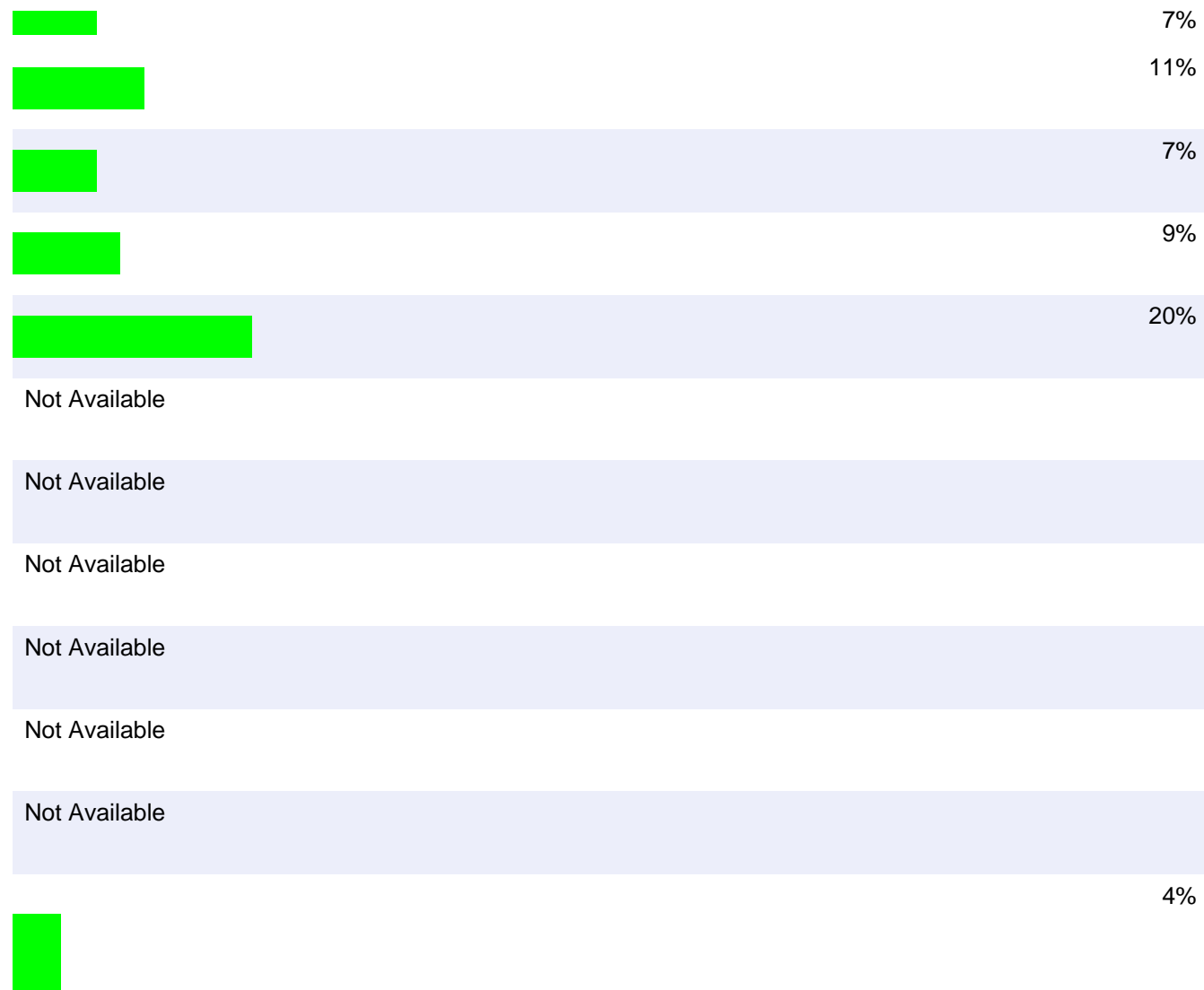
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



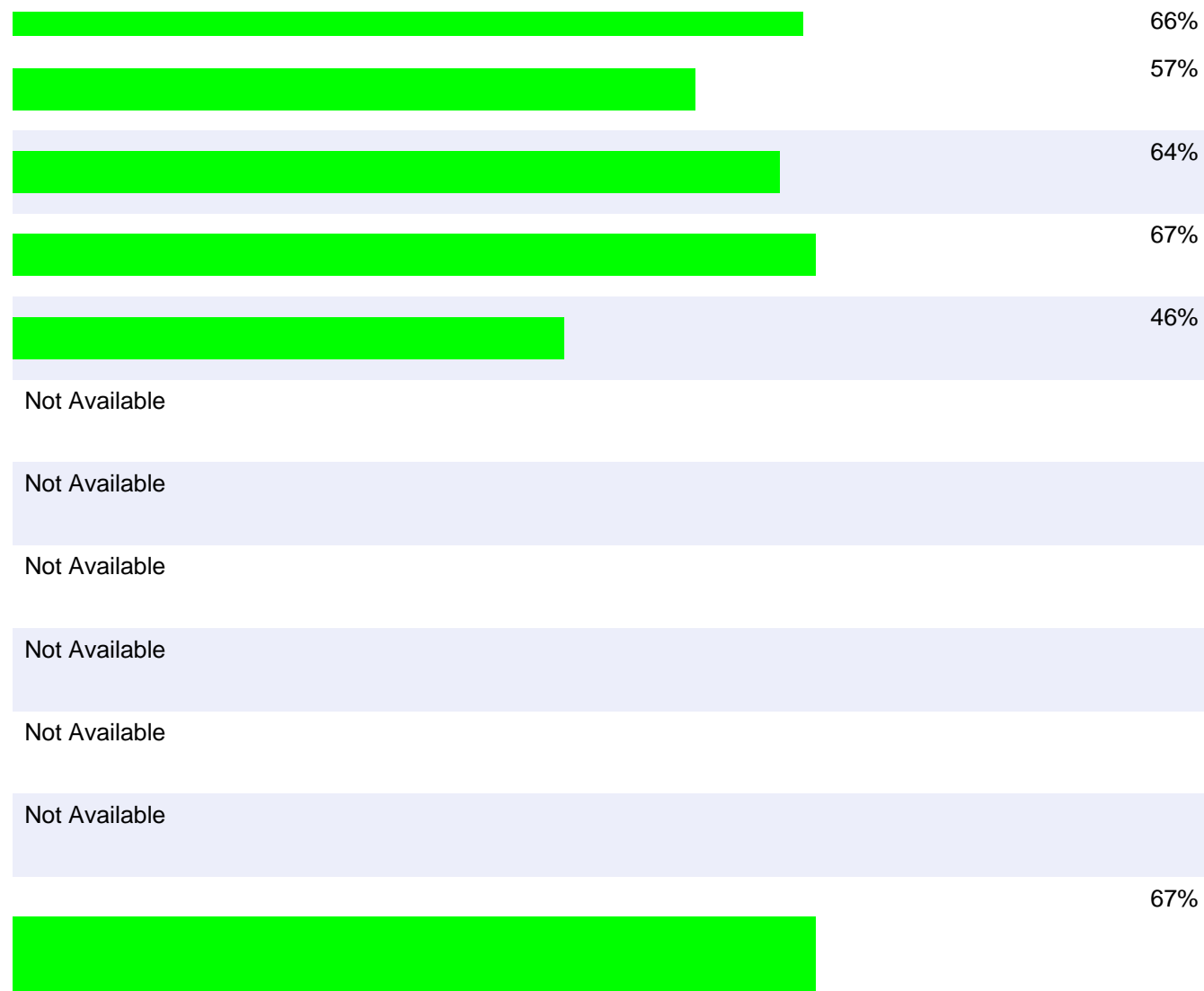
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



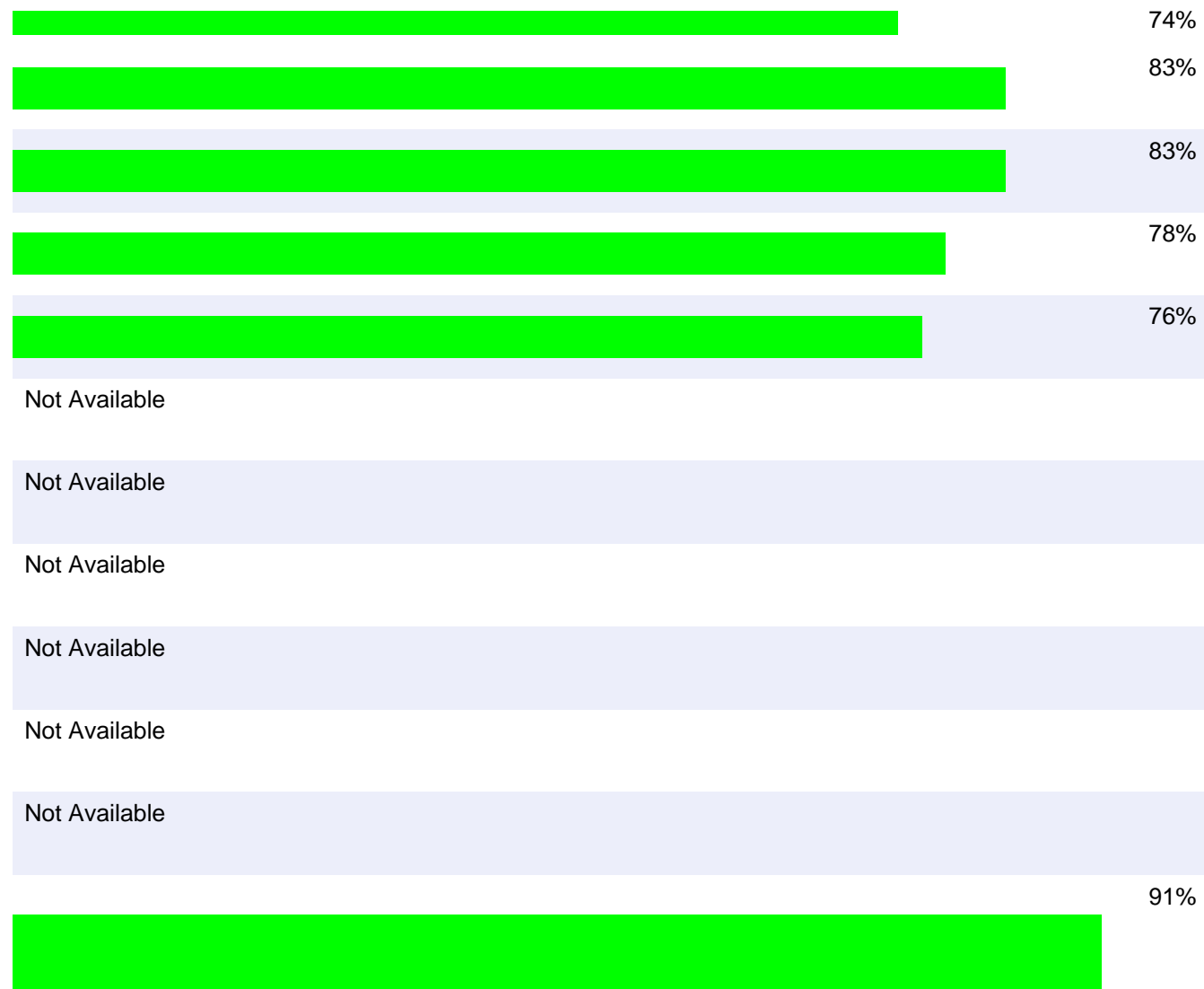
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



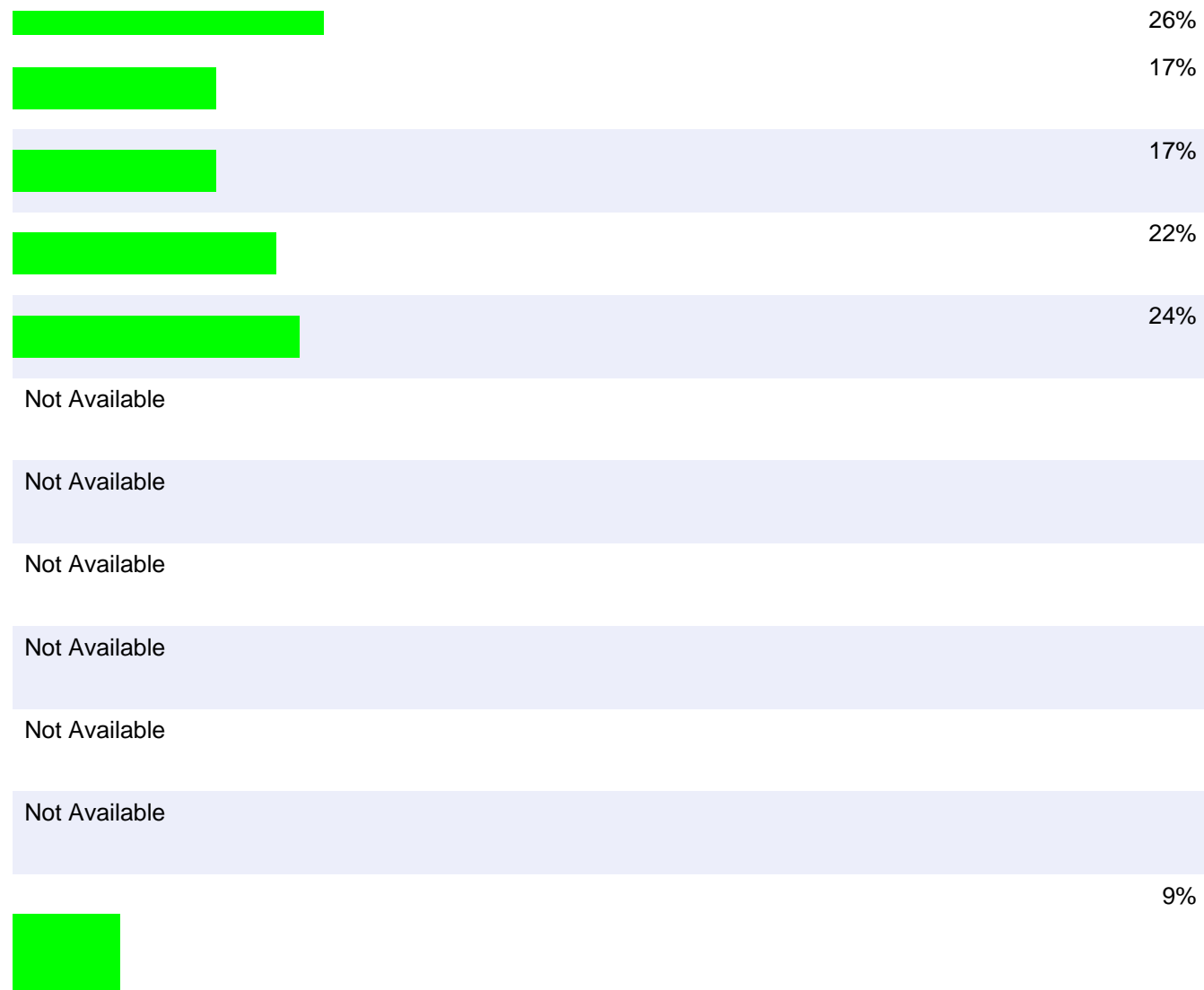
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



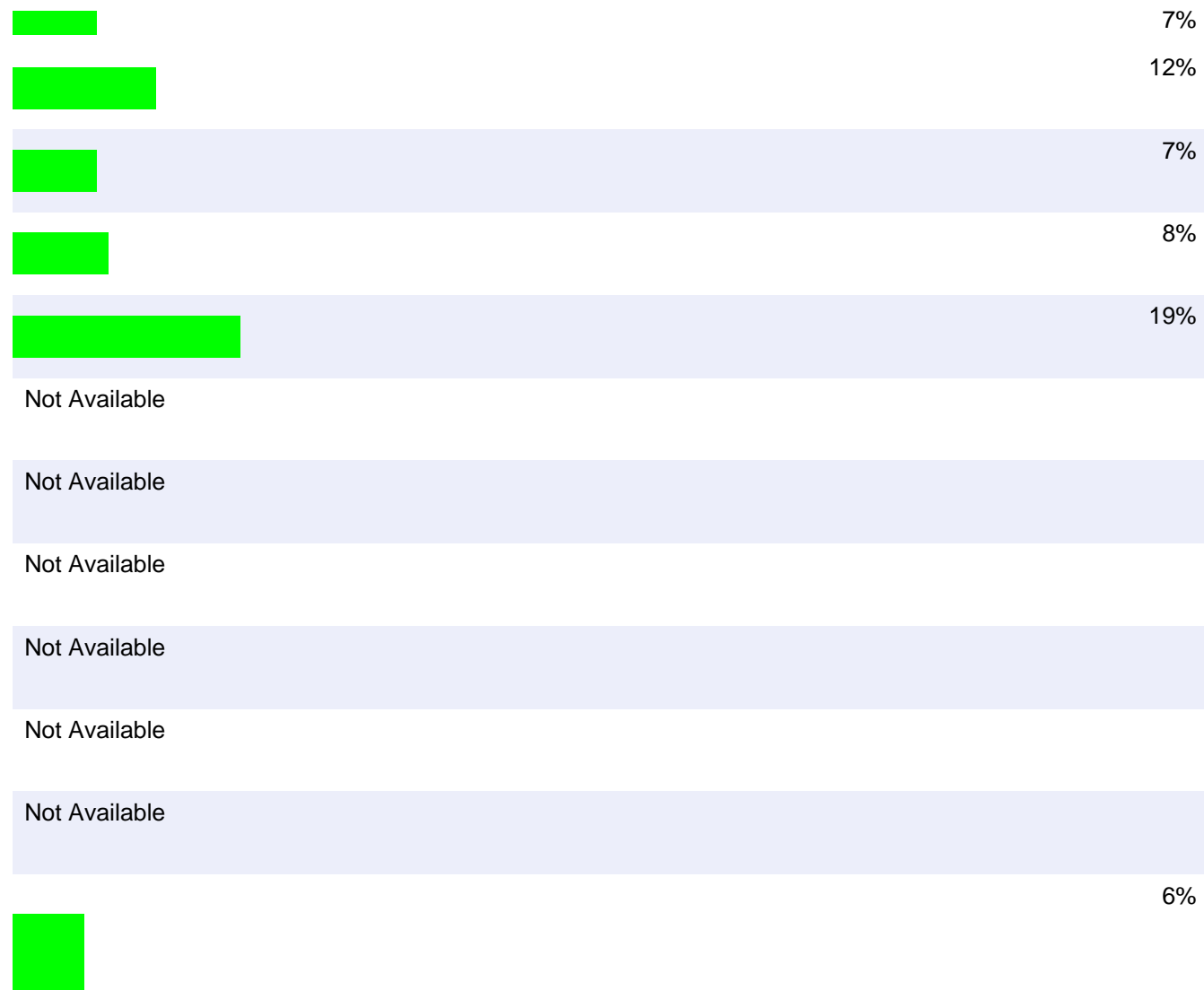
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



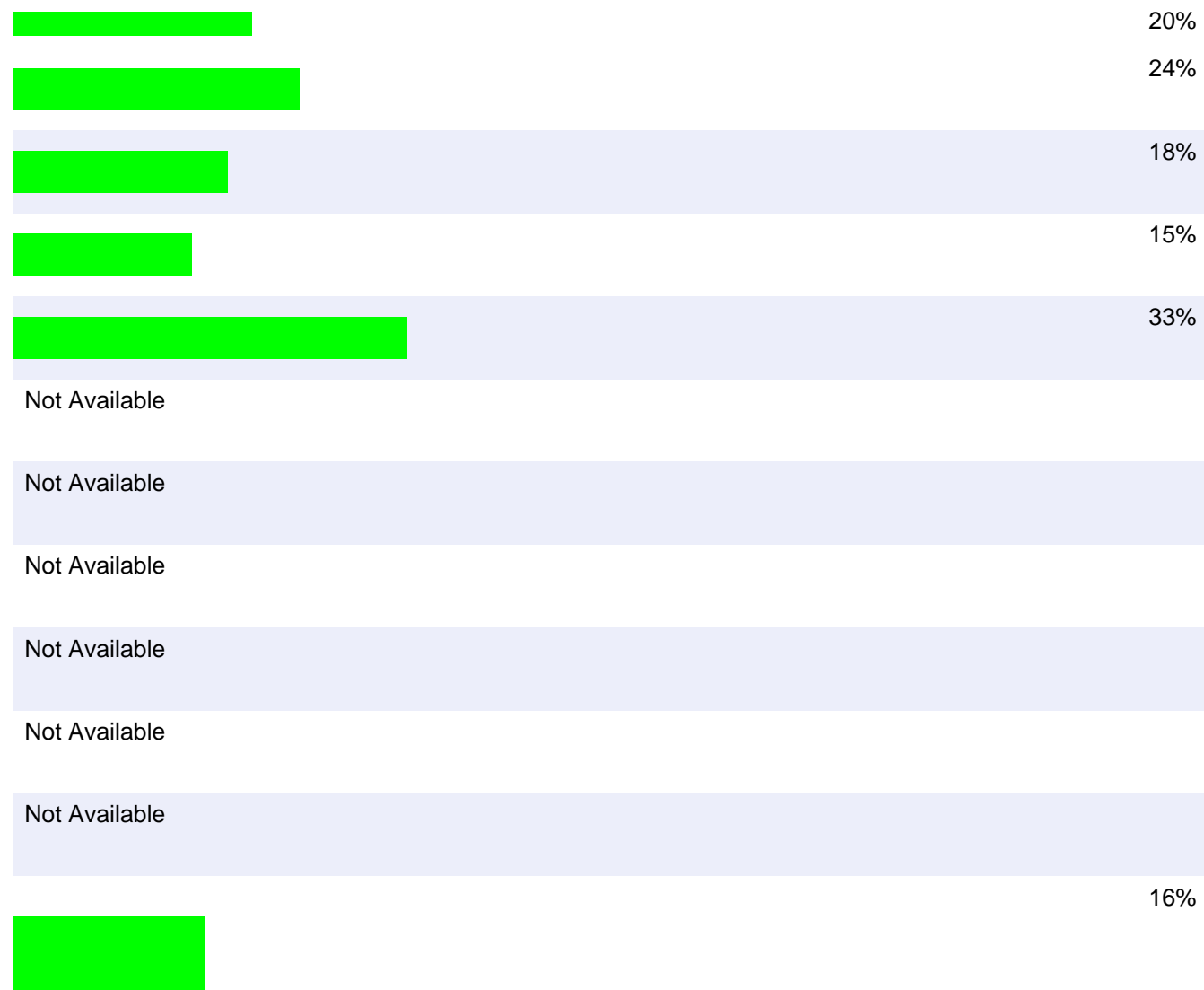
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



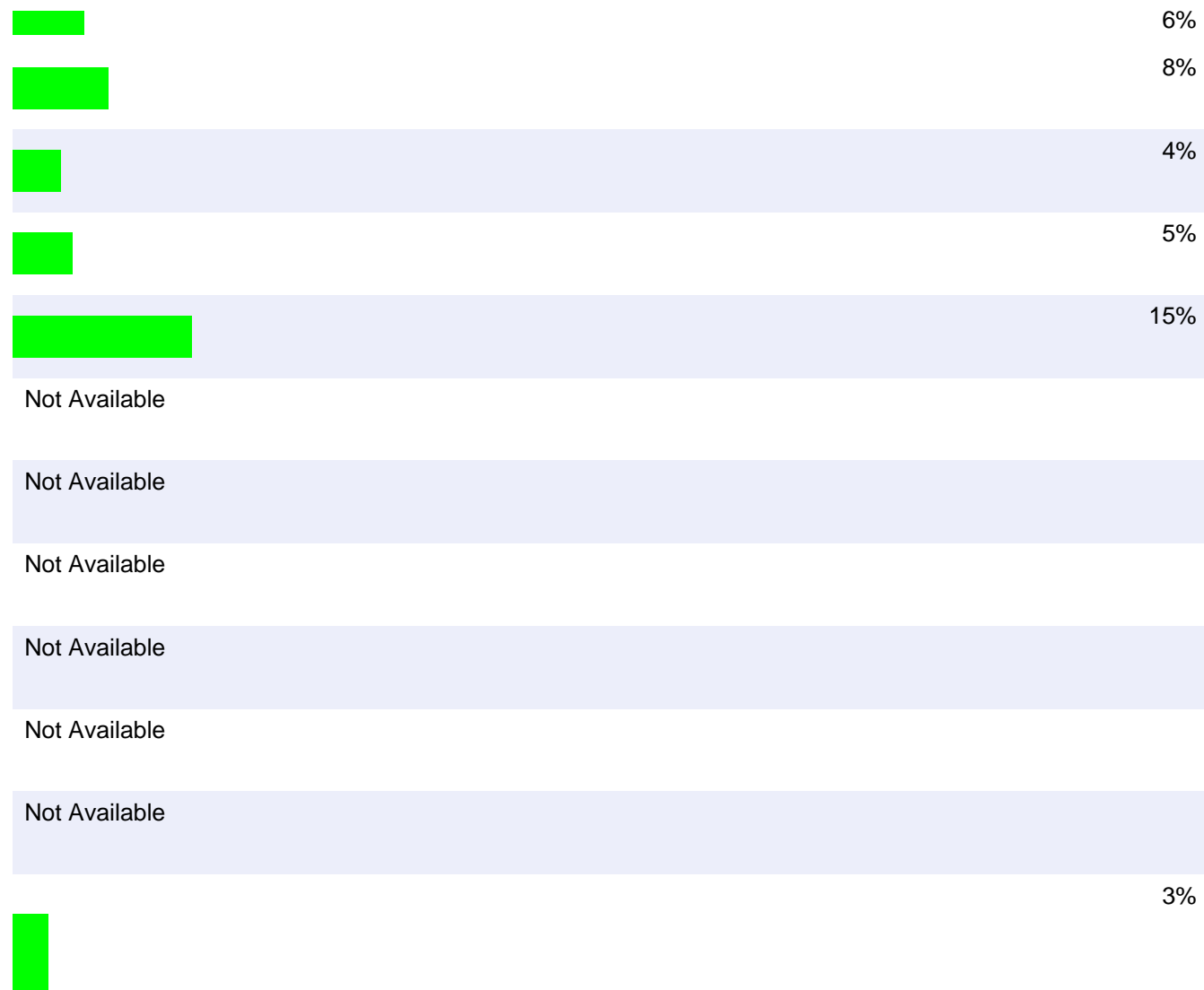
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



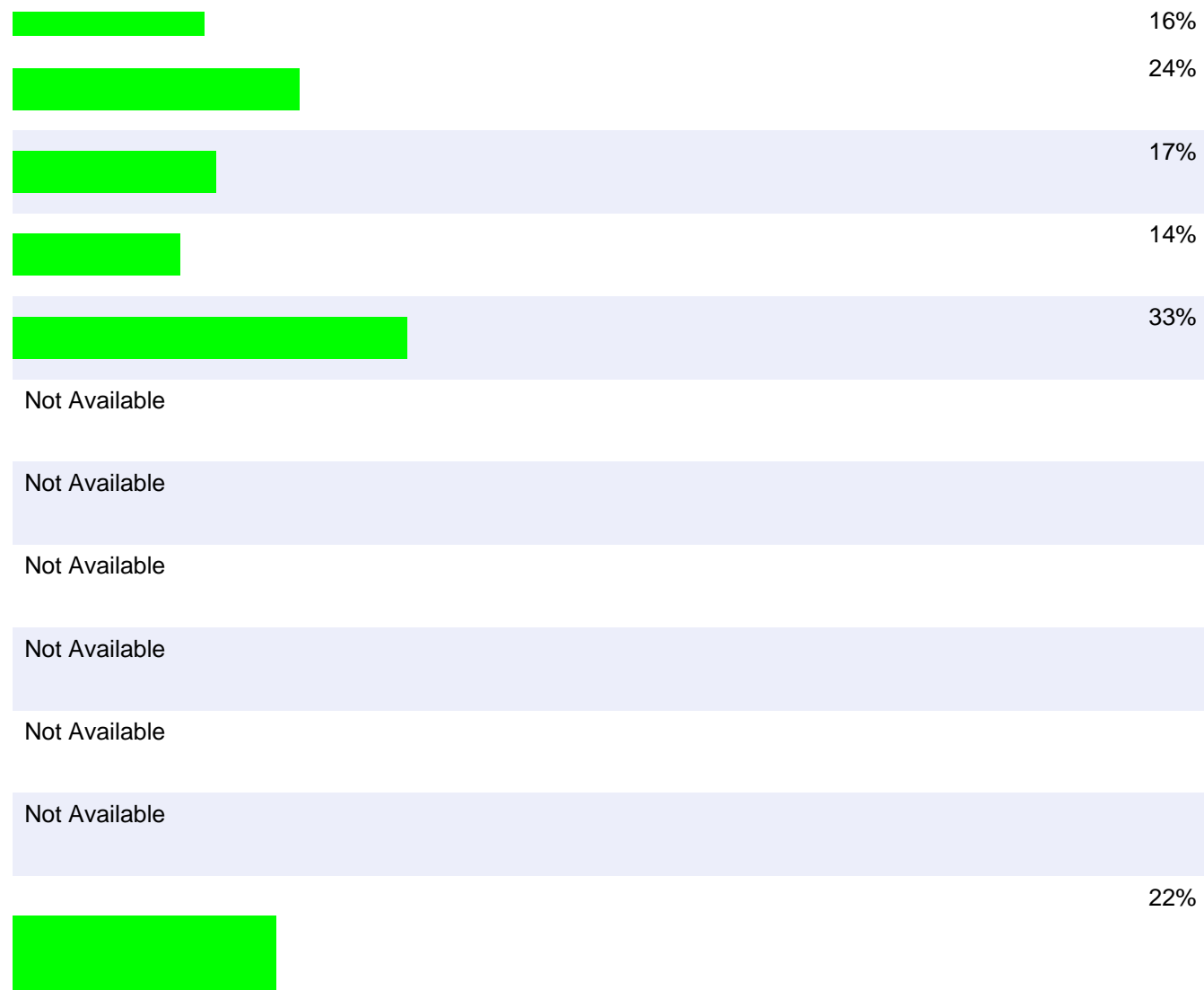
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

300 or more

300 or more

300 or more

300 or more

Not Available

Not Available

Not Available

Not Available

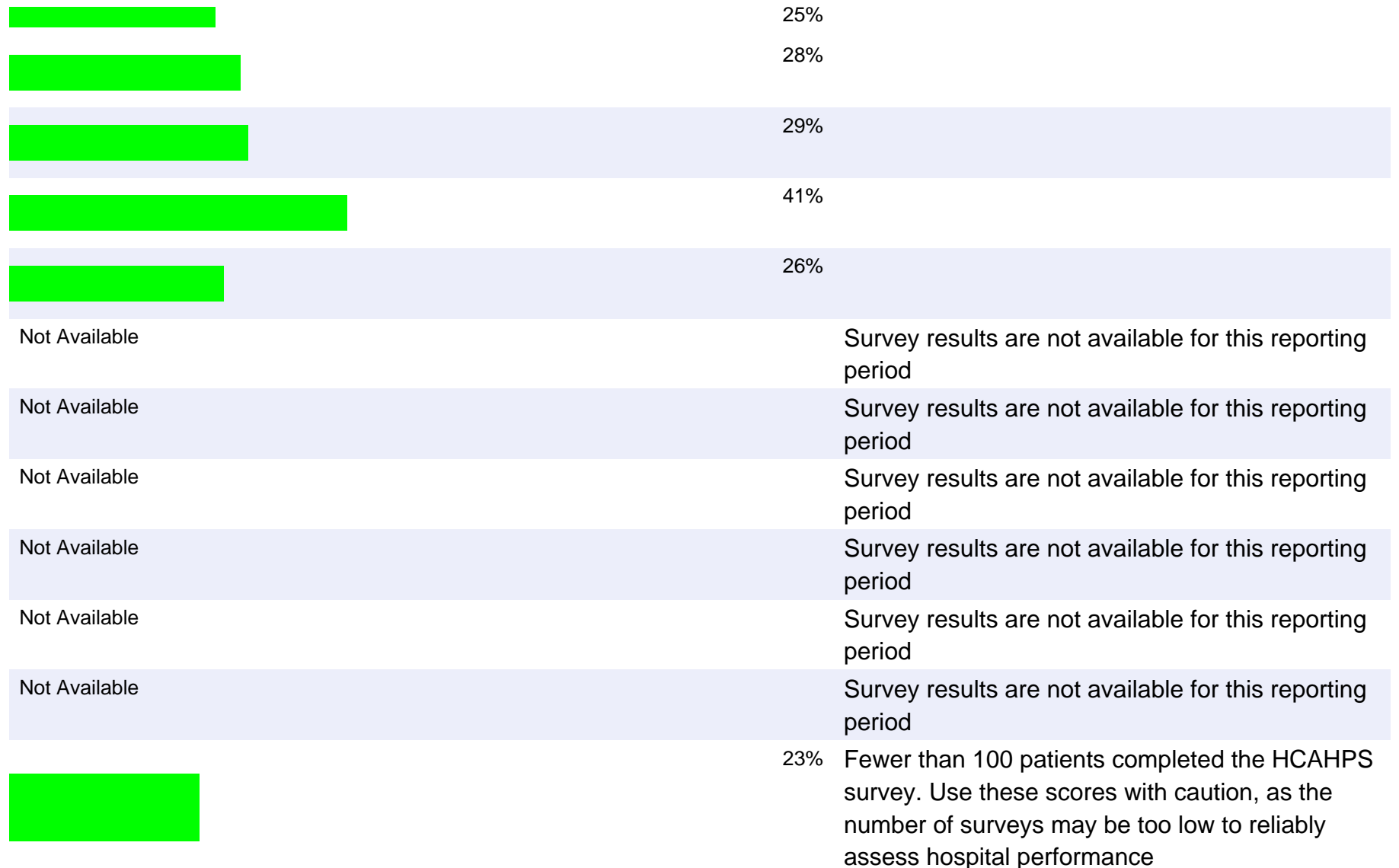
Not Available

Not Available

Fewer than 100

Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



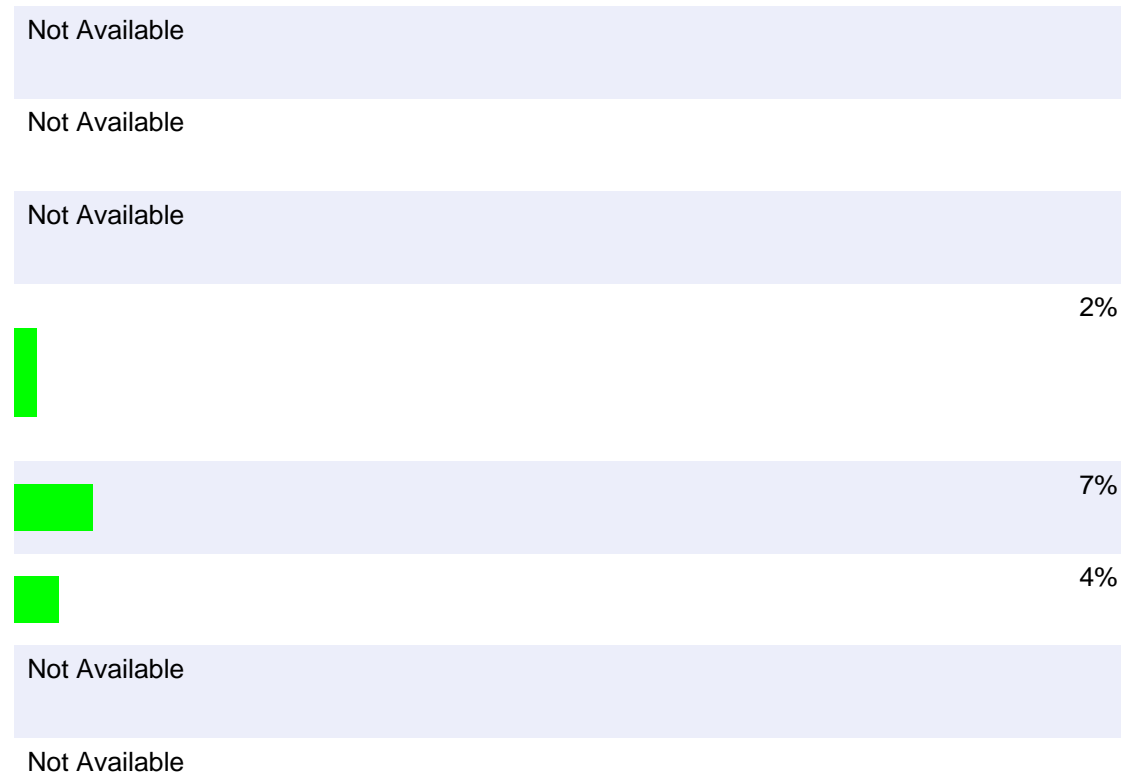
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

| | | |
|--------|--|------------|
| 031305 | HOPI HEALTH CARE CENTER | NAVAJO |
| 031309 | SAGE MEMORIAL HOSPITAL | APACHE |
| 031311 | LITTLE COLORADO MEDICAL CENTER | NAVAJO |
| 031312 | COPPER QUEEN COMMUNITY HOSPITAL | COCHISE |
| 031313 | CARONDELET HOLY CROSS HOSPITAL | SANTA CRUZ |
| 031314 | COBRE VALLEY REGIONAL MEDICAL CENTER | GILA |
| 031315 | WHITE MOUNTAIN REGIONAL MEDICAL CENTER | APACHE |
| 033302 | PHOENIX CHILDREN'S HOSPITAL | MARICOPA |

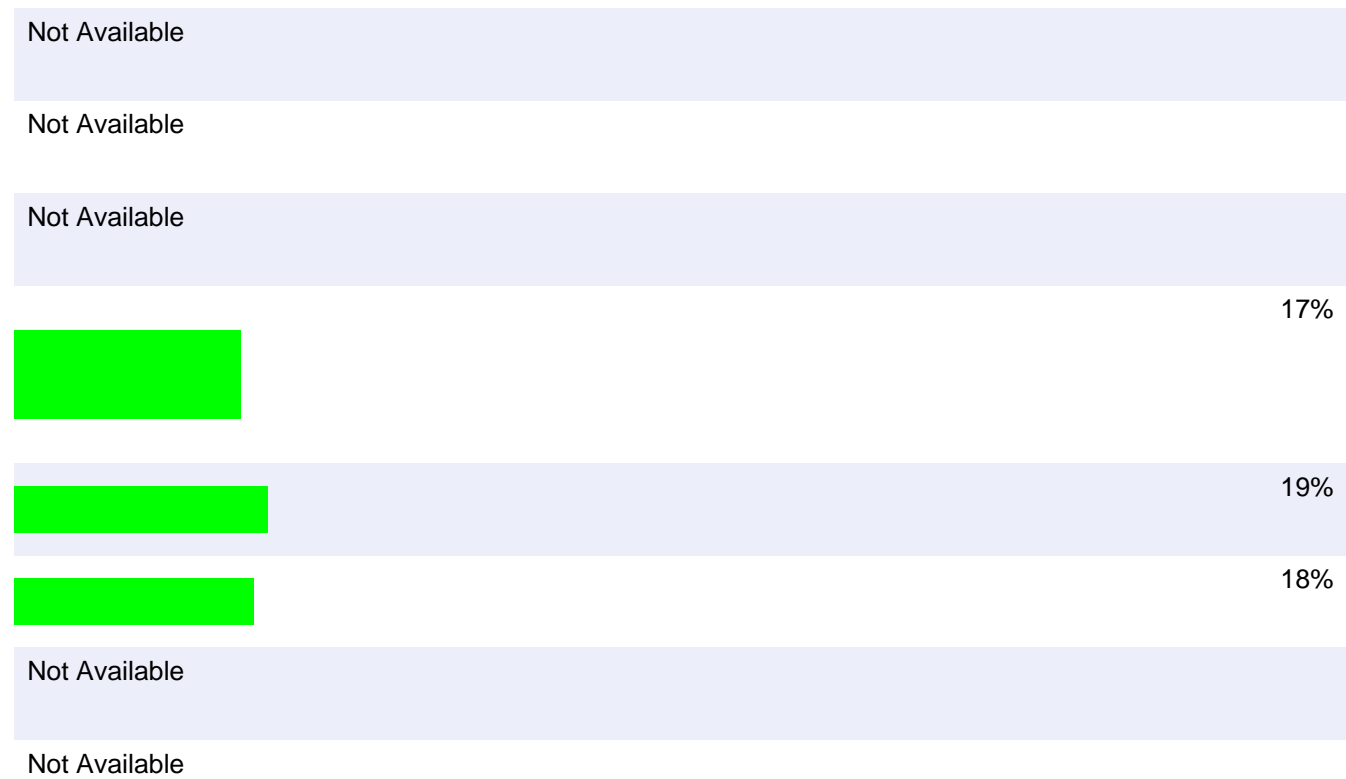
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



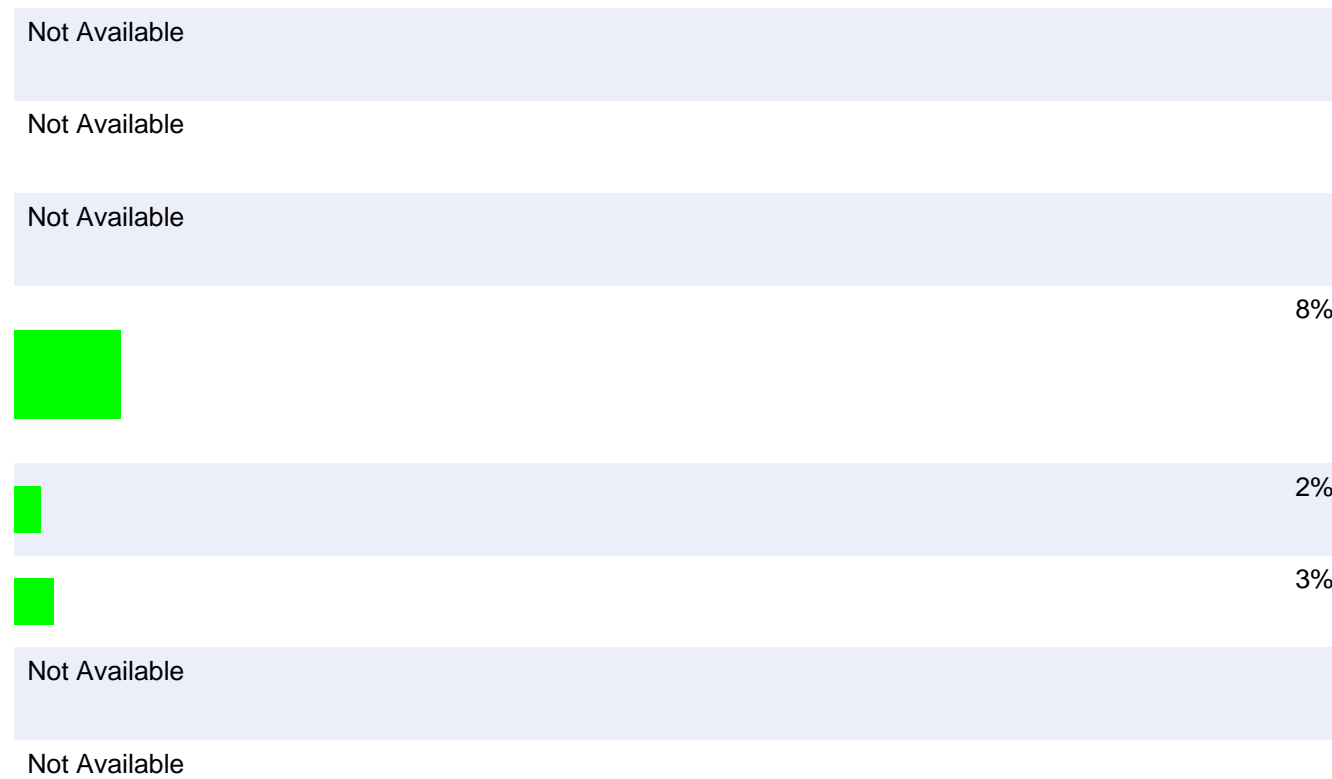
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



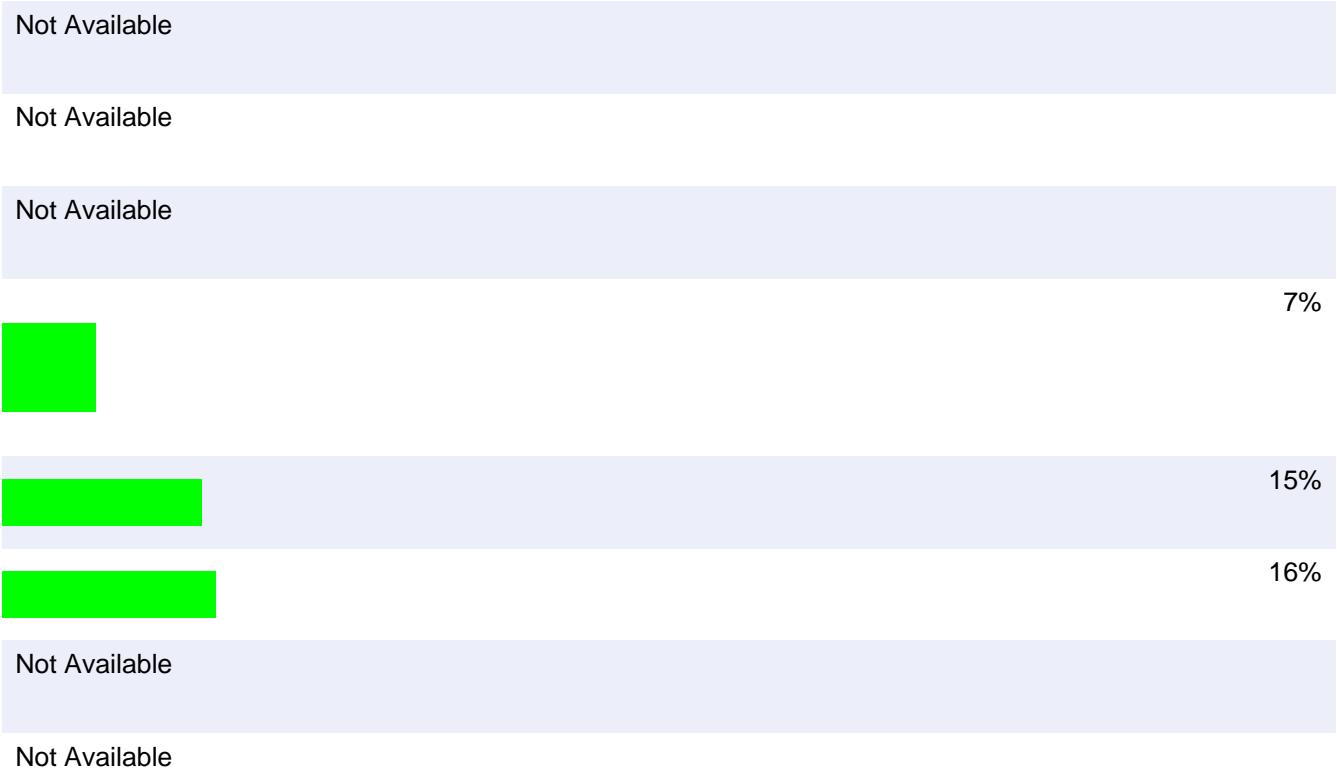
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



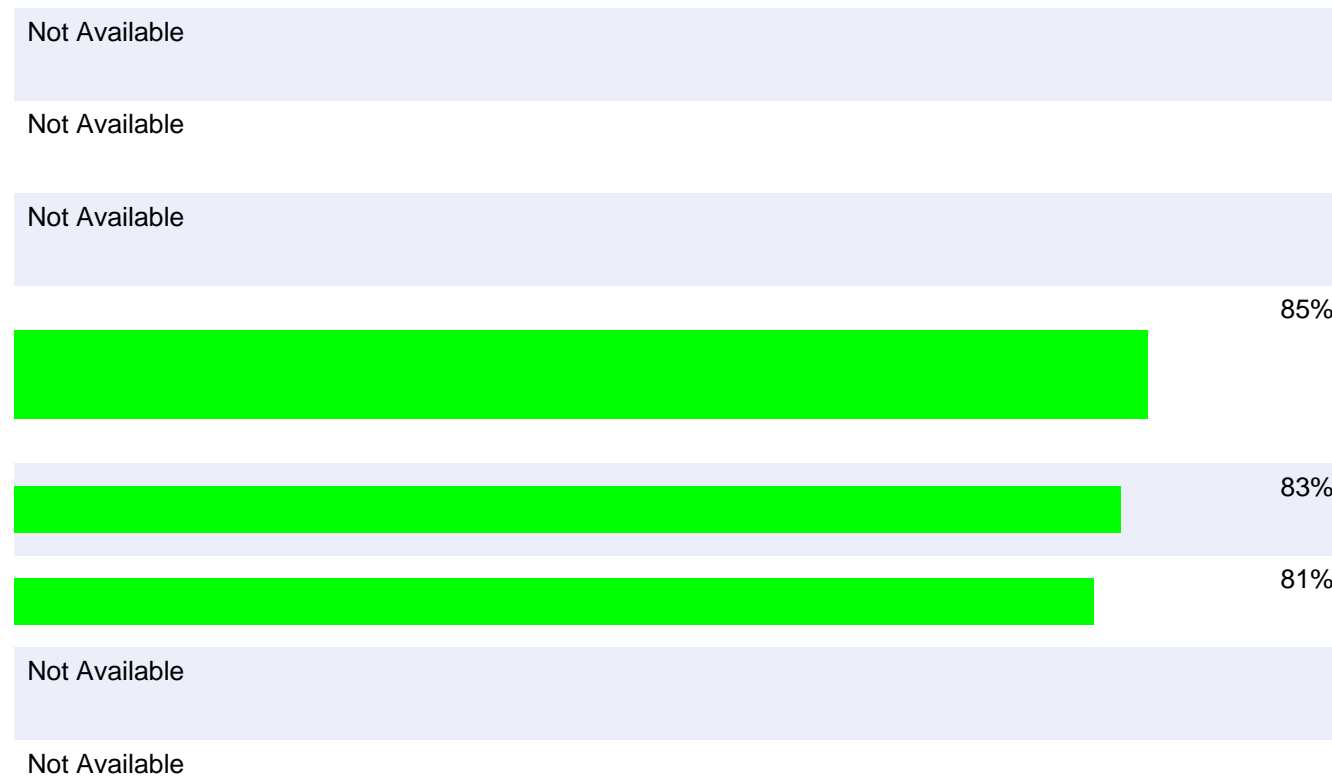
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



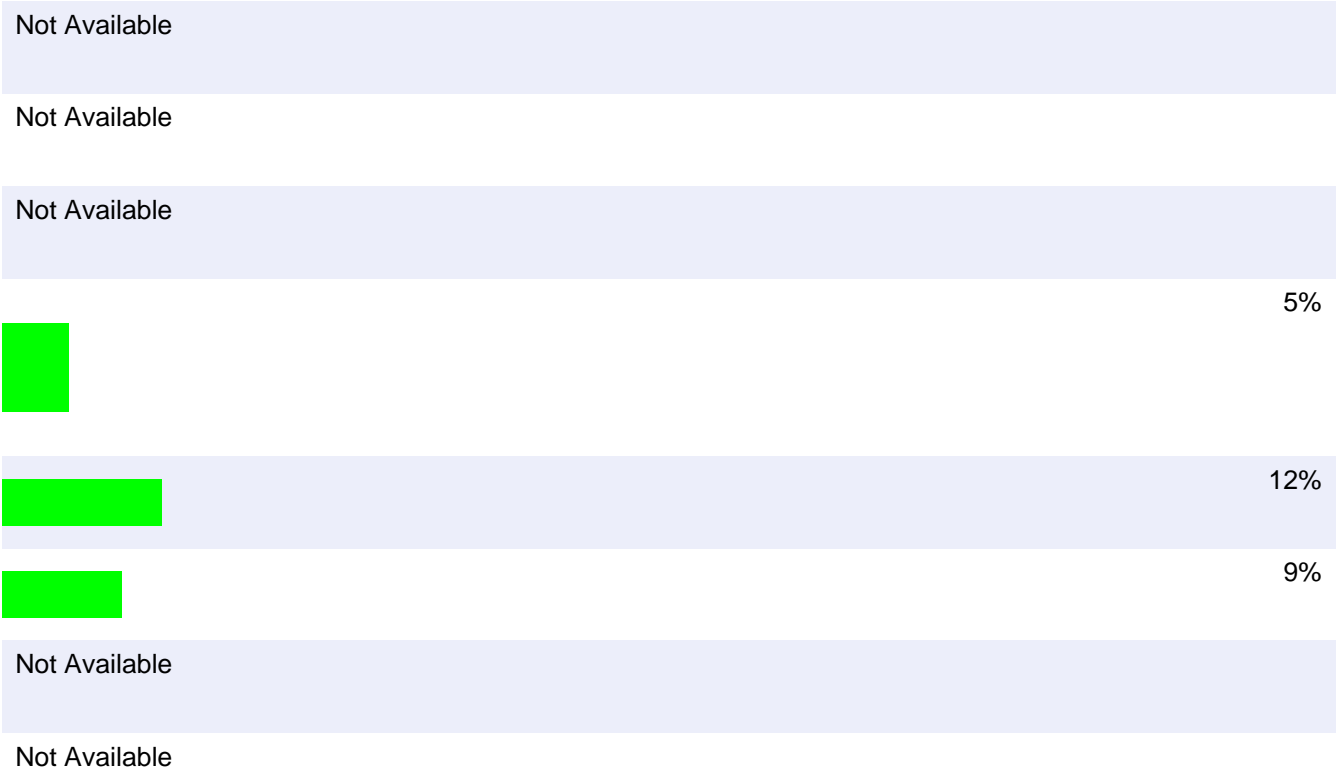
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



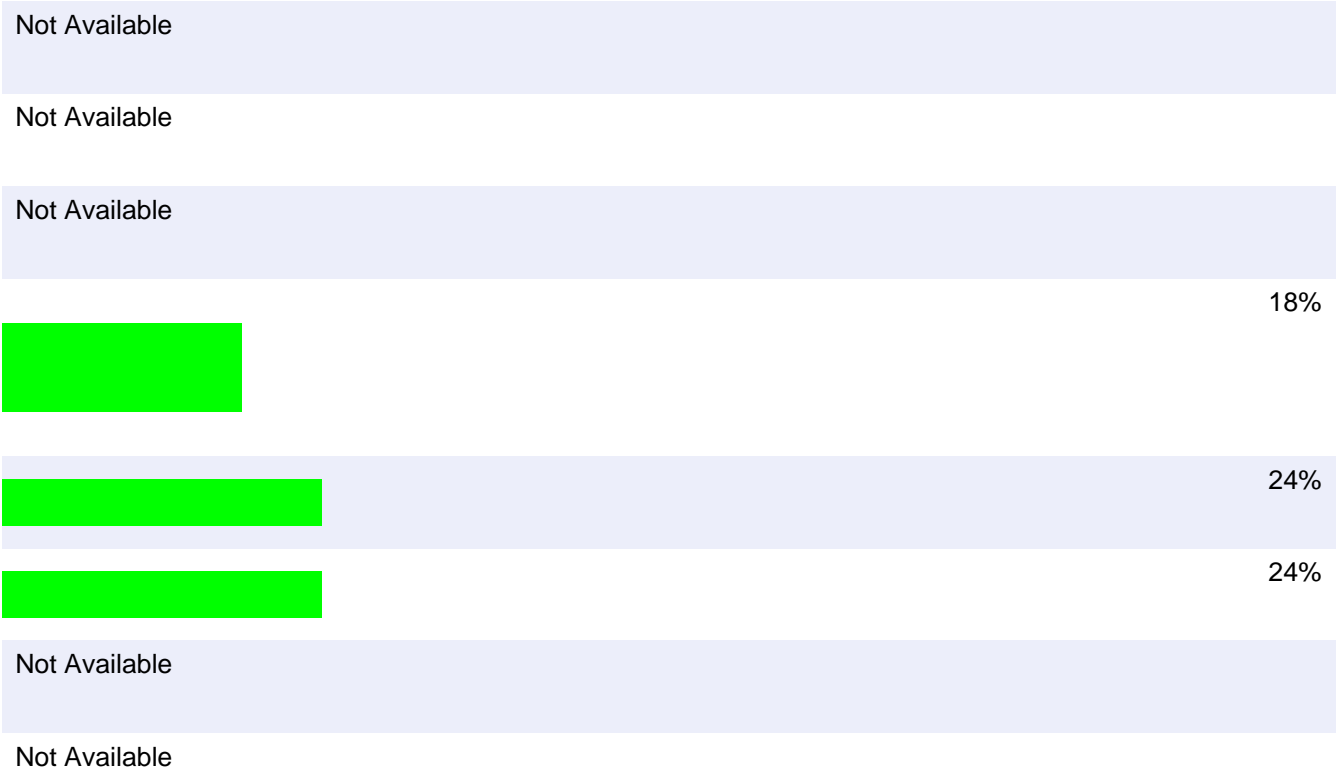
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



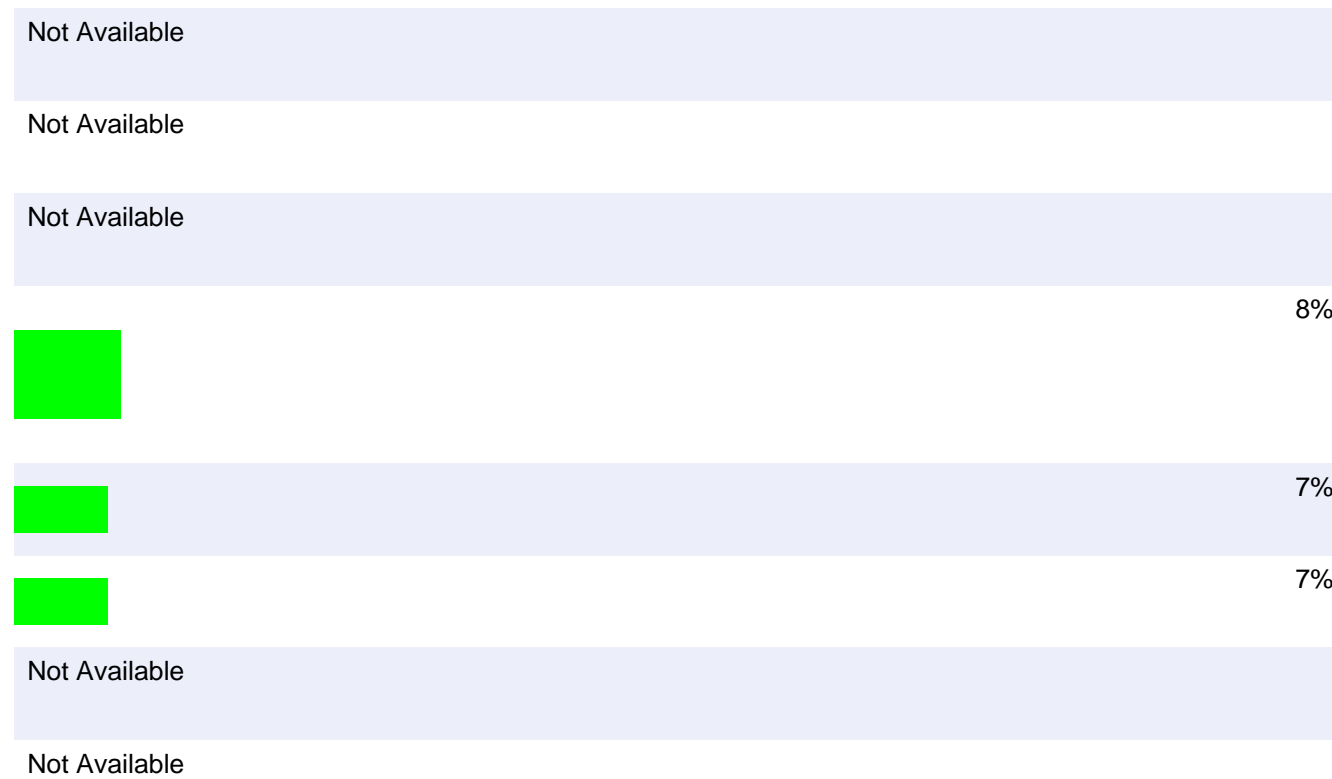
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



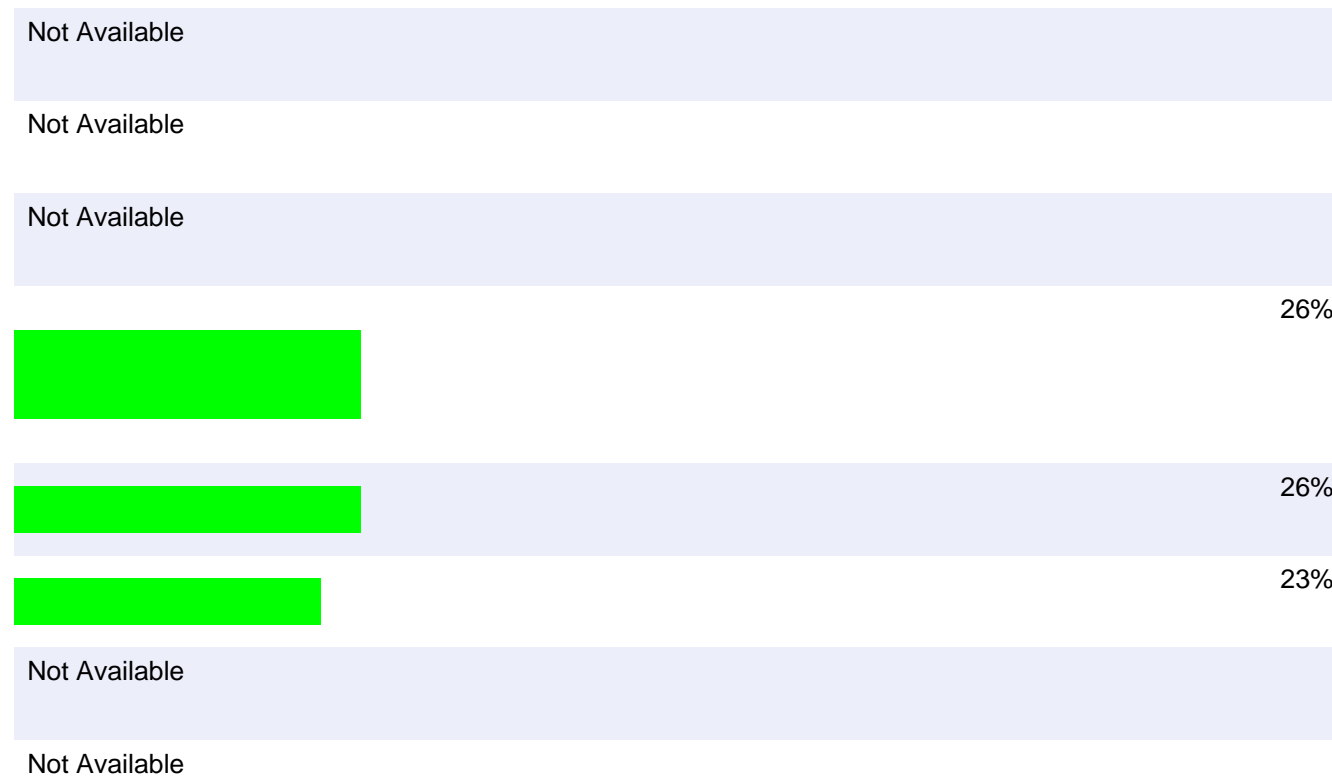
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



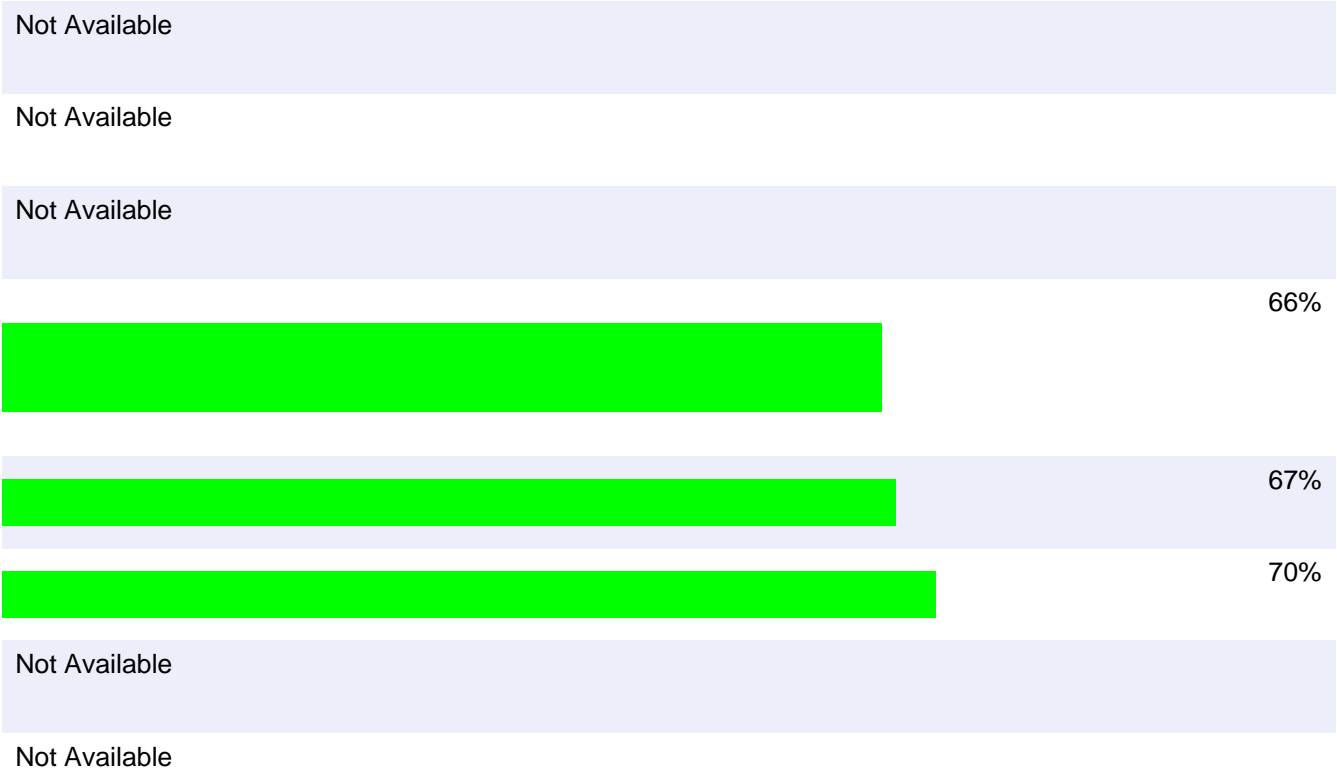
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



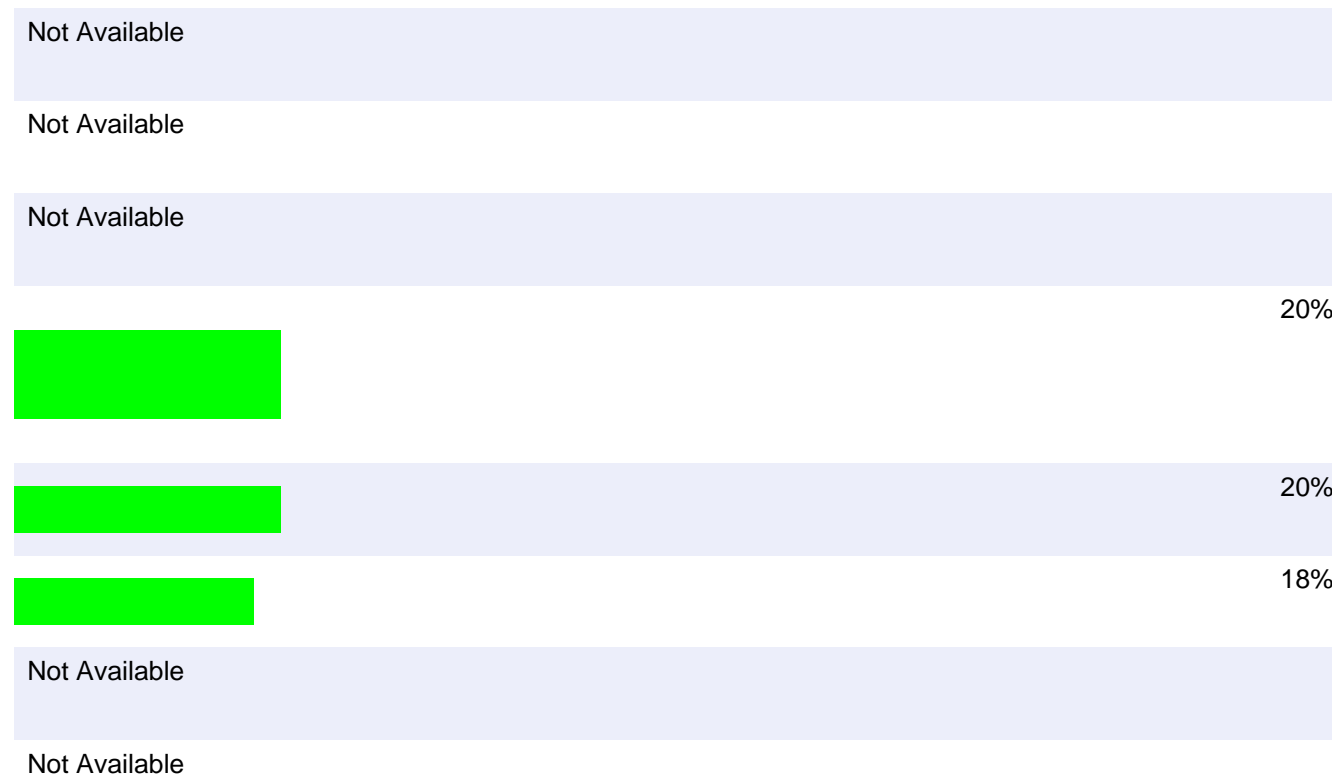
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



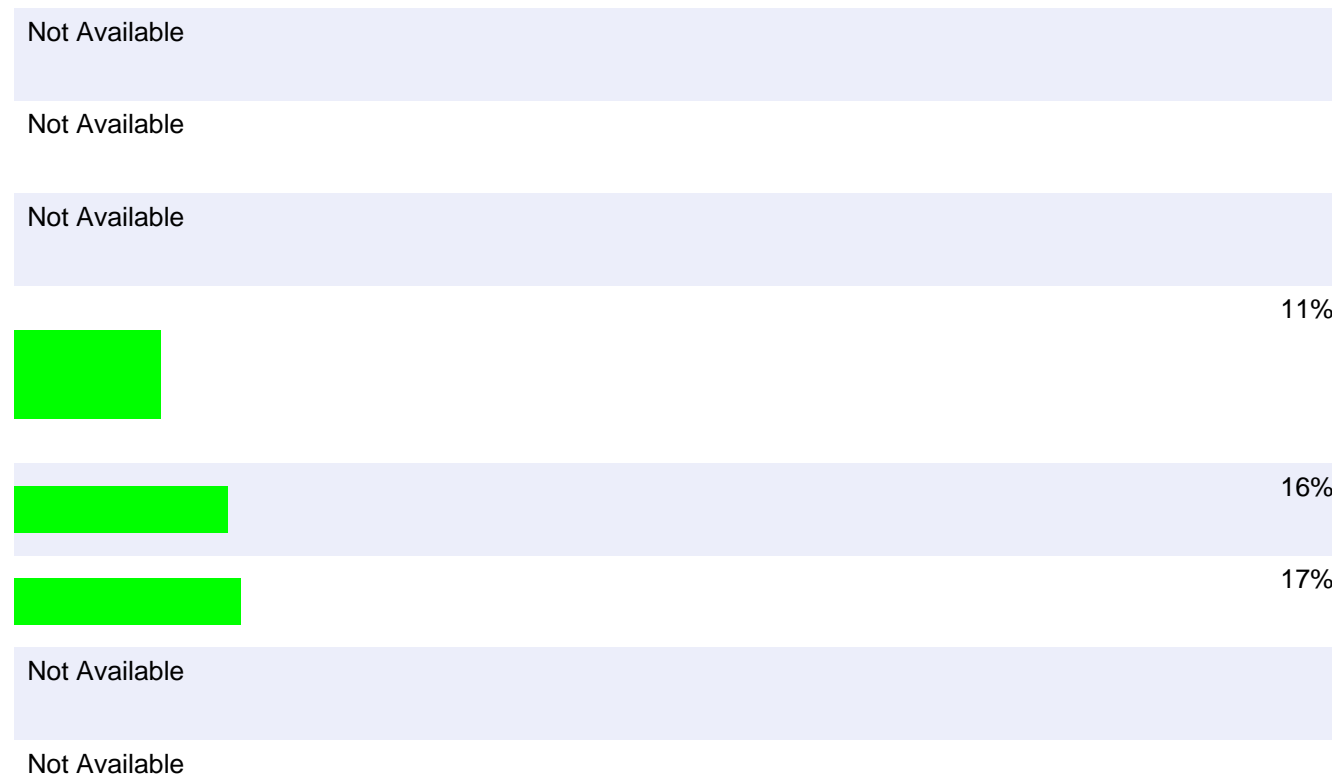
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



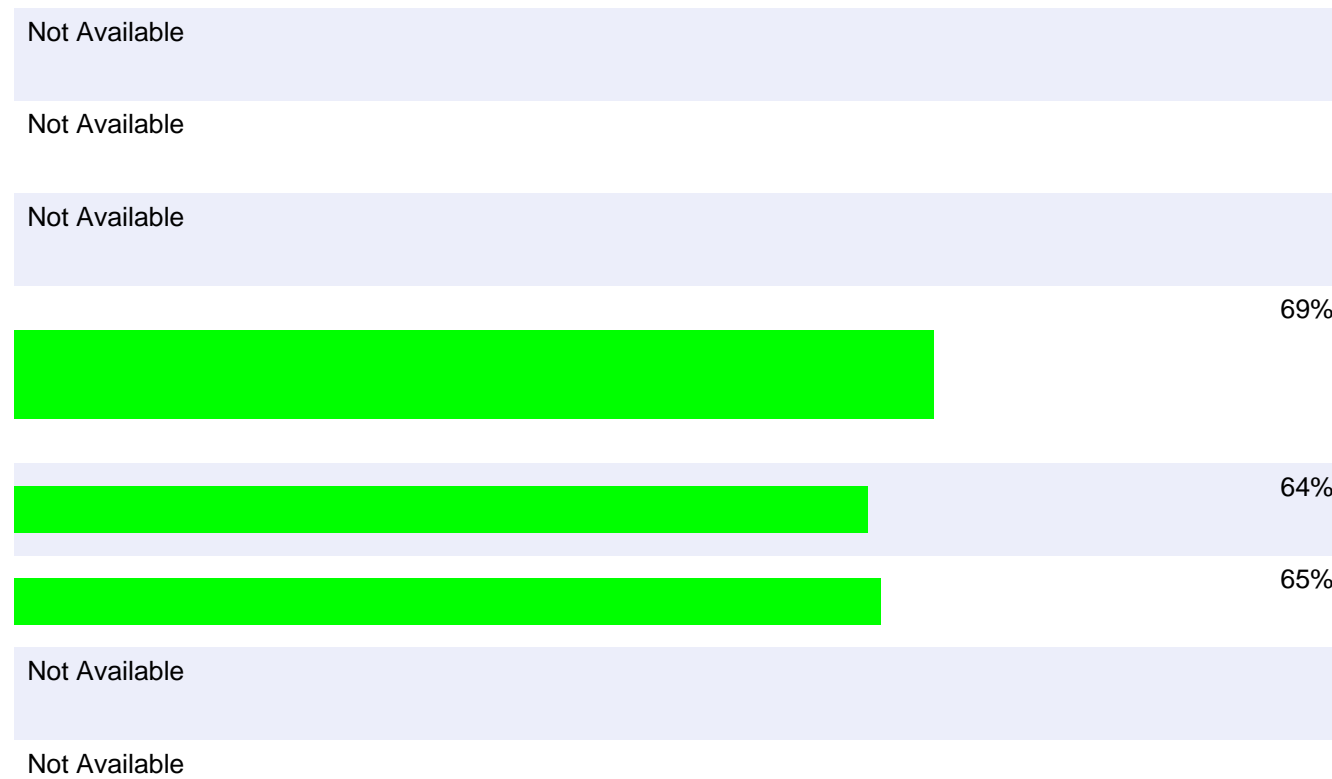
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



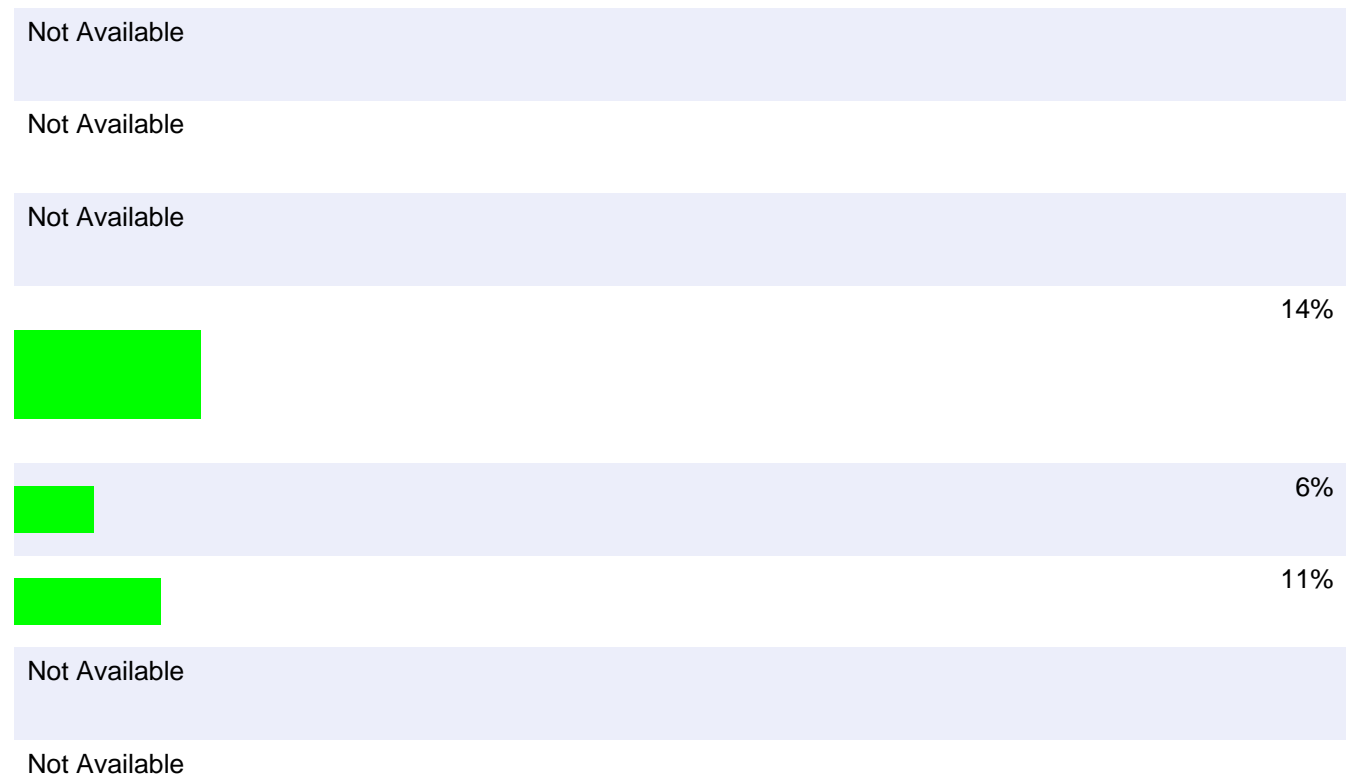
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



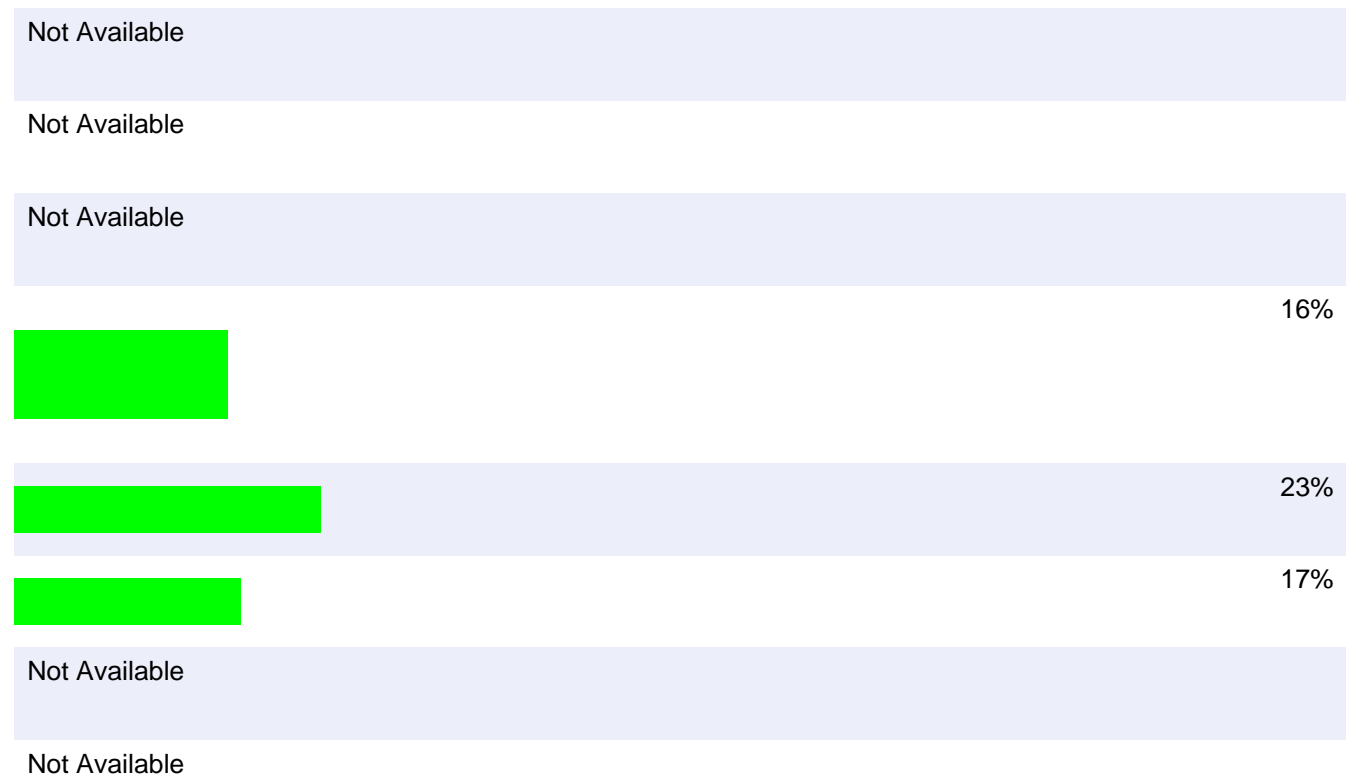
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



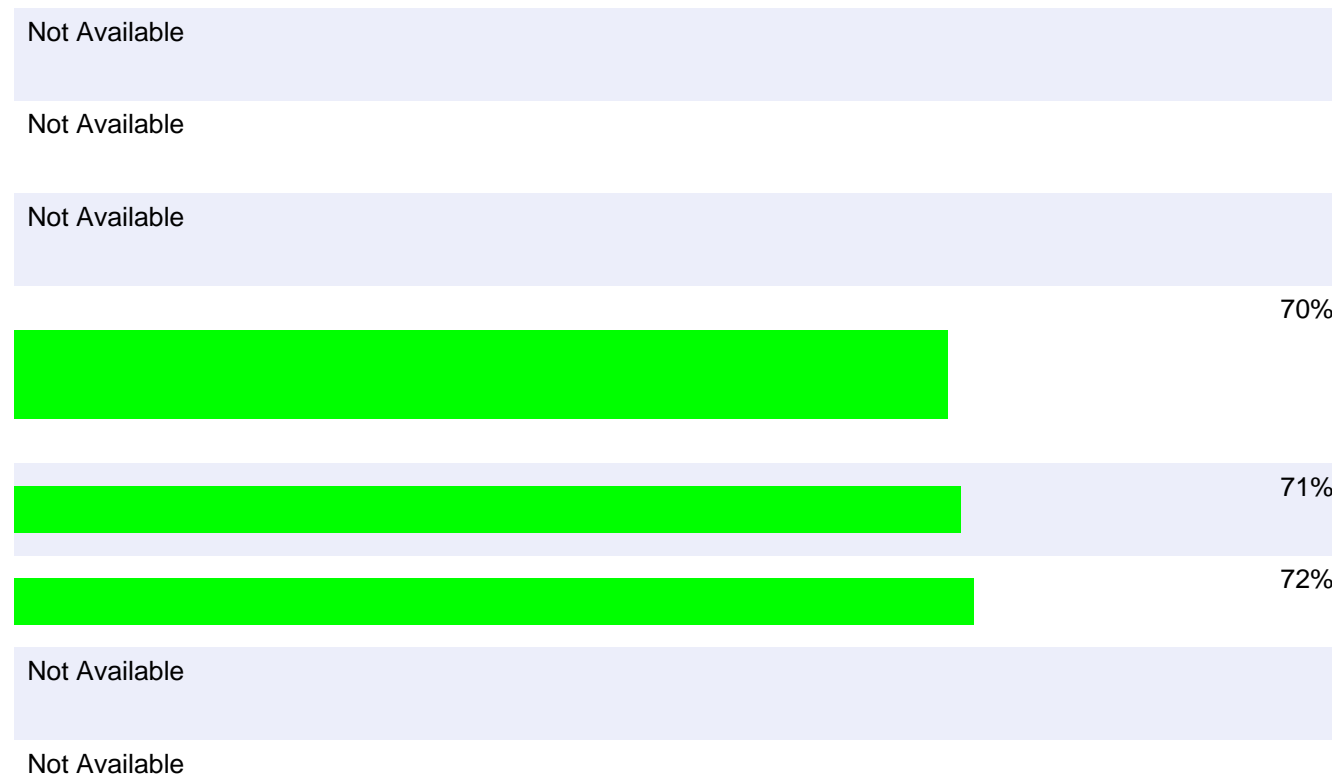
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



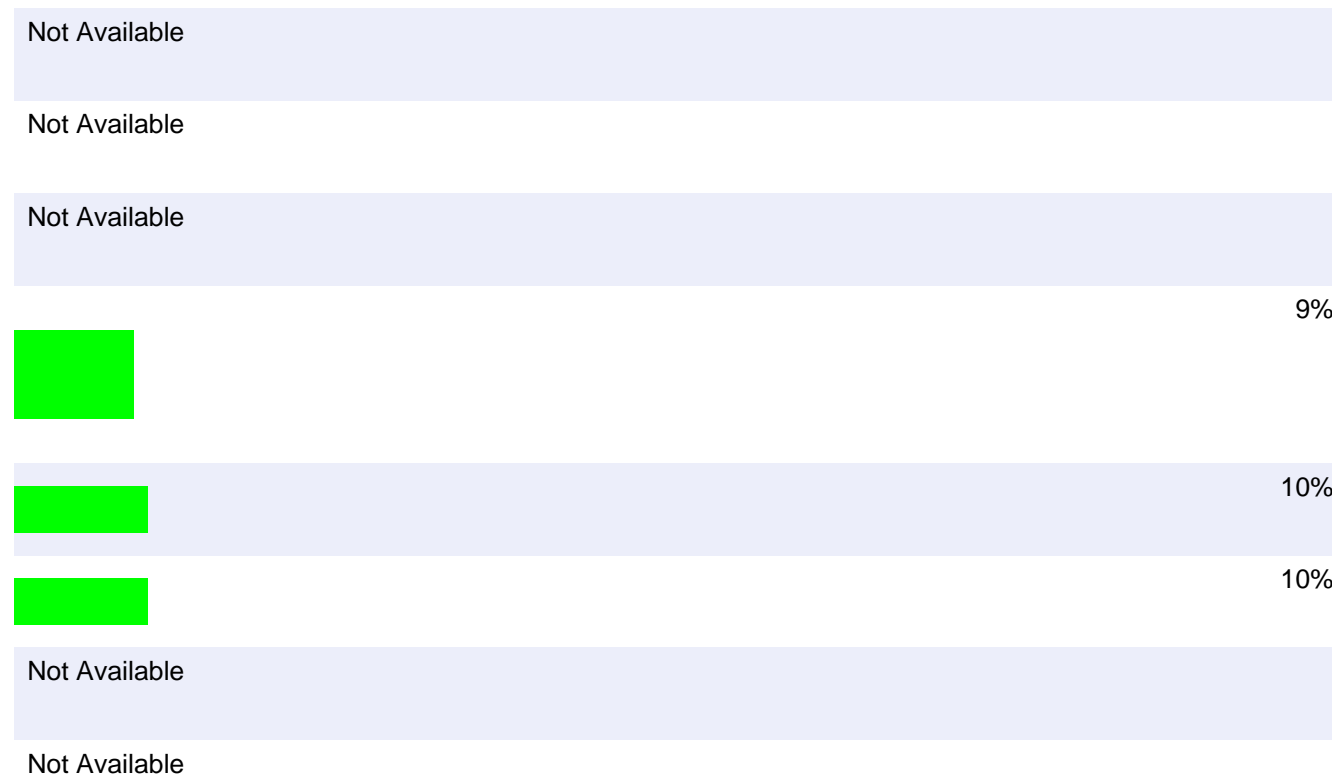
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



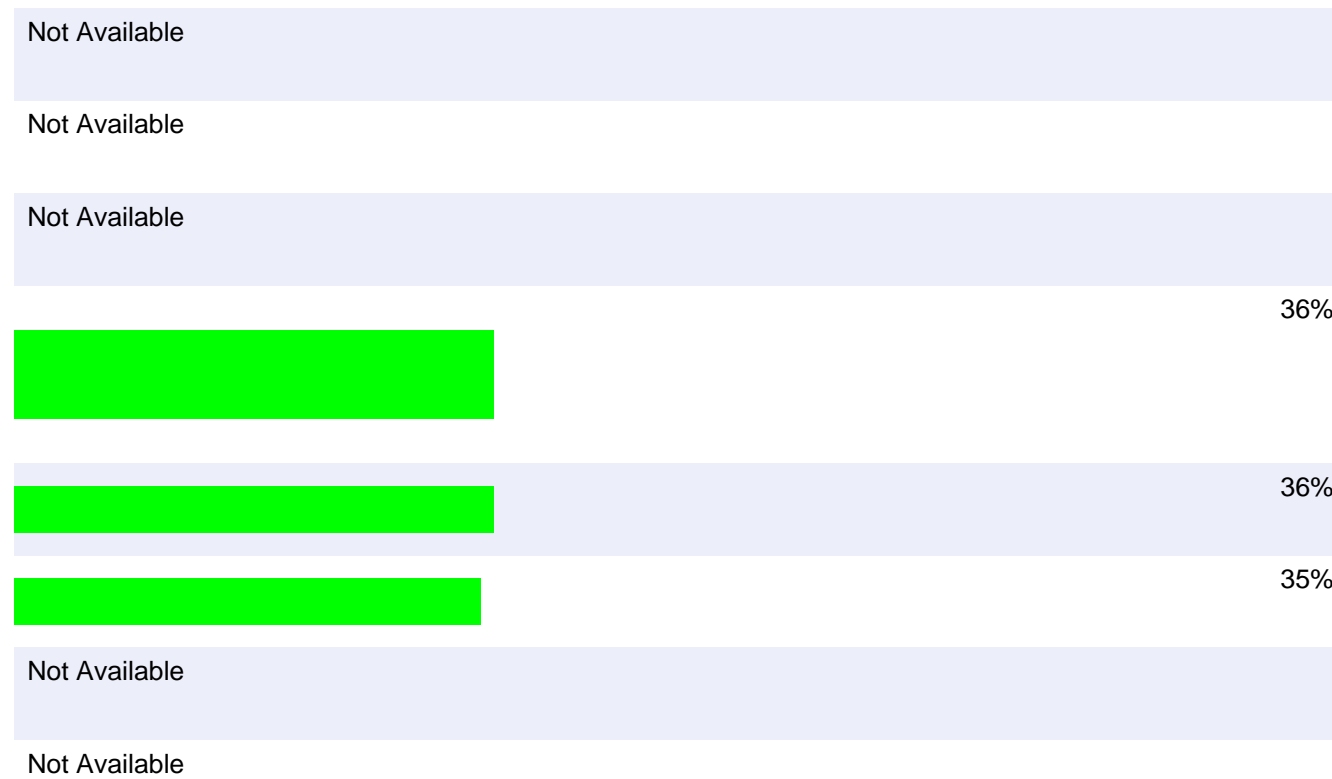
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



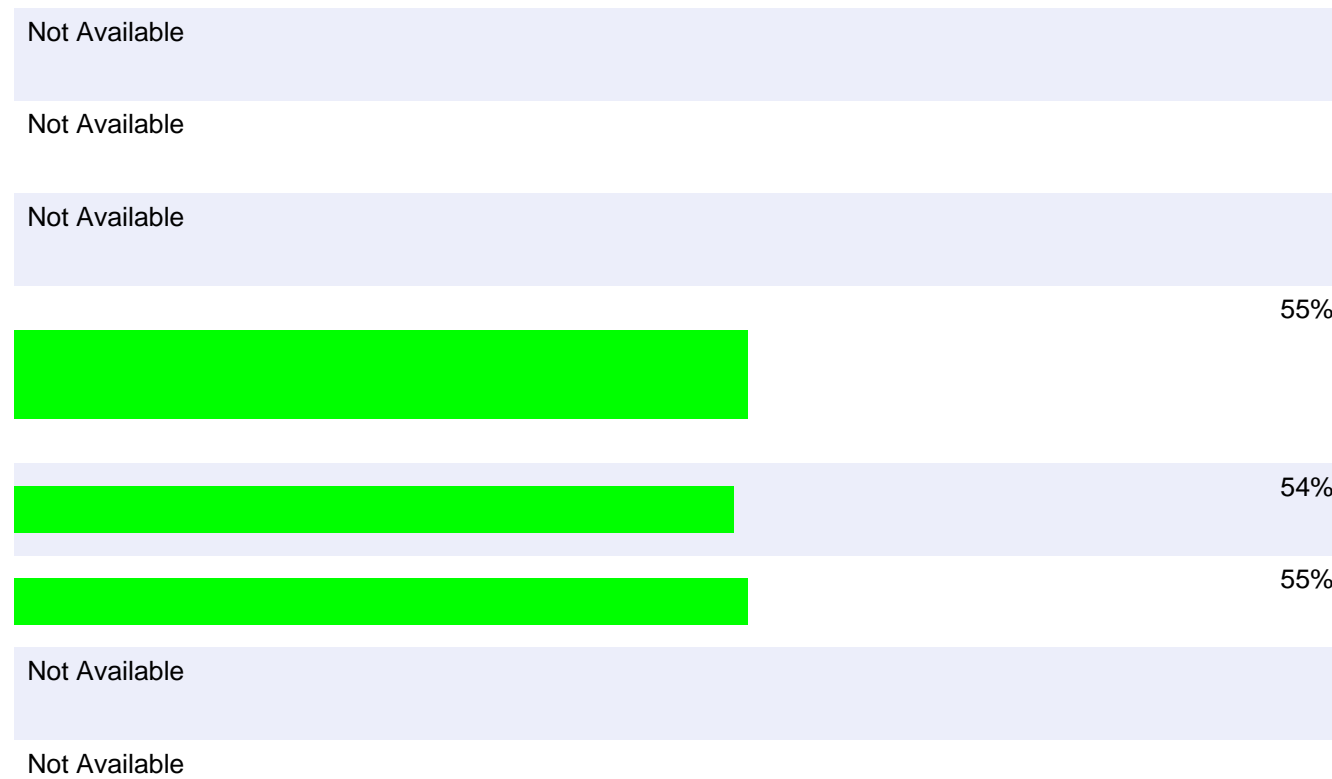
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



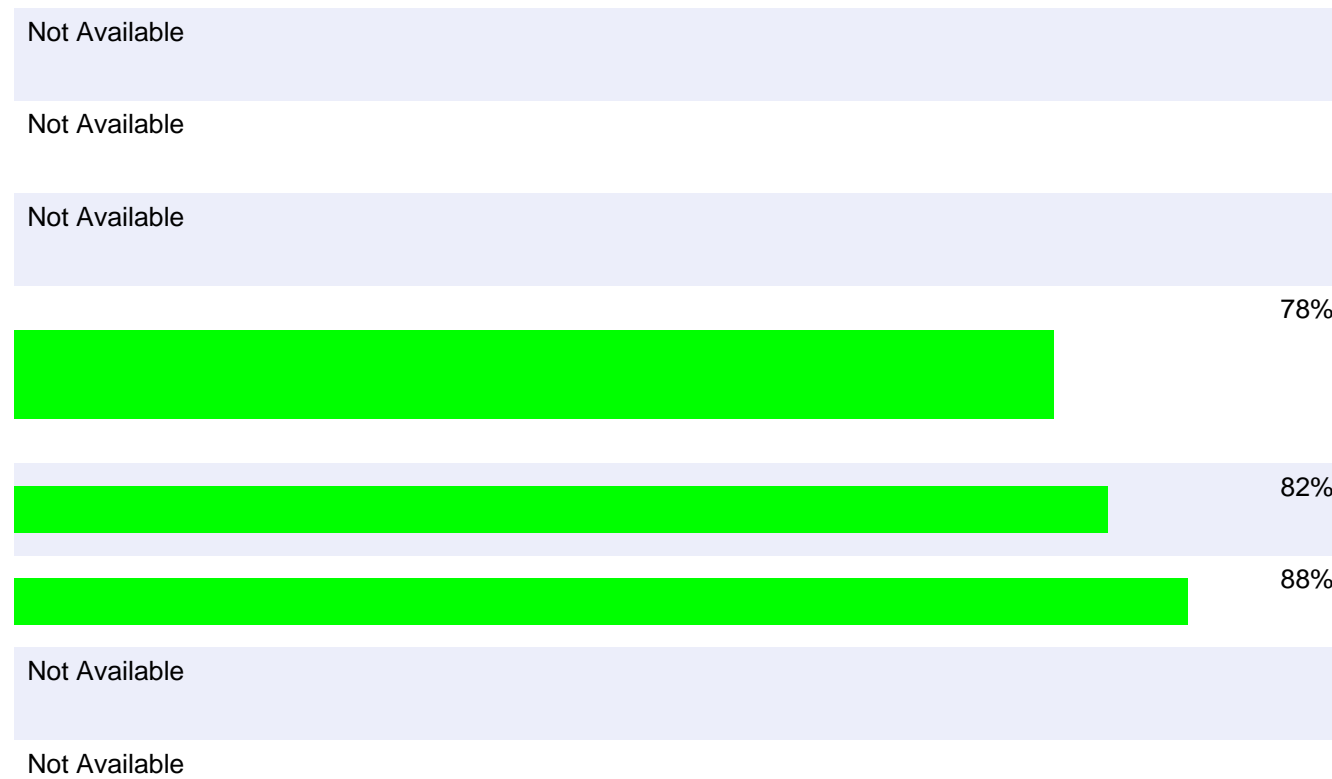
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



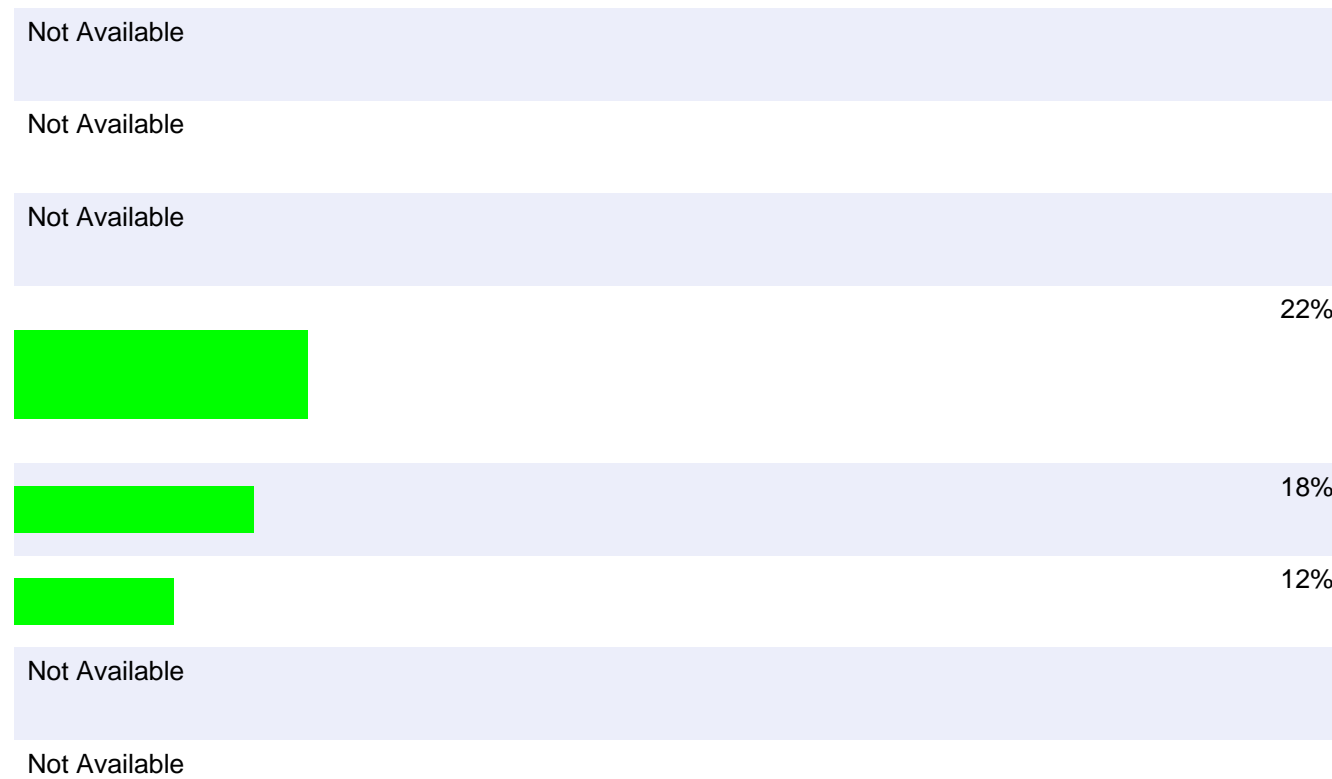
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



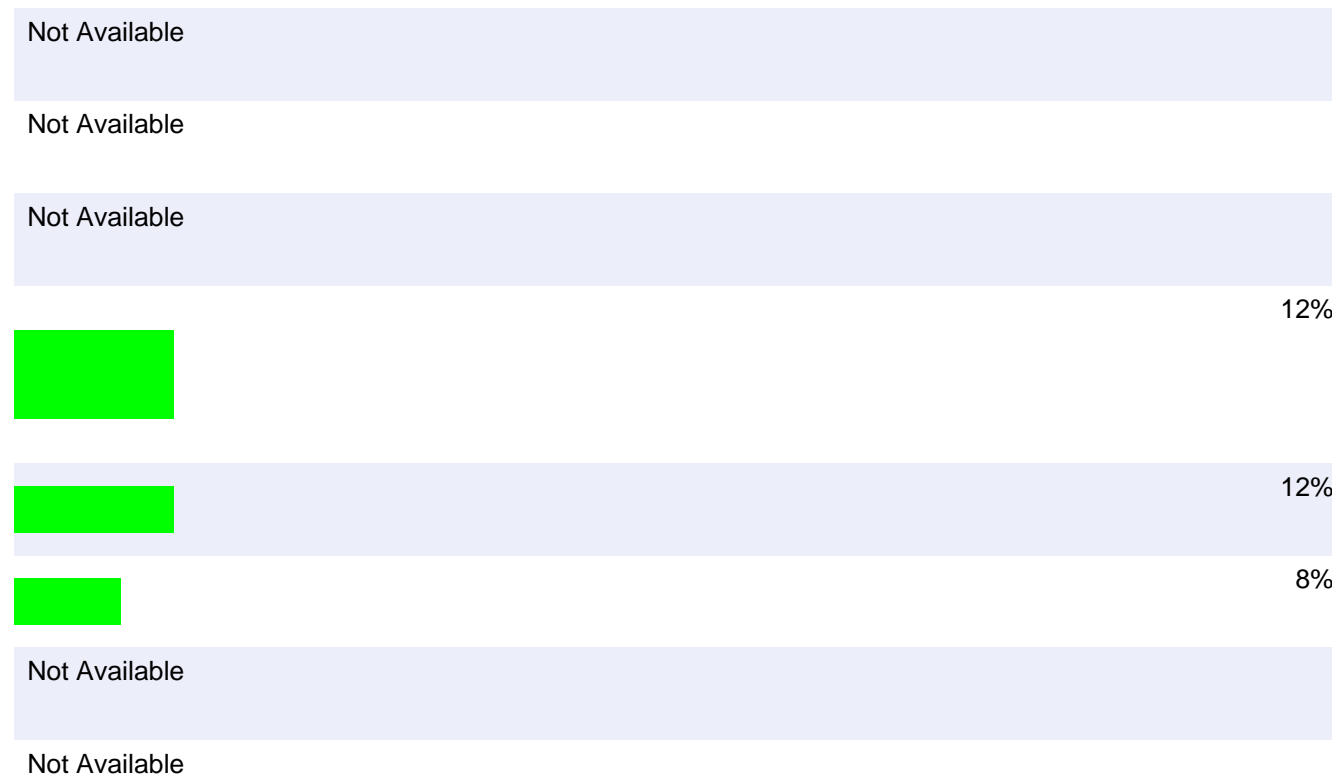
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



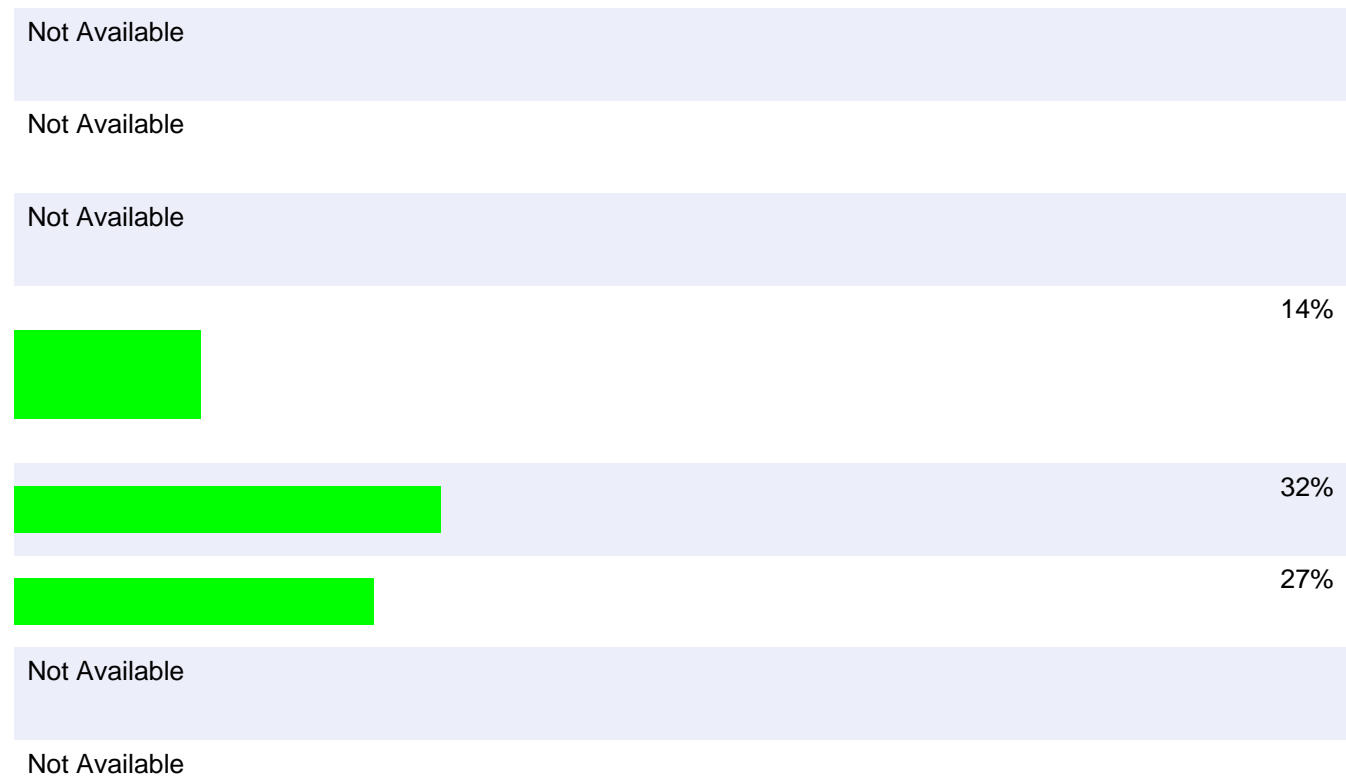
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



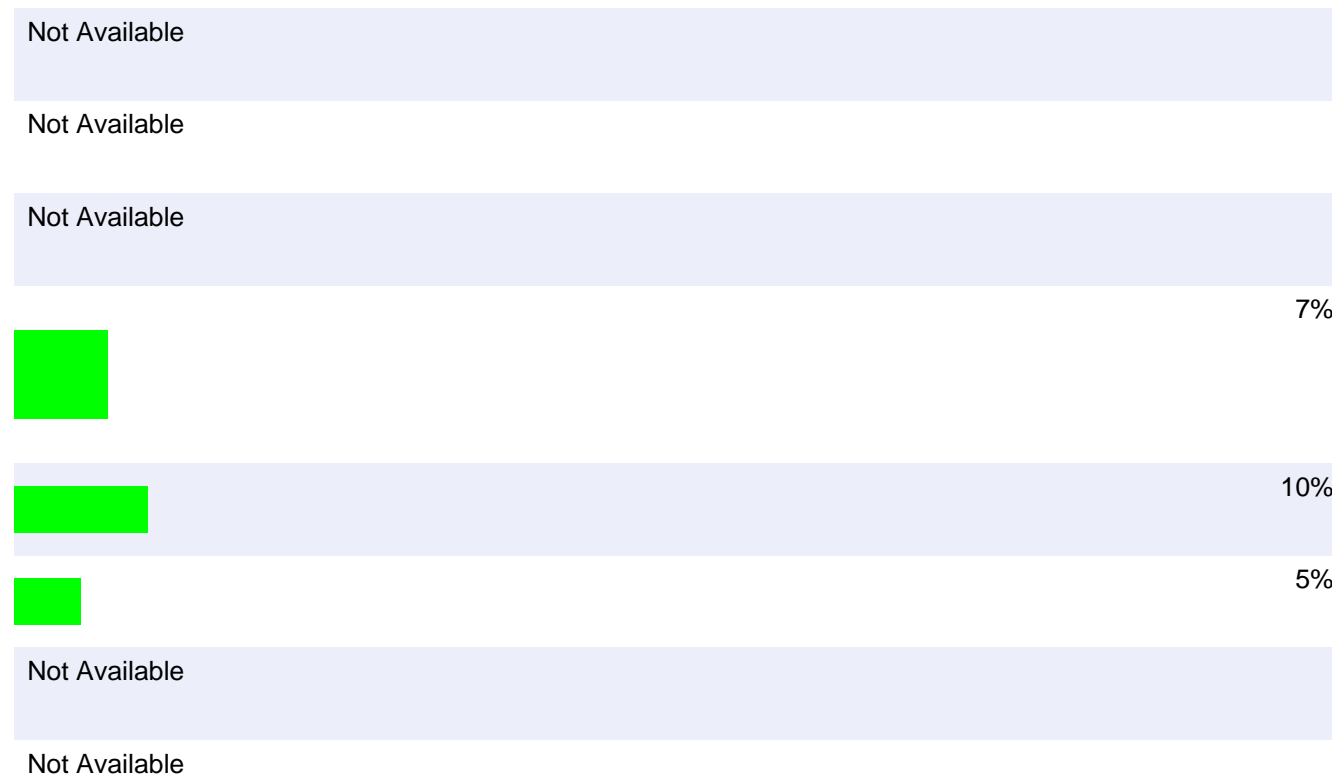
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



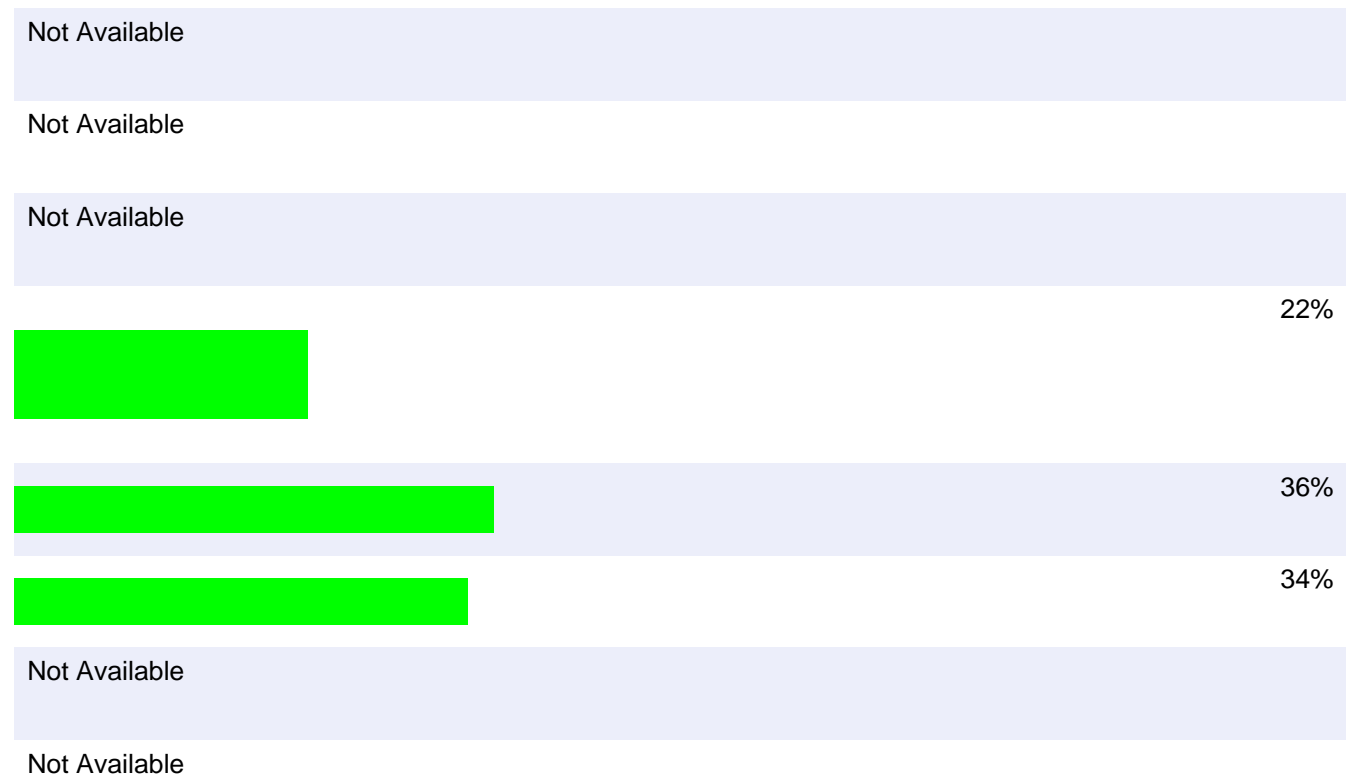
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



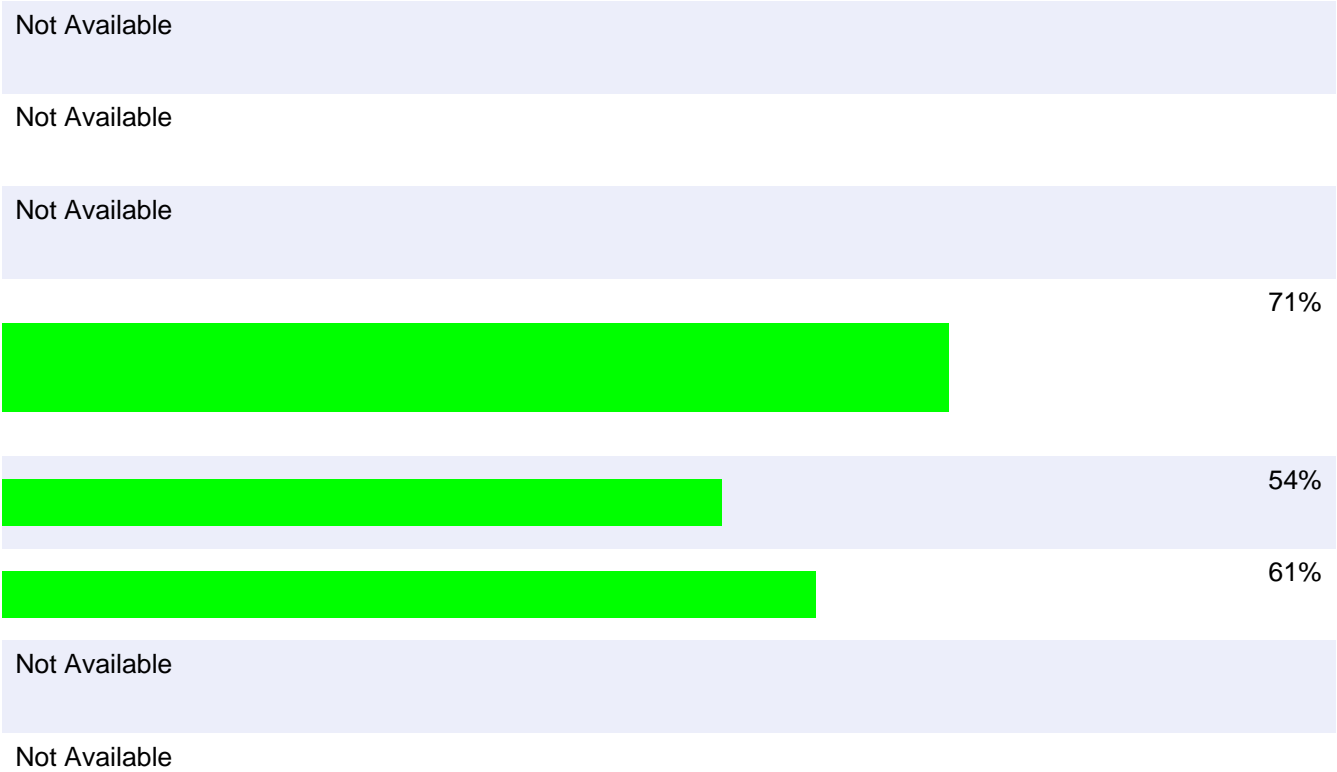
Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available

Not Available

Not Available

Fewer than 100

Between 100 and 299




300 or more

Not Available

Not Available

Patient Satisfaction per Hospital

Based on Survey of Patients' Hospital Experiences (HCAHPS)

| | |
|---|---|
| Not Available | Survey results are not available for this reporting period |
| Not Available | Survey results are not available for this reporting period |
| Not Available | Survey results are not available for this reporting period |
|  | 26% Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance |
|  | 18% |
|  | 28% |
| Not Available | Survey results are not available for this reporting period |
| Not Available | Survey results are not available for this reporting period |